



花旗銀行 收費簡介

Citibank Service Fees

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All Fees published in this brochure are applicable to "Citigroup Corporate and Investment Banking" and "Global Consumer Group" clients.

October 2021 Version

Relationship Balance Requirement

Cross-Boundary Wealth Management Connect	Citi Plus	Citibanking	Citi Priority®	Citigold®	Citigold Private Client®
Not applicable [^]	Not applicable	Not applicable	HK\$500,000	HK\$1,500,000 [#]	HK\$8,000,000 [#]

[#] Citigold Client is exclusive for clients who maintain the "Average Daily Combined Balance" of HK\$1,500,000 or above. Otherwise we reserve the right to convert his/her Citigold account to a Citi Priority or Citibanking account.

Citigold Private Client is exclusive for clients who maintain the "Average Daily Combined Balance" of HK\$8,000,000 or above. Otherwise we reserve the right to convert his/her Citigold Private Client account to a Citigold account.

[^] Cross-Boundary Wealth Management Connect refers to the accounts under the Greater Bay Area Wealth Management Connect Scheme (including Southbound and Northbound schemes). For the service fees of other accounts which are not under Greater Bay Area Wealth Management Connect Scheme, please refer to respective account category.

Monthly Fee for Local Clients

Cross-Boundary Wealth Management Connect	Citi Plus ²	Citibanking	Citi Priority®	Citigold®	Citigold Private Client®
Average Daily Combined Balance ¹					
Service Fee Threshold	Not applicable	Not applicable		HK\$1,500,000 ^{3,4}	
Monthly service fee	Waived	Waived		HK\$300	

Monthly Fee for International Personal Banking Clients⁶

Cross-Boundary Wealth Management Connect	Citi Plus	Citibanking	Citi Priority®	Citigold®	Citigold Private Client®
Average Daily Combined Balance ¹					
Service Fee Threshold	Not applicable	Not applicable ²	Not applicable	HK\$1,500,000 ^{3,4}	
Monthly service fee	Waived	Not applicable ²	HK\$400 ^{5,7,8}	HK\$500	

Branch Counter Service Fee - Deposit

Cross-Boundary Wealth Management Connect	Citi Plus	Citibanking	Citi Priority®	Citigold®	Citigold Private Client®
Bulk Hong Kong Dollar Cash Deposit (per client per day) ^{9,10}					
Deposit Threshold	Not applicable	Not applicable ⁵	Not applicable ^{5,11}	200 notes	
Deposit amount into same currency account exceed threshold	Not applicable	Not applicable ⁵	Not applicable ^{5,11}	0.25% of total deposit amount (Min. HK\$50)	
Bulk Hong Kong Dollar Check Deposit (per client per day) ⁹					
Up to 15 checks	Not applicable	Not applicable ⁵		Waived	
Over 15 checks ¹⁰	Not applicable	Not applicable ⁵		HK\$1 per additional check	

¹ The "Average Daily Combined Balance" is calculated based on the sum of your daily balances of deposit, investment and accumulated paid premium* of selected insurance products of all your single name account(s) and joint name account(s), divided by the number of days in the month. For company account, the "Average Daily Combined Balance" is calculated based on the sum of your company's daily balances of deposit, investment, accumulated paid premium* of selected insurance products and utilised business overdraft facilities, divided by the number of days in the month plus outstanding balance of business loans at the end of the month. Selected insurance products mean insurance policy(ies) with savings element

* For insurance policy(ies) with savings element, accumulated paid premium means total premium paid minus value of outstanding policy loan

² Citi Plus is not applicable for Company or International Personal Banking Clients

³ The monthly service fee will be waived if clients are holding any one of the following products: (i) Mortgage, (ii) Personal Loan

⁴ The monthly service fee will be applied if the "Average Daily Combined Balance" falls below the "Service Fee Threshold Requirement" for 3 consecutive month

⁵ Exemptions apply to (i) senior citizens aged 65 or above; (ii) clients aged below 18; (iii) clients with disabilities; (iv) clients with low income (individual monthly income below HK\$7,900 or household monthly income below HK\$11,500 for clients who are not working), or those receiving social welfare benefits/government subsidies such as the Comprehensive Social Security Allowance. In each case, self-declaration or supporting documents are required; or (v) non-profit making organization

⁶ International Personal Banking clients are defined as: (i) individual clients whose correspondence address is not a Hong Kong address, and (ii) corporate clients (including Personal trust, personal investment company or similar structure, sole proprietorship & partnership) whose country of incorporation is not Hong Kong OR whose correspondence address of any beneficial owner(s) or authorized signatory(ies) is not a Hong Kong address, in the bank's records.

⁷ The monthly service fee will apply to all International Personal Banking Citibanking and Citi Priority clients, irrespective of the clients' "Average Daily Combined Balance"

⁸ The monthly service fee will be waived if clients are holding any one of the following products: (i) Mortgage, (ii) Personal Loan, (iii) Insurance

⁹ Including but not limited to any Citibank clients making card or loan or insurance payments over the branch counter

¹⁰ Service fee will be waived if the cash/checks is/are deposited through cash/check deposit machines or other non-branch counter channels

¹¹ For exceptions which have to be handled at branch counters, 0.5% of the total deposit amount⁶ (Min. HK\$50) will be charged if the deposit amount into the same currency account exceeds a deposit threshold of 100 Hong Kong Dollar notes

Branch Counter Service Fee – Deposit	Cross-Boundary Wealth Management Connect	Citi Plus	Citibanking	Citi Priority®	Citigold®	Citigold Private Client®
	Foreign Currency¹ Cash Deposit					
Deposit Threshold (or equivalent per day)	Not applicable	US\$5,000	US\$1,500	US\$5,000	US\$10,000	
Deposit amount into same currency deposit account exceed threshold (per transaction)	Not applicable	0.25% of total deposit amount ² (Min. HK\$50)	0.5% of total deposit amount ² (Min. HK\$50)	0.25% of total deposit amount (Min. HK\$50)		
RMB Cash Deposit						
Deposit Threshold (or equivalent per day)	Not applicable	200 pieces of notes		200 pieces of notes		
Deposit amount into same currency deposit account exceed threshold (per transaction)	Not applicable	0.25% of total deposit amount ² (Min. HK\$50)	0.5% of total deposit amount ² (Min. HK\$50)	0.25% of total deposit amount (Min. HK\$50)		
Foreign Currency Check Deposit						
Deposit into same currency account ^{3,4} (per client per day)	Not applicable	Waived	<ul style="list-style-type: none"> Up to 15 checks: Waived Over 15 checks: HK\$1 per additional check 		Waived	
Deposit into different currency account ^{3,4} (per client per day)	Not applicable	Waived	<ul style="list-style-type: none"> Up to 15 checks: Waived Over 15 checks: HK\$1 per additional check 		Waived	
Foreign bank check sent for collection ⁵	Not applicable	HK\$300 per check		HK\$300 per check		
Cash Deposit to credit card account						
Via branch (per transaction)	Not applicable	Not applicable ²	Not applicable ^{2,9}	Waived		
Coin Deposit						
Over or equal to 500 coins per transaction	Not applicable	Not applicable ²	2% of total deposit amount (Min. HK\$50)			

Branch Counter Service Fee – Withdrawal	Cross-Boundary Wealth Management Connect	Citi Plus	Citibanking	Citi Priority®	Citigold®	Citigold Private Client®
	Hong Kong Dollar Cash Withdrawal					
Any amount per transaction	Not applicable	Not applicable ²	Not applicable ^{2,10}	Waived		
RMB Cash Withdrawal						
Any amount per transaction	Not applicable	Not applicable ^{2,8}	Waived			
Foreign Currency Cash Withdrawal¹						
Any amount per transaction	Not applicable	Waived		Waived		
Bulk Foreign Currency Cash Withdrawal (per client per day)¹						
US\$30,000 equivalent per day or above	Not applicable	Waived		Waived		

¹ Foreign currency cash refers to cash in USD, AUD, CAD, EUR, GBP, SGD, JPY and NZD

² Exemptions apply to (i) senior citizens aged 65 or above; (ii) clients aged below 18; (iii) clients with disabilities; (iv) clients with low income (individual monthly income below HK\$7,900 or household monthly income below HK\$11,500 for clients who are not working), or those receiving social welfare benefits/government subsidies such as the Comprehensive Social Security Allowance. In each case, self-declaration or supporting documents are required; or (v) non-profit making organization

³ Citicorp Travelers Checks are waived

⁴ It is applicable to Currency Manager

⁵ Plus foreign bank charges

⁶ Service fee will be waived if the cash is deposited through cash deposit machines

⁷ Waived for Citi Prestige Card & Citi Ultima Card holders

⁸ Not applicable to credit cards

⁹ For exceptions which have to be handled at branch counters, HK\$20^{2,4,7} per transaction will be charged

¹⁰ For exceptions which have to be handled at branch counters, HK\$20^{2,8} per transaction will be charged

Check-related Service Fee	Cross-Boundary Wealth Management Connect					
	Citi Plus	Citibanking	Citi Priority®	Citigold®	Citigold Private Client®	
Purchase of Checks						
Gift Check	Not applicable		HK\$10 per check	Free		
Manager's Check	Not applicable	HK\$25 per check ¹	HK\$50 per check ¹	HK\$25 per check ¹	Free	
Encashment of CitiCorp Travelers Check ²	Not applicable		Waived			
Encashment of Other Bank's Travelers Checks²						
Under US\$10,000 or equivalent						
Citibank Account Holder	Not applicable		Waived			
Non-Citibank Account Holder	Not applicable		Waived			
Over US\$10,000						
With exchange	Not applicable		Waived			
Without exchange	Not applicable		Waived			
Marking Good Check	Not applicable		HK\$60 per check		Free	
Temporary Overdraft (including check returned due to insufficient funds)						
Checking Account	Not applicable	Citibank's Prime Rate +8% (Min. HK\$100/US\$13)	Citibank's Prime Rate +8% (Min. HK\$100/US\$13)			
Check Returned						
Due to Technical Errors	Not applicable	HK\$50/US\$7 per check	HK\$50/US\$7 per check			
Due to Insufficient Funds	Not applicable	HK\$150/US\$20 per check	HK\$150/US\$20 per check			
Direct Debit Authorization Rejected due to Insufficient Funds	Not applicable	HK\$150 per item	HK\$150 per item			
6-month Stop Check Payment (Including stop payment on Manager's Check)						
HKD Checking Account	Not applicable	HK\$100 per check	HK\$100 per check			
USD Checking Account	Not applicable	US\$13 per check	US\$13 per check			
Permanent Stop Check Payment	Not applicable	HK\$200 per check	HK\$200 per check			

Inward Remittance Fee	Cross-Boundary Wealth Management Connect					
	Citi Plus	Citibanking	Citi Priority®	Citigold®	Citigold Private Client®	
Citibank Global Transfer³/Draft/Telegraphic Transfer/Local Inter-bank Funds Transfer⁴						
Credit to a Citibank account ⁵	Waived		Waived			

¹ Plus HK\$20 postage for local registered mail
² Maximum encashment amount for non-Citibank Account Holder is US\$250
³ Incoming remittance currency includes HKD and USD

⁴ Local Inter-bank Funds Transfer refers to transfer via Faster Payment System (FPS) or Clearing House Automated Transfer System (CHATS)
⁵ Plus Correspondent Bank service fees (if applicable)

Outward Remittance Fee

Cross-Boundary Wealth Management Connect

Citi Plus

Citibanking

Citi Priority®

Citigold®

Citigold Private Client®

Citibank Global Transfer

All currency (Not applicable to RMB) - Real-time online transfer between Hong Kong Citibank account and overseas Citibank account¹

Not applicable

Waived

Waived

Draft

Stop Payment for Draft

Not applicable

HK\$250 per draft (plus Telegraphic Transfer service fee)

HK\$250 per draft (plus Telegraphic Transfer service fee)

Local Inter-bank Funds Transfer^{3,4}

HKD

Via Citibank online/ATM (per transaction)

Not applicable

Waived

Waived

Via other channels (per transaction)

Not applicable

Not applicable⁷

Not applicable^{7,8}

HK\$180

HK\$100

Waived

USD/EUR/RMB

Via Citibank online (per transaction)

Not applicable

Waived

Waived

Via other channels (per transaction)

Not applicable

Not applicable⁷

HK\$250

HK\$180

HK\$100

Waived

Telegraphic Transfer

HKD/USD/Foreign Currency/RMB⁵

Via Citibank online⁶ (per transaction)

Waived

HK\$200

Waived

Via Other manned channels (per transaction)

Not applicable

Not applicable⁷

Not applicable^{7,9}

HK\$220²

HK\$100²

Waived

Telegraphic Transfer Amendments/Cancellation⁶

HK\$200

HK\$250

HK\$200

Outward Remittance Service Fee

(Applicable to Local Inter-bank Funds Transfer & Telegraphic Transfer)

Charge to beneficiary's account

Correspondent Bank service fee, if any, will be deducted from the remittance amount

Correspondent Bank service fee, if any, will be deducted from the remittance amount

Charge to applicant's account

(a) HK\$150/US\$20 or equivalent or, (b) the actual Correspondent Bank service fee, whichever is higher

(a) HK\$250/US\$32 or equivalent or, (b) the actual Correspondent Bank service fee, whichever is higher

(a) HK\$250/US\$32 or equivalent or, (b) the actual Correspondent Bank service fee, whichever is higher

(a) HK\$150/US\$20 or equivalent or, (b) the actual Correspondent Bank service fee, whichever is higher

¹ Only applicable to selected destinations, please refer to www.citibank.com.hk for details. If the transaction involves currency conversion, the "Citibank Global Transfer" transaction page in "Citibank Online" will display the exchange rate on such currency conversion to get client's confirmation. Clients should understand that for certain currencies, they can choose to complete the foreign exchange before transfer whereby the applicable exchange rate may be different from or lower than the rate display in the "Citibank Global Transfer" transaction page. If clients need more details on the reference exchange rate, they can call 24-hour Citibank Banking at 2860 0333. Transaction screening may apply, and this may lead to the delay of the transaction

² Additional Telegraphic Transfer service fee will be charged for non-domicile currency Telegraphic Transfer

³ Local Inter-bank Funds Transfer refers to transfer via Faster Payment System (FPS) or Clearing House Automated Transfer System (CHATS)

⁴ Subject to Correspondent Bank service fee

⁵ For HKID holders, Renminbi can only be remitted to the same name Renminbi account in Mainland China with maximum limit of RMB80,000 per person per day. For Corporate customers, Cross border Renminbi remittance to or from the PRC is subject to the regulation and approval of related PRC authorities

⁶ Plus Correspondent Bank service fees (if applicable)

⁷ Exemptions apply to (i) senior citizens aged 65 or above; (ii) clients aged below 18; (iii) clients with disabilities; (iv) clients with low income (individual monthly income below HK\$7,900 or household monthly income below HK\$11,500 for clients who are not working), or those receiving social welfare benefits/government subsidies such as the Comprehensive Social Security Allowance. In each case, self-declaration or supporting documents are required; or (v) non-profit making organization

⁸ For exceptions which have to be handled via other channels, HK\$250 per transaction will be charged

⁹ For exceptions which have to be handled via other channels, HK\$250² per transaction will be charged

Citibank Debit/ ATM Card Service Fee	Cross-Boundary Wealth Management Connect	Citi Plus	Citibanking	Citi Priority®	Citigold®	Citigold Private Client®
	Card Annual Fee	Not applicable	Waived			Waived
Replacement for Lost/ Stolen Card	Not applicable	Waived			Waived	
Local ATM Cash Withdrawal						
Citibank ATM/JETCO ATM	Not applicable	Waived			Waived	
Other Networks (Including Mastercard and Visa Networks)	Not applicable	Up to 2.4% per withdrawal in Hong Kong Dollar equivalent ¹			Up to 2.4% per withdrawal in Hong Kong Dollar equivalent ¹	
For Global Wallet Transactions (Only Applicable to Supported Foreign Currencies: AUD, CAD, CHF, EUR, GBP, JPY, NZD, RMB, SGD, THB, USD)						
Overseas Citibank ATM/ Non-Citibank ATM Cash Withdrawal ²	Not applicable	Waived ³			Waived ³	
Foreign Exchange Handling Fee for Foreign Currency Spending	Not applicable	Waived ⁴			Waived ⁴	
For Non-Global Wallet Transactions (Including Foreign Currencies not Supported by Global Wallet)						
Overseas Citibank ATM/ Non-Citibank ATM Cash Withdrawal ^{2,5}	Not applicable	Waived ^{6,7,8}			Waived ^{6,7,8}	
Conversion Spread for Citibank ATM/ Non-Citibank ATM ^{2,5}	Not applicable	Up to 2.4% per withdrawal in Hong Kong Dollar equivalent ^{6,7,8}			Up to 2.4% per withdrawal in Hong Kong Dollar equivalent ^{6,7,8}	
Foreign Exchange Handling Fee for Foreign Currency Spending via Mastercard/Visa Network	Not applicable	1.95% ⁹			1.95% ⁹	

¹ A service fee of up to 2.4% may be levied by other association network(s) if the transaction is routed through other networks. For local ATM cash withdrawals effected via other networks, the transactions will be routed through MasterCard/Cirrus/Visa/Plus (for MasterCard/Cirrus/Visa/Plus ATM cards) or other card association network(s) (for non-MasterCard/Cirrus/Visa/Plus ATM cards) and therefore the Bank will impose a service fee of up to 2.4% of the withdrawal amount, and debited from your account by the Bank together with the withdrawal amount

² Please activate the overseas ATM withdrawal function and set daily cash withdrawal limit in advance. This can be done via local Citibank ATM, Citibank Online, Citibank Mobile, call CitiPhone Banking at (852) 2860 0333 or visit any of our branches for assistance in advance

³ The flat handling fee from Citibank Hong Kong will be waived. Some overseas non-Citibank ATM machines may levy surcharges. The withdrawal amount, together with any surcharges imposed, will be deducted from the relevant foreign currency account linked to your Citibank Global Wallet

⁴ The flat handling fee will be waived. The settlement amount will be directly deducted from the relevant foreign currency account linked to your Citibank Global Wallet

⁵ Please note that only Hong Kong dollars account can be chosen as the overseas withdrawal account. Some overseas ATM machines may allow cash withdrawal from only 1 of the pre-designated accounts. Clients are advised to set their designated account via local Citibank ATM or visit any of our branches for assistance in advance

⁶ If an overseas ATM cash withdrawal is converted to Hong Kong dollars via Dynamic Currency Conversion (DCC, which is a service provided by some ATM operators which allow cardholders to convert a transaction denominated in a foreign currency to Hong Kong dollars at an exchange rate determined by the relevant ATM operator or DCC service provider), the Hong Kong dollars amount will first be converted to US dollars using the prevailing exchange rate as determined by MasterCard or the relevant network. Such US dollars equivalent will then be converted to Hong Kong dollars, and a conversion spread up to 2.4% of such Hong Kong dollars will be charged by the Bank. The withdrawal amount as converted to Hong Kong dollars equivalent will be deducted from the designated Hong Kong dollars account by the Bank together with the conversion spread

⁷ [Overseas Citibank ATM - via Citi Global Network]: The flat handling fee from Citibank Hong Kong will be waived. Some overseas non-Citibank ATM machines may levy surcharges and this will be added to the withdrawal amount. For overseas ATM cash withdrawals effected in currencies other than Hong Kong dollars, the withdrawal amount (including any surcharges imposed) will be converted into Hong Kong dollars at the prevailing exchange rate on the date that the withdrawal takes place ("conversion day") as determined by Citi Global Network, and a conversion spread of up to 2.4% of such Hong Kong dollars amount will be charged by the Bank. The withdrawal amount as converted to Hong Kong dollars equivalent will be debited from the designated Hong Kong dollars account by the Bank together with the conversion spread. You may obtain a reference exchange rate from the Bank by calling our CitiPhone Banking at (852) 2860 0333. Please note the reference exchange rates may not precisely reflect the actual rates applied to your transactions owing to the time at which the rates are used and the potential rounding difference

⁸ [Overseas non-Citibank ATM - via MasterCard/Cirrus/Visa/Plus or other Card Association Network(s)]: The flat handling fee from Citibank Hong Kong will be waived. Some overseas non-Citibank ATM machines may levy surcharges and this will be added to the withdrawal amount. For overseas ATM cash withdrawals effected in currencies other than Hong Kong dollars, the withdrawal amount (including any surcharges imposed) will be converted into Hong Kong dollars at the prevailing exchange rate on the date that the withdrawal takes place ("conversion day") as determined by MasterCard/Cirrus/Visa/Plus (for MasterCard/Cirrus/Visa/Plus debit/ATM cards) or other card association network(s) (for non-MasterCard/Cirrus/Visa/Plus ATM cards), and a conversion spread of up to 2.4% of such Hong Kong dollars amount will be charged by the Bank (including any fee charged by MasterCard/Visa or other card association to the Bank). The withdrawal amount as converted to Hong Kong dollars equivalent will be deducted from the designated Hong Kong dollars account by the Bank together with the conversion spread. Please visit Mastercard or Visa's website, or call our CitiPhone Banking at (852) 2860 0333 for the reference exchange rate at MasterCard/Cirrus/Visa/Plus network or other card association network(s)

⁹ For foreign currency spending transactions made in currencies other than Hong Kong dollars, the settlement amount will be converted to Hong Kong dollars using the prevailing exchange rate on the date that the transaction is processed ("conversion day") as determined by MasterCard / Visa, and a handling fee of 1.95% of such Hong Kong dollars amount will be charged by the Bank (which already includes any fee charged by MasterCard / Visa). The settlement amount as converted to Hong Kong dollars equivalent will be deducted from the primary Hong Kong dollars account linked to the debit card together with the handling fee

Safe Deposit Box Fee	Cross-Boundary Wealth Management Connect	Citi Plus	Citibanking	Citi Priority®	Citigold®	Citigold Private Client®
	Annual Fee	Not applicable		Refer to branch		
Loss of Key	Not applicable		HK\$200 per key			
Crack-Open Safe Deposit Box						
Replace new lock with 2 keys ¹	Not applicable		HK\$1,000			
Overdue rental ²	Not applicable		HK\$1,000			

Other Service Fee	Cross-Boundary Wealth Management Connect	Citi Plus	Citibanking	Citi Priority®	Citigold®	Citigold Private Client®
	Paper statement					
To receive paper statements	HK\$10 (monthly) per customer ³	Not applicable	HK\$10 (monthly) per customer ³			
Foreign Currency Cash Exchange⁴						
Foreign Currency to HKD/ HKD to Foreign Currency	Not applicable		Waived			
Direct Debit Authorization Setup	Not applicable	Waived		Waived		
Execution of Standing Instructions						
Via Citibank online	Not applicable	Waived		Waived		
Via other channels	Not applicable		HK\$15 per transaction ⁵		Waived	

¹ Both keys lost at the same time
² Plus legal fee and overdue charge

³ If a client receives monthly banking consolidated paper statement(s) (regardless of the number of paper statements received), a fee of HK\$10 will be applied each month and will be directly debited from the relevant banking account. The fee is applicable to clients who have Citigold Private Client, Citigold, Citi Priority, Citibanking accounts (excluding company clients) and Cross-Boundary Wealth Management Connect in the paragraph. If a client, who holds a single name banking account and is also the primary account holder of a joint name banking account, receives a paper statement for each banking account, the client is only subject to a Paper Statement Fee of HK\$10 for each month. Exemptions apply to (i) clients aged below 18 or 65 and above; (ii) clients with low income or those receiving social welfare benefits/government subsidies or (iii) clients with disabilities. For (ii) and (iii) cases, self-declaration or supporting documents are required. "Low income" is defined as a client with an individual monthly income below HK\$7,900 or a household monthly income below HK\$11,500 for a client who is not working

⁴ Applicable to Citibank account holders only. Foreign currency cash refers to cash in USD, AUD, CAD, EUR, GBP, SGD, RMB, JPY and NZD

⁵ Plus postage, telex and commission depending on the type of remittance

Other Service Fee

Cross-Boundary Wealth Management Connect

Citi Plus

Citibanking

Citi Priority®

Citigold®

Citigold Private Client®

Copies of Statement or Advice Record					
Via Citibank online	HK\$30 per copy		HK\$30 per copy		
Via other channels	HK\$50 per copy	Not applicable	HK\$50 per copy		
Personal Data Access Request					
Via Personal Data (Privacy) Ordinance Data Access Request Form ^{1,2}	HK\$200 per request		HK\$200 per request		
Reference Letter					
First request	Waived	HK\$200 per letter	HK\$200 per letter	Waived	
Additional copy	Waived	HK\$20 per copy	HK\$20 per copy	Waived	
Certified True copy	Waived	HK\$20 per copy	HK\$20 per copy	Waived	
Bank Endorsement on Client's Signature					
First document	Not applicable		HK\$150 per document	Waived	
Additional document	Not applicable		HK\$20 per document	Waived	
Company Search Fee ³	Not applicable		HK\$100 per search		
Audit Confirmation Request	Not applicable		HK\$200 per request		
Account Closure					
Within 6 months since account opening	HK\$500		HK\$500		
Company Account Application Fee					
Local Company Account	Not applicable		HK\$2,000 per application		
Overseas Company Account ⁴	Not applicable		HK\$8,000 per application		

¹ This form is prescribed by the office of Privacy Commissioner for Personal Data, Hong Kong. Clients can choose to obtain Personal Data through the mentioned Request Form if necessary

² Request data in the format other than normal paper form, the bank may impose an additional administration charge. Fee will be provided upon confirmation of request and will depend on the nature and extend of the request

³ Applicable to business registration search and company search

⁴ Overseas Company means company not registered in Hong Kong under Part XI of the Companies Ordinance and the Business Registration Ordinance

Mortgage Loan Account Fee	Cross-Boundary Wealth Management Connect	Citi Plus	Citibanking	Citi Priority®	Citigold®	Citigold Private Client®
	Mortgage application cancellation fee	Not applicable	0.25% of loan amount or HK\$5,000, whichever is higher per request	0.25% of loan amount or HK\$5,000, whichever is higher per request		
Mortgage document(s) related						
Tenancy agreement consent or deed of assignment	Not applicable	HK\$1,000 per request	HK\$1,000 per request			
Request on copies of mortgage related document(s)						
Copies of Statement, Confirmation Letter, Repayment Schedule, Change Rate Letter, New Loan Letter, Facility Letter, Confirmation of Ownership, Particulars of Mortgage & Outstanding Balance	Not applicable	HK\$100 per document	HK\$100 per document			
Hard copies of title deeds of the property and related documents	Not applicable	HK\$10 per page or HK\$250 for each set of documents, whichever is higher	HK\$10 per page or HK\$250 for each set of documents, whichever is higher			
Change of Mortgage Term(s) and Condition(s)						
Change of payment plan, payment mode, due date, tenor, guarantor (including cancellation), or mortgage rate	Not applicable	HK\$1,000 per request	HK\$1,000 per request			
Late Payment Related						
Overdue Interest (Home Smart and HIBOR mortgage accounts are excluded)	Not applicable	A monthly fee of 2% on overdue amount (any amount due and unpaid for part of a month shall be deemed to be due and unpaid for one month, minimum HK\$50)	A monthly fee of 2% on overdue amount (any amount due and unpaid for part of a month shall be deemed to be due and unpaid for one month, minimum HK\$50)			
Fire Insurance Related						
Valuation fee and administration charge for fire insurance policy renewal (Applicable to insured sum based on reinstatement cost)	Not applicable	HK\$200 per request	HK\$200 per request			
Other Service Fee						
Deduct Rates Payment from Loan Account	Not applicable	HK\$200 per request	HK\$200 per request			
Account reinstatement fee (Applicable to Home Smart Account)	Not applicable	HK\$200 per request	HK\$200 per request			
Custodian fee ¹ for the keeping of title documents after full payment of mortgage loan	Not applicable	HK\$300 per calendar month	HK\$300 per calendar month			

¹ The custodian fee will be charged on a monthly basis after the expiry date stated on the discharge of mortgage reminder letter, and a full month's fee will be charged for an incomplete month

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所有刊載於本小冊子內之費用，適用於花旗集團企業及投資銀行服務和環球個人銀行服務之客戶。

二零二一年十月版

BIKTCG-0011021

總結餘要求

跨境理財通	Citi Plus	Citibanking理財	Citi Priority®	Citigold®	花旗私人客戶業務®
不適用 [^]	不適用	不適用	HK\$500,000	HK\$,1,500,000 [#]	HK\$,8,000,000 [#]

[#] Citigold客戶必須保持「每日平均總結餘」達HK\$,1,500,000或以上，否則本行保留權利將戶口服務由Citigold轉為Citi Priority或Citibanking服務。
花旗私人客戶業務的客戶必須保持「每日平均總結餘」達HK\$,8,000,000或以上，否則本行保留權利將戶口服務由花旗私人客戶業務轉為Citigold服務。

[^] 跨境理財通只適用於透過「大灣區跨境理財通」計劃(包括南向通及北向通)開立之賬戶。有關「大灣區跨境理財通」以外之賬戶收費，請參照相關之賬戶類別。

本地客戶每月費用

跨境理財通	Citi Plus ²	Citibanking理財	Citi Priority®	Citigold®	花旗私人客戶業務®
每日平均總結餘 ¹					
服務月費要求	不適用		不適用	HK\$,1,500,000 ^{3,4}	
每月費用	豁免		豁免	HK\$,300	

「國際個人銀行服務」 每月費用⁶

跨境理財通	Citi Plus	Citibanking理財	Citi Priority®	Citigold®	花旗私人客戶業務®
每日平均總結餘 ¹					
服務月費要求	不適用	不適用 ²	不適用	HK\$,1,500,000 ^{3,4}	
每月費用	豁免	不適用 ²	HK\$,400 ^{5,7,8}	HK\$,500	

分行櫃位交易費用 — 存款

跨境理財通	Citi Plus	Citibanking理財	Citi Priority®	Citigold®	花旗私人客戶業務®
大量港元現金存款(每客戶每日) ^{9,10}					
每日存款上限	不適用	不適用 ⁵	不適用 ^{5,11}	200張	
一日內於同一貨幣之儲蓄或定期戶口存入港元現鈔並超過上限	不適用	不適用 ⁵	不適用 ^{5,11}	總存款額之0.25%(最低收費HK\$,50)	
大量港元支票存款(每客戶每日) ⁹					
15張支票或以下	不適用	不適用 ⁵		豁免	
15張支票以上 ¹⁰	不適用	不適用 ⁵		每張額外支票HK\$,1	

¹ 「每日平均總結餘」之計算包括閣下之個人及聯名戶口在過去一個月內的每日存款、投資及指定保險產品之累積保費總結餘*，除以該月份之日數所得之平均數額。公司戶口的「每日平均總結餘」之計算包括貴公司在過去一個月內的每日存款、投資、指定保險產品之累積保費總結餘*及已動用的商務透支額，除以該月份之日數所得之平均數額，加上商務貸款於月底之結欠金額。指定保險產品指包含儲蓄之保險產品。
* 有儲蓄成份的保險保費總結餘為已繳總保費扣除未償付的保單貸款。

² Citi Plus並不適用於公司戶口及「國際個人銀行服務」。

³ 若客戶持有下列任何賬戶，則可免服務月費：(i)樓宇按揭貸款、(ii)私人貸款

⁴ 如連續3個月「每日平均總結餘」低於「服務月費要求」，客戶則須繳付服務月費

⁵ (i)65歲或以上長者、(ii)18歲以下人士、(iii)傷殘人士、(iv)低收入人士(個人每月收入少於HK\$,7,900或非工作人士之家庭每月收入少於HK\$,1,500)，或領取社會福利保障/政府津貼如綜合社會保障援助之人士。在以上各情況下，客戶須填寫自行申報表或提供證明文件、或(v)非牟利團體除外

⁶ 「國際個人銀行服務」客戶為：(i)個人客戶於本行記錄之通訊地址為非香港地區及；(ii)公司客戶(包括個人信託及相似公司結構、獨資及合資人公司)於本行記錄之註冊地區為非香港或公司之受益擁有人或授權簽署人於本行記錄之通訊地址為非香港地區。

⁷ 「國際個人銀行服務」Citi Priority及Citibanking客戶之服務月費適用於所有客戶，包括持有任何每日平均總結餘之客戶

⁸ 若客戶持有下列任何賬戶，則可免服務月費：(i)樓宇按揭貸款、(ii)私人貸款、(iii)保險

⁹ 包括但不限於任何花旗銀行客戶以分行櫃位作信用卡、貸款或保險繳費服務

¹⁰ 透過「現金/支票存款機」或其他非分行櫃位渠道存入現金/支票，則可獲豁免服務收費

¹¹ 如有關存款必須透過分行櫃位辦理，並於一日內於同一貨幣之儲蓄或定期戶口存入超過100張港元現鈔，客戶將被收取總存款額0.5%之費用(最低收費HK\$,50)

分行櫃位交易費用 — 存款		跨境理財通	Citi Plus	Citibanking理財	Citi Priority®	Citigold®	花旗私人 客戶業務®
外幣現鈔存款							
每日存款上限(或等值)	不適用	US\$5,000	US\$1,500	US\$5,000	US\$10,000		
一日內於同一貨幣之儲蓄或定期戶口存入外幣現鈔並超過上限(每次)	不適用	總存款額之0.25% ² (最低收費HK\$50)	總存款額之0.5% ² (最低收費HK\$50)	總存款額之0.25%(最低收費HK\$50)			
人民幣現鈔存款							
每日存款上限(或等值)	不適用	200張現鈔		200張現鈔			
一日內於同一儲蓄或定期戶口存入人民幣現鈔並超過上限(每次)	不適用	總存款額之0.25% ² (最低收費HK\$50)	總存款額之0.5% ² (最低收費HK\$50)	總存款額之0.25%(最低收費HK\$50)			
外幣支票存款							
存入相同之外幣戶口 ^{3,4} (每位客戶每日)	不適用	豁免	<ul style="list-style-type: none"> • 15張支票或以下：豁免 • 15張支票以上： 每張額外支票HK\$1 		豁免		
存入其他貨幣之戶口 ^{3,4} (每位客戶每日)	不適用	豁免	<ul style="list-style-type: none"> • 15張支票或以下：豁免 • 15張支票以上： 每張額外支票HK\$1 		豁免		
須送交外國清款之外幣支票 ⁵		每張HK\$300		每張HK\$300			
信用卡戶口存款							
經分行途徑存入(每次)	不適用	不適用 ²	不適用 ^{2,9}	豁免			
存入輔幣							
每次存入500個或以上輔幣	不適用	不適用 ²	存款總值之2%(最低收費HK\$50)				

分行櫃位提款交易費用		跨境理財通	Citi Plus	Citibanking理財	Citi Priority®	Citigold®	花旗私人 客戶業務®
港幣現鈔提款							
任何金額(每次)	不適用	不適用 ²	不適用 ^{2,10}	豁免			
人民幣現鈔提款							
任何金額(每次)	不適用	不適用 ^{2,8}	豁免				
外幣現鈔提款 ¹							
任何金額(每次)	不適用	豁免	豁免				
大量提取外幣現鈔(每客戶每日) ¹							
等於或超過US\$30,000等值	不適用	豁免	豁免				

¹ 外幣現鈔指美元、澳元、加元、歐羅、英鎊、新加坡元、日圓及紐西蘭元之現鈔

² (i)65歲或以上長者、(ii)18歲以下人士、(iii)傷殘人士、(iv)低收入人士(個人每月收入少於HK\$7,900或非工作人士之家庭每月收入少於HK\$11,500)、或領取社會福利保障/政府津貼如綜合社會保障援助之人士。在以上各情況下，客戶須填寫自行申報表或提供證明文件、或(v)非牟利團體除外

³ Citicorp旅行支票則豁免手續費

⁴ 只適用於貨幣理財組合戶口

⁵ 另加外國銀行所收之手續費

⁶ 透過「現金存款機」存入現金，可獲豁免服務收費

⁷ Citi Prestige及Citi Ultima信用卡持有人可獲豁免手續費

⁸ 不適用於信用卡

⁹ 如有關存款必須經分行櫃位途徑存入信用卡戶口，客戶將被收取每次HK\$20^{2,4,7}費用

¹⁰ 如有關提款必須經分行櫃位辦理，客戶將被收取每次HK\$20^{2,4}費用

支票服務費用		跨境理財通	Citi Plus	Citibanking理財	Citi Priority®	Citigold®	花旗私人客戶業務®
購買支票							
禮券		不適用		每張HK\$10		豁免	
本票		不適用	每張HK\$25 ¹	每張HK\$50 ¹	每張HK\$25 ¹	豁免	
兌換Citicorp旅行支票 ²		不適用		豁免			
兌換其他旅行支票 ²							
兌換US\$10,000等值或以下							
Citibank銀行客戶		不適用		豁免			
非Citibank銀行客戶		不適用		豁免			
兌換US\$10,000以上							
不相同貨幣		不適用		豁免			
相同貨幣		不適用		豁免			
支票保付		不適用		每張支票HK\$60		豁免	
支票臨時透支(包括因存款不足之退票)							
支票戶口		不適用	Citibank最優惠利率+8% (最低收費HK\$100或US\$13)		Citibank最優惠利率+8%(最低收費HK\$100或US\$13)		
退票							
因支票填寫錯誤		不適用	每張HK\$50或US\$7		每張HK\$50或US\$7		
因存款不足		不適用	每張HK\$150 或US\$20		每張HK\$150或US\$20		
由於存款不足而不能執行 直接付款授權書指示		不適用	每次指示HK\$150		每次指示HK\$150		
6個月停止支票付款指示(包括停止本票支付指示)							
港元支票戶口		不適用	每張HK\$100		每張HK\$100		
美元支票戶口		不適用	每張US\$13		每張US\$13		
永久停止支票支付指示		不適用	每張HK\$200		每張HK\$200		

匯入匯款服務費用		跨境理財通	Citi Plus	Citibanking理財	Citi Priority®	Citigold®	花旗私人客戶業務®
「花旗全球轉賬」服務 ³ /匯票/電匯/本地跨行轉賬 ⁴							
將款項存入花旗銀行戶口 ⁵		豁免				豁免	

¹ 附加本地掛號郵費HK\$20

² 非Citibank銀行客戶最高兌換額為US\$250

³ 匯入匯款貨幣包括港幣及美元

⁴ 本地跨行轉賬指以快速支付系統或Clearing House Automated Transfer System (CHATS)處理之匯款

⁵ 另附加代理銀行所收之手續費(如適用者)

匯出匯款服務費用

跨境理財通

Citi Plus

Citibanking理財

Citi Priority®

Citigold®

花旗私人
客戶業務®

「花旗全球轉賬」服務

各種貨幣(不適用於人民幣) – 於網上即時由香港花旗賬戶匯款至海外花旗賬戶 ¹	不適用	豁免	豁免			
匯票						
停止匯票付款指示	不適用	每張HK\$250 (另加電匯手續費)	每張HK\$250(另加電匯手續費)			
本地跨行轉賬 ^{3,4}						
港幣						
透過Citibank網上理財/自動櫃員機	不適用	豁免	豁免			
透過其他途徑	不適用	不適用 ⁷	不適用 ^{7,8}	每次HK\$180	每次HK\$100	豁免
美元/歐羅/人民幣						
透過Citibank網上理財	不適用	豁免	豁免			
透過其他途徑	不適用	不適用 ⁷	每次HK\$250	每次HK\$180	每次HK\$100	豁免
電匯						
港幣/美元/外幣/人民幣 ⁵						
透過Citibank網上理財 ⁴	豁免		每次HK\$200	豁免		
透過其他途徑	不適用	不適用 ⁷	不適用 ^{7,9}	每次HK\$220 ²	每次HK\$100 ²	豁免
修改/取消電匯 ⁶	HK\$200		HK\$250	HK\$200		
匯出匯款之手續費(適用於本地跨行轉賬及電匯)						
從收款人戶口扣除	如有任何代理銀行之手續費，將從匯款中扣減		如有任何代理銀行之手續費，將從匯款中扣減			
從申請人戶口扣除	(a) HK\$150/US\$20 等值或 (b) 代理銀行實際所收取之費用，兩者以較高者為準	(a) HK\$250/US\$32 等值或 (b) 代理銀行實際所收取之費用，兩者以較高者為準	(a) HK\$250/US\$32 等值或 (b) 代理銀行實際所收取之費用，兩者以較高者為準	(a) HK\$150/US\$20等值或 (b) 代理銀行實際所收取之費用，兩者以較高者為準		

¹ 適用於指定國家及城市，詳情請瀏覽www.citibank.com.hk。若有關交易涉及貨幣兌換，「網上銀行」的「花旗全球轉賬」交易版面將會顯示有關交易之匯率以供客戶確認交易。客戶需明白在進行轉賬之前，可以選擇先作貨幣兌換(只限某些貨幣)，而該適用匯率有機會與「花旗全球轉賬」交易版面的匯率不同或者較低。如客戶需要更多參考匯率的資料，客戶可以致電24小時Citibank電話理財服務熱線(852)2860 0333查詢。此項服務或須通過有關交易審查，並有可能導致交易有所延誤。

² 若以非當地貨幣匯款，需額外附加電匯手續費

³ 本地跨行轉賬指以快速支付系統或Clearing House Automated Transfer System (CHATS) 處理之匯款

⁴ 代理銀行可能從匯款扣取手續費

⁵ 香港身份證持有人之戶口內的人民幣只可電匯至你在內地的同名人民幣戶口，而每人每日匯款上限為人民幣80,000元。公司客戶匯入或匯出內地的跨境人民幣匯款須受中國政府部門的監管和批准

⁶ 另附加代理銀行所收之手續費(如適用者)

⁷ (i)65歲或以上長者、(ii)18歲以下人士、(iii)僱殘人士、(iv)低收入人士(個人每月收入少於HK\$7,900或非工作人士之家庭每月收入少於HK\$11,500)，或領取社會福利保障/政府津貼如綜合社會保障援助之人士。在以上各情況下，客戶須填寫自行申報表或提供證明文件、或(v)非牟利團體除外

⁸ 如有關之港幣本地跨行轉賬必須透過其他途徑辦理，客戶將被收取每次HK\$250

⁹ 如客戶必須透過其他途徑辦理電匯，客戶將被收取每次HK\$250²

Citibank 扣賬卡/ 提款卡服務費用	跨境理財通	Citi Plus	Citibanking 理財	Citi Priority®	Citigold®	花旗私人 客戶業務®
扣賬卡/提款卡年費	不適用	豁免			豁免	
補領遺失或被竊之 Citibank 扣賬卡/提款卡	不適用	豁免			豁免	
本地櫃員機提款						
花旗銀行/銀通網絡	不適用	豁免			豁免	
其他網絡(包括萬事達卡及Visa網絡)	不適用	上限為每項提款等同 港幣金額之2.4% ¹		上限為每項提款等同港幣金額之2.4% ¹		
使用Citibank Global Wallet 交易之費用(只適用於Citibank Global Wallet 所支援之貨幣：澳元，加元，瑞郎，歐元，英鎊，日圓，紐元，人民幣，新加坡元，泰銖，美元)						
海外花旗銀行櫃員機/ 非花旗銀行櫃員機提款 ²	不適用	豁免 ³			豁免 ³	
使用外幣簽賬之外幣兌換手續費	不適用	豁免 ⁴			豁免 ⁴	
非使用Citibank Global Wallet 交易之費用(包括Citibank Global Wallet 不支援之貨幣)						
海外花旗銀行櫃員機/ 非花旗銀行櫃員機提款 ^{2,5}	不適用	豁免 ^{6,7,8}			豁免 ^{6,7,8}	
花旗銀行櫃員機/ 非花旗銀行櫃員機之外幣轉換差價 ^{2,5}	不適用	上限為每項提款等同 港幣金額之2.4% ^{6,7,8}		上限為每項提款等同港幣金額之2.4% ^{6,7,8}		
透過萬事達卡/Visa網絡 使用外幣簽賬之外幣兌換手續費	不適用	1.95% ⁹			1.95% ⁹	

¹ 經其他櫃員機網絡提款，其他櫃員機網絡可能會收取服務費。於其他櫃員機網絡進行的本地自動櫃員機提款交易將透過萬事達卡/Cirrus/Visa/Plus網絡(適用於萬事達卡/Cirrus/Visa/Plus扣賬卡/提款卡)或其他發卡機構(適用於非萬事達卡/Cirrus/Visa/Plus提款卡)處理，因此本行將會按所提取之款項收取上限為2.4%的服務費，並連同所提取之款項從您的戶口內扣除。

² 請預先啟動海外自動櫃員機的提款功能並設定每日提款上限。客戶可透過其本地的花旗銀行自動櫃員機、Citibank網上理財、Citibank流動理財、致電Citibank電話理財服務熱線(852) 2860 0333或蒞臨任何一間花旗銀行分行完成此兩項程序。

³ 花旗銀行(香港)的固定之手續費將會豁免。部份海外非花旗銀行自動櫃員機可能會收取附加費。提款金額將連同任何收取的附加費從連結至Citibank Global Wallet之相關外幣戶口扣除。

⁴ 固定之手續費將會豁免。結算金額將直接從連結至Citibank Global Wallet之相關外幣戶口扣除。

⁵ 只有港幣戶口方可被設定為海外提款戶口。部份海外自動櫃員機只容許從一個預設戶口提款。客戶應透過本地花旗銀行櫃員機或蒞臨任何一間花旗銀行分行，預早設定提款戶口。

⁶ 如果海外自動櫃員機提款透過動態貨幣兌換(DCC)方式換算為港元結算(部份自動櫃員機於持卡人提款時，容許持卡人選擇該交易以櫃員機匯率或動態貨幣兌換服務提供者決定的匯率換算為港元結算)，該港元金額將以萬事達卡、Visa或相關網絡於處理交易當天所訂定的匯率先兌換為美元，然後該美元等值金額將被兌換為港元，而本行將收取該港元金額之最多2.4%的外幣轉換差價。本行將連同外幣轉換差價從指定港元戶口扣除該港元等值提款金額。

⁷ [海外櫃員機提款-透過花旗環球網絡] 花旗銀行(香港)的固定之手續費將會豁免。部份海外非花旗銀行自動櫃員機可能會收取附加費，並將計入至提款金額。於海外櫃員機提取港元以外之貨幣，所提取之款項(包括任何收取的附加費)將以花旗環球網絡於提款日所訂定的匯率轉換成港元(「折算日」)，而本行將會按該港元金額收取上限為2.4%外幣兌換差價。經轉換成港元後之金額會連同此兌換差價從指定港元戶口內扣除。您可致電24小時電話理財服務熱線(852) 2860 0333查詢參考匯率。請留意，由於匯率釐定時間及數目取整可能的差別並未計算在內，所提供的參考匯率或與實際應用於提款中的匯率有所不同。

⁸ [海外櫃員機提款-透過萬事達卡/Cirrus/Visa/Plus或其他發卡機構網絡] 花旗銀行(香港)的固定之手續費將會豁免。部份海外非花旗銀行自動櫃員機可能會收取附加費，並將計入至提款金額。於海外櫃員機提取港元以外之貨幣，所提取之款項(包括任何收取的附加費)將以萬事達卡/Cirrus/Visa/Plus適用於萬事達卡/Cirrus/Visa/Plus扣賬卡/提款卡或其他發卡機構(適用於非萬事達卡/Cirrus/Visa/Plus提款卡)於提款日所訂定的匯率轉換成港元(「折算日」)，而本行將會按該港元金額收取上限為2.4%外幣兌換差價(包括任何萬事達卡/Visa或其他機構網絡向銀行收取的費用)。經轉換成港元後之金額會連同此兌換差價從指定港元戶口內扣除。有關參考兌換率，請瀏覽萬事達卡或Visa網站，或致電Citibank電話理財服務熱線(852) 2860 0333查詢萬事達卡/Cirrus/Visa/Plus或其他機構網絡之匯率。

⁹ 凡採用港元以外的貨幣進行之簽賬交易，其結算金額將以萬事達卡或Visa網絡於處理交易當天所訂定的匯率兌換為港元(「折算日」)，並另加0.95%外幣兌換手續費(包括任何萬事達卡或Visa收取之費用)。本行將從連結至扣賬卡之預設港元戶口扣除該港元等值結算金額。

保管箱收費						花旗私人客戶業務 [®]
	跨境理財通	Citi Plus	Citibanking理財	Citi Priority [®]	Citigold [®]	
年費	不適用		請向分行職員查詢			
遺失保管箱鑰匙	不適用		每條鑰匙HK\$200			
破開保管箱						
安裝新鎖及兩條鑰匙 ¹	不適用		HK\$1,000			
逾期未繳費 ²	不適用		HK\$1,000			

其他手續費						花旗私人客戶業務 [®]
	跨境理財通	Citi Plus	Citibanking理財	Citi Priority [®]	Citigold [®]	
郵寄月結單						
以郵寄方式收取月結單	每位客戶每月HK\$10 ³	不適用	每位客戶每月HK\$10 ³			
外幣現鈔找換 ⁴						
外幣現鈔兌換港元/ 港元兌換外幣現鈔	不適用		豁免			
直接付款授權書	不適用	豁免	豁免			
執行支付指示						
透過Citibank網上理財	不適用	豁免	豁免			
透過其他途徑	不適用		每次HK\$15 ⁵	豁免		
銀行單據記錄副本						
透過Citibank網上理財	每份HK\$30		每份HK\$30			
透過其他途徑	每份HK\$50	不適用	每份HK\$50			
查閱個人資料						
透過個人資料私隱專員公署 指定之「查閱資料要求 表格」以查閱個人資料 ^{6,7}	每次HK\$200		每次HK\$200			
參考						
首次要求	豁免	每封HK\$200	每封HK\$200	豁免		
副本	豁免	每份HK\$20	每份HK\$20	豁免		
印證真本	豁免	每份HK\$20	每份HK\$20	豁免		
銀行加簽						
首份文件	不適用		每份HK\$150		豁免	
額外文件	不適用		每份HK\$20		豁免	
商業登記調查 ⁸	不適用		每次調查HK\$100			
核數證明	不適用		每次核數HK\$200			
取消戶口						
於開戶後六個月內取消戶口	HK\$500		HK\$500			
開立公司戶口申請收費						
本地公司戶口	不適用		每個申請HK\$2,000			
海外公司戶口 ⁹	不適用		每個申請HK\$8,000			

¹ 同時遺失兩條鑰匙

² 另加法律費用及逾期費用

³ 如客戶每月以郵寄方式收取銀行戶口綜合月結單，客戶須就此種月結單被收取每月港幣10元費用，並於相關銀行戶口扣除。費用適用於客戶持有花旗銀行私人客戶業務、Citigold、Citi Priority、「Citibanking理財」（不包括公司客戶及跨境理財通。即使客戶擁有單名及聯名銀行戶口並為該戶口的第一持有人，就每個單名及聯名銀行戶口收取郵寄月結單，每月之郵寄月結單費用亦只會為港幣10元。此費用不適用於(i) 18歲以下或年滿65歲或以上之人士；(ii) 低收入或領取社會福利保障/政府津貼之人士或 (iii) 傷健人士。在(ii)及(iii)之情況下，客戶須填寫自行申報表或提供證明文件。低收入人士指個人每月收入少於HK\$7,900或非工作人士之家庭每月收入少於HK\$11,500

⁴ 只適用於現有之花旗銀行客戶。外幣現鈔指美元、澳元、加元、歐羅、英鎊、新加坡元、人民幣、日圓及紐西蘭元之現鈔

⁵ 另加郵費、電報費及佣金，視乎支付種類而定

⁶ 此查閱資料要求表格是由香港個人資料私隱專員公署制定。如有需要，客戶可選擇透過上述之表格以查閱個人資料

⁷ 如要索取書面以外之資料方式，銀行會根據所要求之方式性質另收取手續費

⁸ 適用於所有公司類型

⁹ 海外公司指公司並無根據公司條例第16部及商業登記條例在香港登記之公司

按揭貸款戶口	跨境理財通	Citi Plus	Citibanking理財	Citi Priority®	Citigold®	花旗私人客戶業務®
取消按揭申請手續費	不適用	每次貸款額之0.25%或HK\$5,000，兩者以較高者為準		每次貸款額之0.25%或HK\$5,000，兩者以較高者為準		
有關按揭相關文件						
申請租務協議同意書或轉名續供	不適用	每次HK\$1,000		每次HK\$1,000		
索取按揭相關文件副本						
包括：結單，確認書，還款明細表，更改利率通知書，貸款通知書，貸款條件信，確認業權信，按揭資料信，尚欠款額信	不適用	每份HK\$100		每份HK\$100		
按揭契，轉讓契，買賣合約，及相關文件之列印版本	不適用	每頁HK\$10，或每份HK\$250，以較高者為準		每頁HK\$10，或每份HK\$250，以較高者為準		
更改部份按揭條款						
更改還款計劃，還款方法，到期日，年期，供款金額，擔保人(包括取消擔保人)，或申請調整按揭利率	不適用	每次HK\$1,000		每次HK\$1,000		
有關逾期收費						
逾期利息收費 (「按揭智慳息」及「同業折息按揭」賬戶除外)	不適用	每月須付欠款之2% (不足一個月之欠款亦需支付整月之逾期利息收費，最少HK\$50)		每月須付欠款之2% (不足一個月之欠款亦需支付整月之逾期利息收費，最少HK\$50)		
火險相關費用						
火險保單續保之估價費及手續費 (適用於投保額為重建價值的火險)	不適用	每次HK\$200		每次HK\$200		
其他服務費用						
在按揭戶口扣除差餉	不適用	每次HK\$200		每次HK\$200		
戶口重置費用(適用於「按揭智慳息」賬戶)	不適用	每次HK\$200		每次HK\$200		
已清還樓宇貸款而尚未辦理押記註銷之契據保管/存契費 ¹	不適用	每月HK\$300		每月HK\$300		

¹ 在按揭解除通知信上註明的到期日之後，將收取整月的費用，不足一個月亦作一個月計算