



一般條款及細則：

1. 除特別註明外，此推廣由 2025 年 9 月 22 日開始至 2026 年 2 月 28 日結束(包括首尾兩日)(以交易日為準)(「推廣期」)。
2. 除特別註明外，此推廣適用於由花旗銀行(香港)有限公司(「花旗銀行」)所發行之 Citi Mastercard 信用卡及/或扣賬卡(「認可卡」)之客戶，同時需為恒隆地產代理有限公司(「恒隆」)旗下之 hello 恒隆商場獎賞計劃(「hello 計劃」)會員(「客戶」)。
3. 恒隆商場手機應用程式(“恒隆商場 App”)中、“香港 hello 恒隆商場獎賞計劃”微信小程序(“香港恒隆微信小程序”)或 <https://www.hanglungmalls.com/tnc> 上的 hello 計劃條款及細則同樣適用於是次推廣(「活動」)，如「hello 計劃條款及細則」與「本條款及細則」之間存有任何詮釋差異或不一致，則以後者為準。除非另有定義，否則當 hello 計劃條款及細則中定義的術語被使用在此條款及細則時具有相同含義。
4. 除特別註明外，此推廣只適用於客戶於推廣期內憑認可卡於所有列於指定恒隆商場(「恒隆商場」)，包括位於銅鑼灣記利佐治街 / 百德新街 / 加寧街 / 京士頓街的 Fashion Walk；位於九龍灣牛頭角道 77 號的淘大商場；位於鰂魚涌康山道 1-2 號的康怡廣場；位於旺角彌敦道 625 及 639 號的雅蘭中心；位於旺角彌敦道 610 號的荷李活商業中心，以及位於旺角登打士街 56 號的家樂坊(「參與商場」)官方商戶目錄內屬於「hello partner」之購物或餐飲商戶(「指定商戶」)所作之下列簽賬(「認可簽賬」)：
 - 已誌賬並附有認可卡簽賬存根正本及商戶購物單據正本之零售簽賬、交易感應式付款簽賬；及
 - 於推廣期內已誌賬並附有認可卡簽賬存根正本及商戶購物單據正本之全新商戶分期計劃簽賬；及
 - 花旗銀行、Mastercard 及恒隆保留不時自行決定及更改任何交易/付款/簽賬是否合資格為認可簽賬之權利；及
 - 只適用於扣除所有折扣、減價金額及現金券金額後(如適用)之認可簽賬淨額(「簽賬淨額」)。
5. 此推廣不適用於以下交易：
 - 電訊服務、銀行及外幣找換服務的消費；
 - 於停車場的消費；
 - 預付信用額、購買購物禮券、現金券或禮品卡及其增值服務；
 - 其他包括但不限於繳付公用機構的帳單、購買增值咭及增值服務的消費(包括未經授權或具欺詐成份之交易，以手寫單據作記錄的消費、及任何沒有電子簽賬存根及/或商戶單據的消費)；
 - 於網上進行的消費項目、電郵、傳真或電話訂單；
 - 以現金、禮品卡、購物禮券或現金券付款進行之任何交易；

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- 透過任何電子錢包（包括但不只限於支付寶、微信支付、拍住賞及 PayMe）簽賬之交易；或
 - 花旗銀行及/或恒隆不時自行決定之其他不合資格交易/付款/簽賬。
6. 客戶必須保留及提供有關認可卡簽賬存根正本及商戶購物單據正本，並於花旗銀行要求下提供有關文件作供核對之用。所有已遞交給花旗銀行之文件將不獲發還。
 7. 客戶之認可卡戶口必須於推廣期內或使用優惠時保持有效及信用狀況良好。花旗銀行保留取消優惠之權利而毋須另行通知。
 8. 如發現欺詐/濫用/取消任何優惠之簽賬交易，花旗銀行保留從客戶之認可卡戶口內扣取相關優惠之金額而毋須另行通知。
 9. 此推廣下換領的電子券或實體禮券 / 兌換券 / 優惠券 / 獎賞均不可更改、退回、退換、退還、取消、轉讓、轉售或兌換現金、折扣或其他物品。
 10. 貨品或服務之供應，需依花旗銀行、恒隆及指定商戶之最終決定權而定。圖片、產品資料及價錢只供參考。
 11. 花旗銀行、Mastercard 及恒隆並不是商戶提供或從其購買的禮品、產品或服務的供應商或生產商，花旗銀行、Mastercard 及恒隆對商戶提供或從其購買的禮品、產品或服務的質素及任何其他事宜概不作出任何保證，亦不會負上任何責任。在法律准許的情況下，花旗銀行、Mastercard 及恒隆將免除一切有關是次活動所構成之法律責任及賠償。（包括但不限於客戶若因刪除恒隆商場手機應用程式或香港恒隆微信小程序、hello 會員會籍終止、更改客戶聯繫方式、錯誤使用優惠、任何因網絡、電話或技術失誤或問題或任何其他原因）
 12. 透過參與此活動，該客戶被視為已閱讀、接受並同意遵守此條款及細則，並接受花旗銀行、Mastercard、恒隆及指定商戶享有該條款及細則中規定的權利。若違反本條款及細則，或花旗銀行、Mastercard、恒隆及指定商戶有理由相信客人 / 客戶有任何不誠實或欺詐的行為（包括但不限於使用或教唆他人使用不正當或欺詐方法干擾 hello 計劃和活動的運作，造成活動任何部份受到干擾、技術難題或故障，或任何危害、破壞或影響本活動的舉辦、誠信、公平或順利進行或偵察到任何不正常的數據傳送），花旗銀行、Mastercard、恒隆及指定商戶擁有決定權可立即撤銷該客戶獲得任何獎賞的權利，有權要求從該客戶取回與獎賞同等價值之賠償，並保留追究權利向客戶索取任何因上述情況而產生的損失及採取任何法律行動，恕不另行通知。
 13. 任何不可預見的情況、不可抗力事件和 / 或不受花旗銀行、Mastercard、恒隆及指定商戶控制的情況，包括但不限於天災、地震、火災、洪水、戰爭、內亂或軍事動亂、恐怖主義行為、破壞、罷工、流行病、騷亂、電源故障和電腦故障，花旗銀行、Mastercard、恒隆及指定商戶可在全權酌情下有權隨時修改本條款及細則和 / 或撤回或終止此活動，恕不另行通知。花旗銀行、Mastercard、恒隆及指定商戶對





任何此類更改、撤銷和 / 或終止不承擔任何責任。如因活動或本條款及細則而產生任何爭議，花旗銀行、Mastercard、恒隆及指定商戶將保留最終決定權。

14. 花旗銀行及恒隆保留隨時修改本條款及細則或終止本活動之權利，而毋須另行通知。
15. 如中英文條款有所差異，一概以英文版本為準。
16. 此條款及細則所提及的產品及/或服務並不適用居住於歐盟、歐洲經濟區、瑞士、根西、澤西、摩納哥、聖馬連奴、梵蒂岡、曼島、英國、巴西、紐西蘭、牙買加、厄瓜多或斯里蘭卡的個人客戶。此條款及細則並不旨在對該類個人客戶構成任何買賣產品及/或服務的建議、銷售或招攬。

「消費獎賞」之條款及細則：

17. 於推廣期內，客戶憑認可卡於同一參與商場指定商戶同日累積簽賬淨額滿指定金額，並根據 hello 計劃條款及細則於恒隆商場 App 或香港恒隆微信小程序登記交易，可獲價值 HK\$20 或 HK\$40 之恒隆電子現金禮券（「消費獎賞」）。每筆認可簽賬只可換領一份獎賞。詳情如下：

同日累積簽賬淨額(HK\$) (最多 2 張同日消費單據，每張消費單據須為 HK\$100 或以上)	憑 Citi 認可卡可獲之恒隆 電子現金禮券價值 (HK\$)	憑 Citi Rewards Mastercard 可獲 之恒隆電子現金禮券價值 (HK\$)
\$580 或以上	\$20	\$40*

*將以兩張 HK\$20 恒隆電子現金禮券的形式派發。

18. 消費獎賞之每月名額有限，HK\$20 恒隆電子現金禮券每月限額分別共 250 份 (2025 年 9 月) 及 750 份 (2025 年 10 月至 2026 年 2 月)，HK\$40 恒隆電子現金禮券每月限額分別共 65 份 (2025 年 9 月) 及 187 份 (2025 年 10 月至 2026 年 2 月)，先到先得，額滿即止，恕不另行通知。
19. 於推廣期內，每位客戶(包括其名下認可卡賬戶所有主卡及附屬卡) 每次最多可換領價值 HK\$40 之恒隆電子現金禮券，全期最多可換領消費獎賞共 6 次，即最多可換領價值 HK\$240 之恒隆電子現金禮券。
20. 客戶須出示由參與商場指定商戶發出的商戶購物單據正本、相關認可卡簽賬存根正本、認可卡及/或與認可卡有關電子錢包之帳號/卡號，以及於恒隆商場 App 或香港恒隆微信小程序之合資格交易登記紀錄於簽賬交易日起的 7 日內 (以商戶購物單據正本印刷之日期為準) 親臨以下指定換領地點換領消費獎賞，逾期恕不接受。每張簽賬存根簽賬淨額須為 HK\$100 或以上，一張或兩張簽賬存根簽賬總金額須為 HK\$580 或以上。詳情如下：





參與商場	換領地點	開放時間
Fashion Walk	地下賓客服務台	上午 10 時至晚上 10 時
雅蘭中心、家樂坊、荷李活商業中心	雅蘭中心地下賓客服務台	
淘大商場	二期一樓賓客服務台	中午 12 時至晚上 9 時
康怡廣場	北座 M 樓賓客服務台	上午 10 時至晚上 8 時

21. 客戶必須以認可卡支付使用恒隆商場電子現金券之結餘 (如適用)。
22. 消費獎賞下發放的恒隆電子現金禮券有效期為發出日起計 14 日，於參與商場內相關參與商戶使用。
23. 恒隆電子現金禮券受有關條款及細則約束，詳情請瀏覽恒隆商場 App 或香港恒隆微信小程序。
24. 每套機印銷售收據及相應的電子簽賬存根只可用作親臨現場登記換領一次，並由換領地點職員蓋上印章以茲識別。已親臨現場進行換領之單據 (不論已蓋章與否) 或已於恒隆商場 App 或香港恒隆微信小程序上傳並登記 hello 積分之單據均不能重覆使用。
25. 如指定商戶的簽賬系統不支援個別信用卡類別時，該指定商戶可能會拒絕接受有關指定信用卡。詳情請向指定商戶查詢。
26. 花旗銀行及恒隆不負責一切有關指定商戶提供的貨品或服務之事宜。任何有關貨品或服務和輔助服務之責任，一概由指定商戶負責。
27. 如對「消費獎賞」有任何疑問，請向換領地點之職員查詢。

「額外泊車獎賞」之條款及細則：

28. 於推廣期內，客戶憑認可卡於參與商場 (Fashion Walk 除外) 內消費可享額外 1 小時免費泊車 (必需與購物免費泊車優惠同時使用) (「額外泊車獎賞」)，每位客戶(包括其名下認可卡賬戶所有主卡及附屬卡)每日最多可換領 1 次。
29. 為換領額外泊車獎賞，客戶須於消費當日及離開停車場前親身前往以下指定換領地點出示由參與商場指定商戶發出的商戶購物單據正本、相關認可卡簽賬存根正本以及認可卡及/或與認可卡有關電子錢包之帳號/卡號 (須符合有關消費金額) 以辦理額外泊車獎賞。如未能成功換領額外泊車獎賞，有關泊車費用將不獲退款。詳情如下:

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參與商場	換領地點	開放時間
雅蘭中心、家樂坊、荷李活商業中心	雅蘭中心地下賓客服務台	上午 10 時至晚上 10 時
	/ 家樂坊地下停車場繳費處	/ 上午 10 時至凌晨 1 時
淘大商場	二期一樓賓客服務台	中午 12 時至晚上 9 時
康怡廣場	北座 M 樓賓客服務台	上午 10 時至晚上 8 時

30. 額外泊車獎賞只適用於時租泊車。
31. 額外泊車獎賞受有關條款及細則約束，詳情請瀏覽恒隆商場官方網站。
32. 每套機印銷售收據及相應的電子簽賬存根只可用作親臨現場登記換領一次，並由換領地點職員蓋上印章以茲識別。已親臨現場進行換領之單據（不論已蓋章與否）或已於恒隆商場 App 或香港恒隆微信小程序上傳並登記 hello 積分之單據均不能重覆使用。
33. 如對「額外泊車獎賞」有任何疑問，請向換領地點之職員查詢。

「指定商戶禮遇」之條款及細則：

34. 客戶可於推廣期內憑認可卡於參與商場內指定商戶享用 Citi 信用卡專享優惠(「指定商戶禮遇」)。優惠詳情、條款及細則請瀏覽 citibank.hk/hanglungmall-merchant。
35. 如指定商戶的簽賬系統不支援個別信用卡類別時，該指定商戶可能會拒絕接受有關指定信用卡。詳情請向指定商戶查詢。
36. 花旗銀行及恒隆不負責一切有關指定商戶提供的貨品或服務之事宜。任何有關貨品或服務和輔助服務之責任，一概由指定商戶負責。
37. 如對「指定商戶禮遇」有任何疑問，請向參與商場內指定商戶查詢。

General Terms & Conditions:

1. Unless otherwise specified, the promotion is valid from September 22, 2025 to February 28, 2026, both dates inclusive (based on transaction date) ("Promotion Period").
2. Unless otherwise specified, the promotion is applicable to cardholders of Citi Mastercard Credit Cards and/or cardholders ("Cardholders") of Citibank Debit Mastercard issued by Citibank (Hong Kong) Limited ("Citibank")

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("Eligible Cards"), who are also members of Hang Lung Malls Rewards Program ("hello Program") managed by Hang Lung Properties Limited ("Hang Lung").

3. The terms and conditions of the hello Program (the "hello Program T&C") which can be accessed via the "Hang Lung Malls App (恒隆商場手機應用程式)" (the "Hang Lung Malls App"), the "香港 hello 恒隆商場獎賞計畫 WeChat Mini Program" (the "hello WeChat Mini Program") or at <http://www.hanglungmalls.com/en/tnc> apply to the Promotion ("Event"), save that in the event of any discrepancy or inconsistency between the hello Program T&C and these Terms and Conditions, the latter shall prevail. Unless otherwise defined, capitalized terms defined in the hello Program T&C shall have the same meanings when used in these Terms and Conditions.
4. Unless otherwise specified, the promotion is applicable to the following transactions made by the Eligible Cards during the Promotion Period at the shopping and dining outlets who are hello Partners listed on the official Hang Lung Malls website ("Designated Outlets") of designated malls of Hang Lung ("Hang Lung Malls"), including Fashion Walk which is situated at Great George Street, Paterson Street, Cleveland Street and Kingston Street, Causeway Bay, Hong Kong, Amoy Plaza which is situated at 77 Ngau Tau Kok Road, Kowloon Bay, Hong Kong, Kornhill Plaza which is situated at 1-2 Kornhill Road, Quarry Bay, Hong Kong, Grand Plaza which is situated at 625 & 639 Nathan Road, Mongkok, Hong Kong, Hollywood Plaza which is situated at 610 Nathan Road, Mongkok, Hong Kong, and Gala Place which is situated at 56 Dundas Street, Mongkok, Hong Kong ("Participating Malls") ("Eligible Transactions"):
 - Posted retail transactions or contactless payment retail transactions with original Eligible Card sales slips and original merchant sales receipts; and
 - Newly billed Merchant Installment Plan that are posted during the Promotion Period with original Eligible Card sales slips and original merchant sales receipts; and
 - Citibank, Mastercard and Hang Lung reserve the right to determine and change which purchases/payments/transactions qualify as Eligible Transactions at their absolute discretion from time to time; and
 - Only applicable to the final amount of Eligible Transactions charged to the Eligible Card after deduction of all applicable discounts, reductions and value of cash vouchers (if applicable) ("Net Spending Amount").
5. The promotion is NOT applicable to the following transactions:
 - spending on or through telecommunications services, or banking or currency exchange services;
 - spending on car parks;
 - store credits, purchase of gift vouchers, cash vouchers, purchase of or adding value to gift cards;
 - other transactions including but not limited to utilities bill payments, purchase of or adding value to stored-value cards (including the unauthorised or fraudulent transactions, transactions recorded by hand written payment slips and any transactions without electronic payment slips and/or merchant sales receipts);
 - online purchases, mail, fax or phone orders;
 - any transactions and payments made by cash, gift cards, gift vouchers or cash vouchers; or
 - any transactions made via any e-wallets (including but not limited to Alipay, WeChat Pay, Tap & Go and PayMe); and
 - any other purchases/payments/transactions that Citibank and/or Hang Lung may at their absolute discretion exclude from time to time.
6. Cardholders must keep and submit the relevant original Eligible Card sales slips and original merchant sales receipts of Eligible Transactions for inspection upon request by Citibank. All relevant documents submitted to Citibank will not be returned.
7. Cardholders' Eligible Card accounts must be valid and with good credit record during the Promotion Period and at the time when the offers are awarded or used; otherwise, Citibank reserves the right to forfeit the offers without prior notice.





8. In case of any fraud/abuse/reversal/cancellation of the transactions used for the award of the offers, Citibank reserves the right to debit from Cardholder's Eligible Card account the equivalent value of the reward(s) without prior notice.
9. The offers shall not be varied, returned, replaced, cancelled, transferred, resold, refunded or exchanged for cash or discount or other products.
10. The offers are subject to the availability of products or service and at absolute discretion of Citibank, Hang Lung and the Designated Outlets. Photos, product specifications and prices are for reference only.
11. Unless any products or services are expressly and specifically stated to be supplied / provided / manufactured by Citibank, Mastercard or Hang Lung, the products or services are not supplied / provided / manufactured by Citibank, Mastercard or Hang Lung. Citibank, Mastercard and Hang Lung do not in any way warrant the quality and condition of or any other matters in connection with such products or services and shall not be held liable for the same. Citibank, Mastercard or Hang Lung shall not be held legally liable for any direct or indirect claims, demands, costs, charges, expenses, losses, damages and compensations arising out of or relating to such products or services (including but not limited to the loss of products or services due to the deletion of the Hang Lung Malls App or the hello WeChat Mini Program, the termination of a Cardholder's hello Membership, the change of contact details of a Cardholder, the use of such products or services by mistake, network or device failures or problems, technical errors or any other reason) and the Event.
12. By participating in the Event, customers/Members are deemed to have read, accepted and agreed to comply with these Terms and Conditions and accepted that Citibank, Mastercard or Hang Lung are entitled to the rights set out in such Terms and Conditions. In case of any breach of these Terms and Conditions, or Citibank, Mastercard or Hang Lung reasonably believe that dishonest or fraudulent conduct and/or acts have been committed by a customer/Cardholder (including but not limited to using or abetting others to use inappropriate methods to affect, cause technical problems or disorder to, damage, interfere, interrupt or jeopardize the operation or any aspect of the Event or the hello Program), Citibank, Mastercard or Hang Lung have the sole and absolute discretion to immediately revoke the customer/Cardholder's entitlement to any Benefits, demand and recover from any customer/Cardholder the Benefits redeemed or equivalent value in cash, claim against the customer/Cardholder for any damages and/or losses arising from or in connection with the above and pursue any legal action, without any prior notice.
13. Due to unforeseen circumstances, force majeure events and/or circumstances not under the control of Citibank, Mastercard, Hang Lung or respective Designated Outlets, including, without limitation, acts of God, earthquakes, fires, floods, wars, civil or military disturbances, acts of terrorism, sabotage, strikes, epidemics, riots, power failures and computer failure, Citibank, Mastercard, Hang Lung or respective Designated Outlets may at its sole and absolute discretion and at any time amend these Terms and Conditions or any aspect of the Event and/or withdraw or terminate the Event without prior notice. Citibank, Mastercard, Hang Lung or respective Designated Outlets accept no liability for the aforementioned amendments, withdrawal and/or termination. Under such circumstances, in case of any dispute arising out of the Event or these Terms and Conditions, Citibank, Mastercard, Hang Lung or respective Designated Outlets reserve the absolute right to make the final decision and the decision of Citibank, Mastercard, Hang Lung or respective Designated Outlets shall be final and conclusive.
14. Citibank and Hang Lung reserve the right to amend the Terms and Conditions or terminate the Event at any time with or without notice.
15. In the event of any discrepancy between the English and Chinese versions of these Terms & Conditions, the English version shall prevail.
16. The promotions, products and services mentioned in the referenced document are not offered to individuals residing in the European Union, European Economic Area, Switzerland, Guernsey and Jersey, Monaco, San Marino, Vatican, The Isle of Man, the UK, Brazil, New Zealand, Jamaica, Ecuador or Sri Lanka. The referenced

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document is not, and should not be construed as, an offer, invitation or solicitation to buy or sell any of the promotions, products and services mentioned therein to such individuals.

“Spending Reward” Terms and Conditions:

17. The Cardholder with Eligible Card is entitled to Hang Lung e-Coupons valued at either HK\$20 or HK\$40 upon reaching the designated cumulative Net Spending Amount on the same day in designated merchant(s) at a Participating Mall during the Promotion Period and registering the transaction in the Hang Lung Malls App or hello WeChat Mini Program according to the hello Program T&C (“Spending Reward”). Each Transaction is eligible to redeem one reward only. Details are as follows:

Same-day Accumulated Net Spending Amount (HK\$) (Max. 2 same-day sales slips, each receipt must be HK\$100 or above)	Hang Lung e-Coupon(s) entitled (HK\$) by Eligible Cards	Hang Lung e-Coupon(s) entitled (HK\$) by Citi Rewards Mastercard
\$580 or above	\$20	\$40*

*Distributed in two (2) HK\$20 Hang Lung e-Coupons.

18. Monthly quotas of Spending Reward apply on a first-come-first-served basis while quotas last without prior notice. HK\$20 Hang Lung e-Coupon is limited to a monthly number of 250 quota (September 2025) and 750 quota (from October 2025 till February 2026) respectively, HK\$40 Hang Lung e-Coupons is limited to a monthly number of 65 quota (September 2025) and 187 quota (from October 2025 till February 2026) respectively.
19. Each Cardholder (including all principal and supplementary cards under his/her Eligible Card account) is entitled to a maximum value of HK\$40 in Hang Lung e-coupons in every redemption, and a maximum of SIX TIMES of redemption on Spending Reward during the entire Promotion Period, amounting to a maximum value of HK\$240 in Hang Lung e-Coupons.
20. The original merchant sales receipts and corresponding payment sales slips of Eligible Cards issued by Designated Outlets at the Participating Malls per Cardholder must be presented together with the Eligible Card and/or the respective mobile wallet’s account/card number under the same Eligible Card, and the Eligible Transaction registration record in Hang Lung Malls App or hello WeChat Mini Program at below redemption location within 7 days from the transaction date (as per the date stated on the machine-printed sale slips) in order to receive the Spending Reward, overdue receipts will not be entertained. Each receipt must be HK\$100 or above and the aggregate amount of the 1 or 2 receipts must be HK\$580 or above. Details are as follows:

Participating Malls	Redemption Location	Opening Hours
Fashion Walk	Concierge Counter, G/F	10am – 10pm daily
Gala Place, Hollywood Plaza, and Grand Plaza	Concierge Counter, G/F, Grand Plaza	
Amoy Plaza	Concierge Counter, 1/F, Phase 2	12nn – 9pm daily

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Kornhill Plaza	Concierge Counter, M/F, Kornhill Plaza North	10am – 8pm daily
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21. The usage of Hang Lung e-Coupon is subject to the remaining balance of the transaction(s) (if applicable) to be settled by Eligible Cards.
22. Hang Lung e-Coupons issued under Spending Reward is valid for 14 days from the date of issuance and applicable to respective participating shops at the Participating Malls.
23. Terms and conditions apply to the Hang Lung e-Coupons. For details, please refer to such terms and conditions as indicated in the Hang Lung Malls App.
24. The staff at Redemption Locations may stamp all sales receipts, electronic payment slips and other documents which are presented in person. All sales receipts and electronic payment slips which have been presented in person (whether stamped or not) or uploaded through the Hang Lung Malls App or the hello WeChat Mini Program for registering Registered Spending, earning hello Points and/or participating in the Event will not be accepted again for the same purpose.
25. The designated merchants may refuse to accept the Eligible Card if their payment system does not support a certain type of card. Please contact the designated merchants for details.
26. Citibank and Hang Lung shall not be responsible for any matters in relation to the related products or services provided by designated merchants. The designated merchants are solely responsible for all obligations and liabilities related to such products or services and all auxiliary services.
27. For any enquiries on the Spending Reward, please check with the staff at the Redemption Locations.

“Extra Parking Reward” Terms and Conditions:

28. The Cardholder spending with Eligible Card is entitled to an additional 1-hour free parking (Must be used in conjunction with Free Parking Privilege upon spending) during the Promotion Period (“Extra Parking Reward”) at Participating Malls (except Fashion Walk), each Cardholder (including all principal and supplementary cards under his/her Eligible Card account) can enjoy the Extra Parking Reward ONCE per day.
29. To redeem Extra Parking Reward, Cardholders must within same-day of the Eligible Transaction (with the required transaction amount) personally present the original merchant sales receipts and corresponding payment sales slips of Eligible Cards issued by Designated Outlets at the Participating Malls with the Eligible Card and/or the respective mobile wallet’s account/card number under the same Eligible Card at the below designated redemption location before leaving the Carpark. There will be no refunds due to any unsuccessful redemptions.

Details are as follows:

Participating Malls	Redemption Location	Opening Hours
Gala Place, Hollywood Plaza, and Grand Plaza	Concierge Counter, G/F, Grand Plaza /	10am – 10pm daily /
	Carpark Shroff Office, G/F, Gala Place	10am – 1am daily
Amoy Plaza	Concierge Counter, 1/F, Phase 2, Amoy Plaza	12nn – 9pm daily

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Kornhill Plaza	Concierge Counter, M/F, Kornhill Plaza North	10am – 8pm daily
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30. The Extra Parking Reward is only applicable to hourly parking.
31. Other terms and conditions apply to Extra Parking Reward. Please refer to Hang Lung Malls' website for details.
32. The staff at Redemption Locations may stamp all sales receipts, electronic payment slips and other documents which are presented in person. All sales receipts and electronic payment slips which have been presented in person (whether stamped or not) or uploaded through the Hang Lung Malls App or the hello WeChat Mini Program for registering Registered Spending, earning hello Points and/or participating in the Event will not be accepted again for the same purpose.
33. For any enquiries about the Extra Parking Reward, please check with the staff at the Redemption Locations.

“Exclusive Merchant Privileges” Terms and Conditions:

34. Cardholders can enjoy exclusive privileges provided by the designated merchants at Participating Malls. For offer details and the Terms and Conditions, please refer to citibank.hk/hanglungmall-merchant.
35. The designated merchants may refuse to accept the Eligible Card if their payment system does not support a certain type of card. Please contact the designated merchants for details.
36. Citibank and Hang Lung shall not be responsible for any matters in relation to the related products or services provided by designated merchants. The designated merchants are solely responsible for all obligations and liabilities related to such products or services and all auxiliary services.
37. For any enquiries on the Exclusive Merchant Privileges, please check with designated merchants at Participating Malls.

