



## Citi信用卡迎新禮品換領詳情(禮品編號：A01463)

多謝您申請Citi信用卡。您已經成功獲得**Apple AirPods Pro (第2代)**，禮品換領短訊早前已經發送到您手機。換領時請出示**換領短訊**及您嘅**香港身份證**、**信用卡證明**(卡號後四位數字必須同短訊中所顯示嘅相同，您可以出示實體卡，手機錢包或Citi Mobile App®中顯示嘅卡號作為信用卡證明)。

記得嘅收到短訊起**一個月內**去以下換領中心進行換領。本信函不作為換領憑証。

家電禮品優惠中心	
銅鑼灣	佐敦
銅鑼灣駱克道492號順禧銅鑼灣中心2樓201室 (銅鑼灣港鐵站C出口)	佐敦彌敦道198號寶安商業大廈2樓B室 (佐敦港鐵站D出口)
星期一至星期六：上午11:30至下午8:00 星期日：休息 公眾假期：休息 電話：(852) 2385 7311	星期一至星期六：上午11:30至下午8:00 星期日：下午2:00至下午6:00 公眾假期：休息 電話：(852) 2385 7311
特別休息日子： 2023年12月24日、2023年12月31日、2024年2月9日、2024年2月11日、2024年3月31日、 2024年12月24日及2024年12月31日將會休息。 2023年12月22日、2024年9月17日及2024年12月21日將會提早於下午5:00關門 注意：所有換領中心將會在公眾假期暫停服務	

請於換領前致電換領中心以確保存貨足夠。

您亦可以授權他人代您領取獎品，只須(1)填妥授權表格，並(2)請代領人帶同**填妥嘅授權表格**、**兌換短訊截圖**，以及**您嘅香港身份證副本同信用卡副本**(最後四位卡號必須同短訊中所顯示嘅相同)到換領中心。代領人亦須出示**香港身份證**以作身份證明。

記得繼續密切留意我哋嘅活動呀，繼續賺多啲！

### 禮品換領條款及細則：

- 請於前往換領前致電換領中心以確保存貨足夠。
- 禮品均須於指定日期前換領，逾期無效。
- 此換領信如有任何遺失或損毀，恕不補發。
- 請於離開家電禮品優惠中心前檢驗換領禮品之品質。
- 客戶明白花旗銀行並非禮品的供應商，因此花旗銀行不負責禮品的供應量、質量及保證。花旗銀行理應毋須負上任何法律責任。
- 花旗銀行保留隨時修訂此條款及細則之權利而毋須事先通知。
- 如有任何爭議，花旗銀行保留最終決定權。
- 如中英文條款有所差異，一概以英文版本為準。

### 禮品領取授權表格

本人\_\_\_\_\_授權\_\_\_\_\_ (香港身份證號碼\_\_\_\_\_ )代本人領取禮品  
(禮品編號：A01463)。

客戶姓名

客戶簽署

日期

## Redemption Details for Citi Credit Card Welcome offer (Gift item no.: A01463)

Thank you for applying for a Citi Credit Card. You are eligible to **Apple AirPods Pro (2nd generation)** and a redemption SMS should have been sent to you earlier! Be sure to bring with you the **original redemption SMS**, together with your **HKID Card and credit card proof** (the last 4 digits of the card number must be the same as presented in SMS, you can present your physical card, card number display in mobile wallet or Citi Mobile App® as credit card proof).

Please visit the redemption centre below **within a month** of the date you received the redemption SMS. This letter does not serve as redemption proof.

Denki AV Service Centre	
Causeway Bay	Jordan
Room 201, 2/F, Shun Hei Causeway Bay Centre, 492 Lockhart Road, Causeway Bay (Causeway Bay MTR Station, Exit C)	Room B, 2/F, Po On Commercial Building, 198 Nathan Road, Jordan (Jordan MTR Station, Exit D)
Mon-Sat : 11:30am – 8:00pm Sun : Closed Public Holidays : Closed Telephone : (852) 2385 7311	Mon-Sat : 11:30am – 8:00pm Sun : 2:00pm – 6:00pm Public Holidays : Closed Telephone : (852) 2385 7311
Special closing dates: Both Centre will be closed on 24 December 2023, 31 December 2023, 9 February 2024, 11 February 2024, 31 March 2024, 24 December 2024 and 31 December 2024. Both Centre will be closed at 5pm on 22 December 2023, 17 September 2024 and 21 December 2024. Remark: Both Centre will be closed on all public holidays	

**Please call the redemption house before visiting to ensure there is enough stock for redemption.**

You can authorize someone to pick up the prize for you simply by (a) completing the authorization form below and (b) requesting the authorized person to present the **original copy of the completed authorization form, screencap of your original redemption SMS**, along with **a photocopy of your HKID Card and credit card** (the last 4 digits of the card number must be the same as presented in the redemption SMS) to a redemption centre. The authorized person will also be required to present **his/her HKID Card** for verification purposes.

Stay tuned for more up-coming activities!

Terms and Conditions for the prize redemption:

1. Please call the redemption centre before visiting so as to confirm there is enough stock for redemption.
2. The reward should be redeemed on or before the redemption deadline.
3. The redemption letter will not be re-sent if lost.
4. Please check if the reward is in good condition before leaving Denki AV Service Centre.
5. Customer understands and accepts that Citibank is not the supplier of the reward and shall not be responsible for the quality, warranty and/or supply of the reward. Citibank shall have no legal liability relating to any aspect of the reward.
6. Citibank reserves the right to amend these terms and conditions at any time without prior notice.
7. All matters and disputes are subject to the final decision of Citibank.
8. The English version of these Terms and Conditions shall prevail wherever there is a discrepancy between the English and the Chinese versions.

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### Gift Release Authorization Form

I hereby authorize \_\_\_\_\_ (HKID no. \_\_\_\_\_) pick up the gift (Gift item no.: A01463) on my behalf.

Customer's Name

Customer's Signature

Date