



## CREDIT DATA OPT-OUT FORM

Access to credit is an important part of your financial planning whether you are making an investment or dealing with an emergency situation. A good credit profile is an asset that is built up over time as your account activities are reported to a credit reference agency. Making sure you have that positive profile available provides greater certainty that you will be able to borrow when you have a need. Therefore, we suggest that you carefully think through a decision that you would permanently remove your records and this asset from the credit reference agency database.

### Customer Information

Name : \_\_\_\_\_ ( English ) \_\_\_\_\_ ( Chinese )  
HKID No. : \_\_\_\_\_ ( )  
Contact No. : \_\_\_\_\_ ( Day-time ) \_\_\_\_\_ ( Night-time )

Please choose the account type and fill in the account number of the terminated account(s) to be erased from the credit reference agency database in the space provided below:

Credit Card       Personal Loan       Other \_\_\_\_\_

Account No.: \_\_\_\_\_

Credit Card       Personal Loan       Other \_\_\_\_\_

Account No.: \_\_\_\_\_

Credit Card       Personal Loan       Other \_\_\_\_\_

Account No.: \_\_\_\_\_

By signing this form, I understand the following:

- (a) that the information of the Citibank terminated account(s) stated above will only be erased from the credit reference agency database if the following criteria are fulfilled:
- (1) My account(s) has been closed within 5 years from the date I raise this request.
  - (2) All outstanding balance in my account(s) has been fully settled.
  - (3) My account(s) has never been default in payment for a period in excess of 60 days within the 5 years immediately before account termination.
- (b) an investigation will be conducted to confirm if my account(s) has fulfilled the above criteria and I will be notified in writing in due course.
- (c) If my account(s) has fulfilled the above criteria, as the bank only files the opt-out confirmation to the credit reference agency on a monthly basis, there will be a time lag between the submission of my request and the actual opt-out in the credit reference agency.

I also acknowledge that data erasure from the credit reference agency database is permanent and cannot be restored.

Please return your completed form to us through either of the below methods:

- upload it at [www.citibank.com.hk/card-form](http://www.citibank.com.hk/card-form) → Other Credit Card Service Forms → Credit Data Opt-out Form
- mail to GPO Box 8776, Hong Kong

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

For Bank Use Only:

Ref no.: \_\_\_\_\_ Date received: \_\_\_\_\_

## 刪除信貸資料表格

信貸對於閣下在作出投資或應急之財務安排時是非常重要的。而閣下在信貸資料庫內的賬戶狀況是會不斷更新，故此，保持一個良好的信貸紀錄，將會有助閣下將來應付財務需要。因此，閣下煩請慎重考慮要求永久刪除在信貸資料庫內的資料的決定。

### 客戶資料

姓名 : \_\_\_\_\_ ( 英文 ) \_\_\_\_\_ ( 中文 )  
香港身份證號碼 : \_\_\_\_\_ ( )  
聯絡電話 : \_\_\_\_\_ ( 日間 ) \_\_\_\_\_ ( 晚間 )

### 請填寫需要刪除信貸資料的有關賬戶

信用卡                       私人貸款                       其他 \_\_\_\_\_

賬戶號碼： \_\_\_\_\_

信用卡                       私人貸款                       其他 \_\_\_\_\_

賬戶號碼： \_\_\_\_\_

信用卡                       私人貸款                       其他 \_\_\_\_\_

賬戶號碼： \_\_\_\_\_

以下的簽名證明本人明白下列的聲明：

1. 上述 **Citibank** 賬戶必須符合下列條件，該賬戶的信貸資料方可被刪除：

- (1) 有關賬戶必須是由申請日起計 5 年內終止的賬戶。
- (2) 有關賬戶必須已經全數清還所有結欠。
- (3) 有關賬戶於終止戶口前的 5 年內，並沒有任何超過 60 天拖欠還款的紀錄。

2. 貴行會就有關賬戶之資料進行審查以確定該賬戶符合上述條件。本人將會收到有關申請結果之書面通知。

3. 若有關賬戶符合上述條件，貴行會提交刪除信貸資料的申請致信貸資料庫，唯貴行只會每月遞交申請一次，本人明白實際刪除資料與提交申請表的時間上可能有差異。

本人明白賬戶的信貸資料被永久刪除後將不能恢復。

請將已填妥的表格透過以下途徑交回：

- 上載至 [www.citibank.com.hk/card-form](http://www.citibank.com.hk/card-form) → 其他信用卡服務表格 → 刪除信貸資料表格
- 郵寄至香港中央郵政信箱 8776 號

客戶簽名: \_\_\_\_\_ 日期: \_\_\_\_\_

For Bank Use Only:

Ref no.: \_\_\_\_\_ Date received: \_\_\_\_\_