



General Terms and Conditions

1. Unless otherwise specified, the offers cannot be used in conjunction with other special promotions, discounts or promotional coupons, nor be transferred or exchanged for cash or other offers.
2. In case of any fraud/abuse/reversal or cancellation of transactions in respect of which the Offer(s) was awarded, Citibank reserves the right to deduct from the Cardholder's credit card account or bank account linked to the relevant Eligible Card the equivalent amount of the Offer(s) without prior notice.
3. Cardholders must keep and submit the relevant original credit card sales slips and original merchant sales receipts and/or other documents in respect of the transactions for inspection upon request by Citibank. All documents submitted to Citibank will not be returned.
4. Cardholders' credit card accounts and or bank accounts must be valid and with good record during the Promotion Period and at the time of offer redemption in order to be eligible to receive the Offer(s), otherwise Citibank reserves the right to forfeit the Offer(s) without prior notice.
5. Availability of the offers is subject to offer or service availability, account status checking and final acceptance by Citibank and the respective merchant's absolute discretion. Photos, product specifications and prices are for reference only.
6. Citibank shall not be responsible for any matters in relation to the related products or services provided by the Merchant. The Merchant is solely responsible for all obligations and liabilities relating to such products or services and all auxiliary services.
7. If, for whatever reason (including without limitation, any cinema is closed temporarily due to construction, any special incidents or force majeure events or under expiry of tenancy), Cardholders fail to enjoy the offer(s), Citibank and the Merchant will not accept any liability. The Promotion Period of the offer(s) will not be extended.
8. Movie tickets are sold on a first-come-first-served basis, subject to availability. Citibank and the Merchant accept no liability for any inconvenience caused to any Cardholders in "full house" situations.
9. Citibank and the Merchant reserve the right to amend the terms and conditions without prior notice.
10. All matters and disputes are subject to the final decision of Citibank and the Merchant.
11. In the event of any discrepancy between the English and Chinese versions of these terms and conditions, the English version shall prevail.
12. Other terms and conditions apply. For more information, please contact BESTARFILM Cinemas at email enquiries@bestarfilm.com.

**To borrow or not to borrow?
Borrow only if you can repay!**

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“10% Instant Discount on the Designated Combo” Terms and Conditions

13. The promotion period is from January 1 to December 31, 2026, both dates inclusive (“Promotion Period”).
14. This promotion applies to cardholders of Citi The Club Credit Cards issued by Citibank.
15. To be entitled to 10% instant discount on the Designated Combo, Cardholders are required to state their intention to enjoy this offer and purchase Designated Combo at concession counter with Citi The Club Credit Card.
16. This promotion is valid at all BESTARFILM Cinemas Concession Counter.
17. This promotion cannot be redeemed for cash or other items.
18. This promotion can be redeemed once per transaction only.
19. This promotion cannot be used in conjunction with any other promotional offers.
20. BESTARFILM Cinemas reserves the rights to amend and supplement any terms & conditions without prior notice.
21. BESTARFILM Cinemas reserves the rights of final decision.

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