



“Citi PayAll 2024 Tax Payment Campaign (November 1, 2024 – February 28, 2025)” Terms and Conditions

1. The Promotion Period is valid from November 1, 2024 to February 28, 2025, both dates inclusive ("Promotion Period"). For payments through Citi PayAll service, eligibility for the offer is based on Payment Due Date. For future dated, monthly and weekly payments, Payment Due Date must be at least 4 Business days (Monday to Friday, except public holiday, Saturday and Sunday) (“Business Days”) after the date of payment setup. For instant Payment, the Payment Due Date is the same as Payment Setup Date. Capitalised terms and expressions used in these Terms and Conditions shall have the same respective meanings as defined in the Citi PayAll Service Terms and Conditions unless the context requires otherwise.
2. This Promotion applies to cardholders (" Eligible Cardholders") of Citi Prestige Card, Citi PremierMiles Card, Citi Cash Back Card, Citi The Club Credit Card, Citi Rewards Card (Visa & Mastercard), Citi HKTVMall Card, Citi Octopus Card, Citi Plus® Credit Card and Citi Clear Card issued by Citibank (Hong Kong) Limited ("Citibank") ("Eligible Cards"). Citi PayAll is not applicable to Citi Rewards UnionPay Card.
3. To be eligible, Cardholders are required to make successful one-time registration (“Registered Cardholders”) via Citi Mobile App “Get More” page during the Promotion Period (“Registration”) in order to participate in this Promotion. Each Eligible Cardholder is required to register once only. Registration with a supplementary card is not accepted.
4. **Citibank will not accept any liability in relation to any loss of rewards / payment delay incurred due to an incorrect information being provided by the Eligible Cardholder (defined above).**
5. Registered Cardholders will be entitled to the total points/rebate (which includes basic and bonus points/rebate) during the Promotion Period with any Eligible Cards and making Eligible Citi PayAll Transactions (as defined in Clause 6) through Citi PayAll on Citi Mobile App. Please refer to the below table for details:

Eligible Cards	Citi Prestige Card	Citi PremierMiles Card	<ul style="list-style-type: none"> • Citi Rewards Card • Citi Plus® Credit Card • Citi HKTVMall Card 	<ul style="list-style-type: none"> • Citi Cash Back Card • Citi Octopus Card • Citi Clear Card • Citi The Club Credit Card
Total points/rebate per \$1 Eligible Citi PayAll Transactions	2.5 points	2 points	2 points	1.8%

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6. **Eligible Citi PayAll transactions referred to in these Terms and Conditions include only Citi PayAll transactions in respect of which Registered Cardholders opt to pay Service Fee (“Eligible Citi PayAll Transactions”).**
7. If Registered Cardholders choose to pay Citi PayAll service fee (“Service Fee”) for a new Citi PayAll payment setup, the fee will be reflected on “Review & Confirm” page upon payment setup, and it applies to all recurring payments thereafter under the same setup. Registered Cardholders can earn rewards on the relevant Eligible Card (“basic credit card rewards”) subject to the relevant rewards program and extra Promotional Bonus Offer terms and conditions from this Promotion for the Citi PayAll transactions with Service Fee. If Registered Cardholders choose to enjoy zero Service Fee, no basic credit card rewards or bonus points / rebate from this Promotion will be earned from the respective transaction.
8. The processing of a tax payment transaction will take at least 4 to 5 working days. The tax payment transaction is subject to Eligible Card account status checking, the available credit limit and the final discretion of Citibank.
9. For future dated, monthly and weekly payments, Citi Credit Card will be charged and debited (with handling fee, if any) at least two Business Days prior to the Payment Due Date. In case the payment due date is a public holiday, Saturday or Sunday, the Payment Charged Date will be three Business Days prior to the payment Due date. For instant Payment, Citi Credit Card will be charged on the same day instead, and the Payment Charged Date will be the date of the instant Payment. For the respective “Purpose of Payment” under “Pay to Designated Merchants”, transaction made through PayAll after 3:30 pm (Hong Kong time) on Monday to Friday, or anytime on Saturday, Sunday and Public Holiday will be handled on next Business Day. Cardholders are responsible for making sure their credit limit is sufficient for the Payment. Each purpose of payment may subject to a monthly cap, please refer to citibank.hk/payall for details.
10. Cancellation / Changes of the transaction are not allowed once processed. In any circumstances that the tax payment cannot be processed, Citibank is not responsible or liable for any claim or loss, and delay in refund of credit balance unless it results from any negligence or willful default on Citibank’s part.
11. Any unposted, cancelled or reversed Citi PayAll transactions will not be eligible for any rewards or offers under this promotion.
12. If the payment is rejected by third parties other than Citibank, original payment (with handling Service Fee, if any) will be refunded to transacted credit card on the next Business Day after the Payment Due Date.
13. Cardholders who have registered during the Promotion Period and subsequently have their respective Eligible Card(s) replaced, renewed (Inclusive of renewal from Visa Card to a Mastercard), report lost / stolen, all the eligible transactions made on the corresponding newly issued Eligible Card due to the aforementioned scenarios will be automatically combined with the eligible transactions made with the original Eligible Card, with no additional registration required.
14. Citibank will determine the eligibility of Cardholders to participate in this promotion as well as Eligible PayAll Transactions based on Citibank's record and at the sole and absolute discretion of Citibank. If

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transactions are confirmed to be qualified for Promotional Bonus Offer rewarded after verification by Citibank at its sole and absolute discretion, the corresponding bonus points / rebate will be automatically credited to the last Citi PayAll transacted Eligible Card account (or the corresponding newly issued Eligible Card as referred to Clause 13) and shown in the monthly statement on or before June 30 , 2025.

15. Citi PayAll Service Terms and Conditions apply to all payments through Citi PayAll service.
16. Registered Cardholders' Eligible Card accounts must be valid and with good credit record during the Promotion Period and at the time of receiving the bonus points/rebate in order to be eligible to receive any bonus points/rebate otherwise Citibank reserves the right to forfeit the Bonus points/rebate without prior notice.
17. Cardholders must keep and submit the relevant original credit card sales slips and original merchant sales receipts in respect of the Eligible Retail Transactions for inspection upon request by Citibank. All documents submitted to Citibank will not be returned.
18. In case of any fraud/abuse/reversal or cancellation of transactions in respect of which the bonus points/rebate was awarded, Citibank reserves the right to debit the amount from the same or other Citi Credit Card account(s) without prior notice.
19. Citibank reserves the right to amend these terms and conditions or withdraw or terminate this promotion at its discretion without prior notice and Citibank accepts no liability for such amendment, withdrawal or termination. All matters and disputes are subject to the final decision of Citibank.
20. In the event of any discrepancy between the English and Chinese versions of these terms and conditions, the English version shall prevail. If there is any discrepancy between the promotional materials and these terms and conditions, these terms and conditions shall apply and prevail.
21. No person other than eligible Cardholders and Citibank will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of these terms and conditions.
22. These terms and conditions are governed by and construed in accordance with the laws of the Hong Kong Special Administrative Region.

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