

# Citibank e-Statement Delivery Service ENROLLMENT

Please complete the form below and mail to GPO Box 3281  
(No postage stamp necessary if posted in Hong Kong)

I/We choose to enroll for e-Statement Delivery Service to receive an electronic form of statement of accounts to my/our designated email address and not to receive paper statement for my/our accounts which I/we may operate independently as an authorized signatory. I/We understand e-Statement Delivery Service is not applicable to joint accounts requiring joint signatures and CitiBusiness accounts. I/We accept and agree to be bound by the Citibank e-Statement User Agreement.

I/We acknowledge that e-Statement Delivery Service will be applicable to my/our banking and credit card account(s) now and open in the future with Citibank and/or Diners Club International (Hong Kong) Limited.

**Please select applicable account(s) type(s), including account(s) that has/have already been enrolled with the Service.**

Note: Your selection and information provided below would supersede ALL prior enrollments and records with Citibank.

- ALL banking accounts
- ALL credit cards, Diners Club cards & ready credit accounts
- ALL loans accounts
- Citigold Portfolio Review

Please provide account details

HKID/Passport No: (The first 3 digits)

Email address   
(Mandatory for e-Statement applicant. Please fill in details clearly.)  
Note: Your email address provided will be used for communication with Citibank including but not limited to receiving e-statement (on subscription) and other promotional/marketing materials.

14-16 digits Citibank Credit Card / Diners Club card/  
Citibank ATM Card Number:

Applicant's Name/Date: \_\_\_\_\_

Applicant's Signature \_\_\_\_\_



S.V. by	Maker	Checker
<input type="text"/>	<input type="text"/>	<input type="text"/>

## e-Statement and e-Alert Services

1. I "may enroll for the service in which an electronic form of statement of account(s) ("e-Statement") will be made available by electronic means ("e-Statement Service"), upon enrollment of which I will no longer receive my monthly Statements in paper form. I may also enroll for the service in which you may send alerts via electronic means ("e-Alert Service"). I agree to abide by any and all laws, rules, regulations and official issuances applicable to the Service, now existing or which may hereinafter be enacted, issued or enforced, as well as such other terms and conditions governing the use of other facilities, benefits or services you may from time to time make available to me in connection with e-Statement Service and/or e-Alert Service. I also agree to pay any fee associated with the use of e-Statement Service and/or e-Alert Service as you may prescribe from time to time.

2. You have the discretion from time to time to modify, restrict, withdraw, cancel, suspend or discontinue the e-Statement Service and/or e-Alert Service without giving any reason or prior notice.

3. I understand that e-Statement Service and e-Alert Service are available to me provided that I have appropriate internet and telecommunication services and equipment. I shall keep such equipment used for e-Statement Service and e-Alert Service secure and shall prevent anyone else from accessing any confidential information.

4. I agree that you shall use reasonable effort to ensure that the e-Statement Service is secure and cannot be accessed by unauthorized third parties. However, I acknowledge that you do not warrant the security, secrecy or confidentiality of any information transmitted through any applicable internet service provider, network system or such other equivalent system in any jurisdiction via e-Statement Service and/or e-Alert Service. I confirm that I understand and accept all possible risks involved in using the e-Statement Service and e-Alert Service including, without limitation, e-Statement Service or e-Alert Service being accessed, intercepted, monitored, amended, tempered with or being sent or disclosed to other parties without my authorization.

5. I agree that you shall not be liable for any loss, damages or expenses that I shall incur, including without limitation, any loss or damage caused to my data, software, computer, telecommunications equipment or other equipment in connection with my use of e-Statement Service and/or e-Alert Service unless they are caused solely and directly by your gross negligence or willful default.

6. e-Statement Service and e-Alert Service use proprietary software of you, your affiliates and/or other software suppliers. I agree that you have granted to me a non-exclusive license to use this software in connection with the e-Statement Service and/or e-Alert that allows me to use such software only for its intended purposes. I agree that I shall not disassemble, decompile, copy, modify or reverse engineer any such software or allow anyone else to do so.

7. I agree that the successful delivery of emails (if applicable) in connection with the e-Statement Service by you to my designated email address shall be deemed to be delivery of monthly Statements to me. You may, at your sole discretion, send any Statement to my last registered mailing address should you fail to send emails in connection with the e-Statement Service at my registered email address or for any other reason.

8. A password (as maybe designated by you or me from time to time) is required to open, read or access the e-Statement available on Citibank online banking or received via my registered email address. I shall keep the password secure and confidential and shall not disclose or permit it to be disclosed to any other person.

9. I undertake to provide to you my updated and correct email address and mobile telephone number in order to use e-Statement Service and e-Alert Service.

10. Upon failing to send emails in connection with the e-Statement Service to me with reasonable retry, e-Statement Service will be automatically cancelled and you will resume sending Statements in paper form to me.

11. To cancel enrollment for e-Statement Service, I shall make such cancellation request through Citibank online banking or give prior notice at least 5 working days before the date of the next Statement through 24-Hour CitiPhone Banking at (852) 2860 0333 or your branches. Upon cancellation of enrollment of e-Statement Service, you will resume sending Statements in paper form to me.

12. I acknowledge that any information received by me via my telecommunications equipment pursuant to the e-Alert Services is for my (and not any other person's) reference only, and shall not be taken as conclusive evidence of the matters to which it relates.

13. Neither you nor any of the telecommunications companies designated by you for the purposes of providing e-Alert Service will assume any liability or responsibility for any failure or delay in transmitting information to me or for any error or inaccuracy in such information unless it results from any gross negligence or willful default on the part of you or of such telecommunications company. In particular, I understand that neither you nor any such telecommunications company shall assume any liability or responsibility for consequences arising from any cause beyond its reasonable control including, without limitation, failure of my telecommunications equipment to receive information for whatever reason, any telecommunications breakdown, internet service provider failure, power failure, malfunction, breakdown, interruption or inadequacy of equipment or installation, act of God, government act, civil commotion, strike, war, fire, flood or explosion.

PLEASE FOLD HERE

PLEASE FOLD HERE

POSTAGE  
WILL BE  
PAID BY  
LICENSEE  
郵費由  
持牌人支付

BUSINESS REPLY SERVICE  
LICENCE NO. 1378

CITIBANK (HONG KONG) LIMITED  
GPO BOX 3281  
HONG KONG

NO POSTAGE  
STAMP  
NECESSARY IF  
POSTED IN  
HONG KONG  
如在本港投寄  
毋須貼上郵票

