



2021 年 11 月 16 日

提防虛假電郵及短訊

花旗銀行發現偽冒由本行發出之電郵及短訊，內附連結令客戶點擊至未經授權之網站，該網站要求客戶輸入銀行資料。

以下是虛假電郵之內容：

Dear Customer,

During your last purchase, we noticed unusual activity on your credit card.
For security reasons, we are temporarily suspending your bank card.

We invite you to refer to your account to reactivate it so as not to risk limiting your future card purchases.

The procedure is very simple:

1. **Click on the link below to open a secure browser window**
 2. **Confirm and follow the prompts.**
- **[SIGN ON to Citibank Online](#)**

We thank you for your cooperation in this matter.

NOTE: If your card is not activated, it will be suspended

We thank you for your cooperation in this matter.

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By pressing the "I agree and accept the Terms & Conditions" checkbox, you will be deemed to have read, fully understood and accepted all relevant provisions in such terms and conditions as binding on you and agree unconditionally to be bound by the terms and conditions and all amendments, revisions and additions which you may at your absolute discretion effect from time to time. Citigroup.com is the global source of information about and access to financial services provided by the Citigroup family of companies.
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以下為該未經授權電郵格式：

XXXXXXXXX@hongkong-system.com



以下是來自電話號碼 8525122887050499 的網絡釣魚短訊：

Message: Citionline: your account has been temporary block, please click <https://bit.ly/30y4zlk>

花旗銀行重申沒有發出該電郵/短訊或與該虛假電郵/ /短訊有任何關係，並提醒公眾留意任何載有連結或要求輸入個人資料的電郵或短訊。客戶應在任何情況下切勿向可疑發件人提供任何個人或銀行賬戶資料。如果客戶擔心他們可能已經向此未經授權的電郵披露其個人資料，請立即致電花旗銀行電話理財服務 (852) 2860 0333 查詢及聯絡香港警察。請瀏覽花旗銀行網頁 www.citibank.com.hk 以索取更多有關電郵或網絡保安的資訊。