



### General Terms & Conditions:

1. Unless otherwise specified, the promotion is valid from September 1, 2024 to October 31, 2024, both dates inclusive (based on transaction date) ("Promotion Period").
2. Unless otherwise specified, the promotion is applicable to cardholders of Citi Mastercard® Credit Cards and/or cardholders of Citibank Debit Mastercard issued by Citibank (Hong Kong) Limited ("Citibank") ("Eligible Cards"), who are also registered users of MTR Mobile managed by MTR Corporation Limited ("MTR") ("Cardholders").
3. Cardholders must successfully download the latest version of "MTR Mobile" mobile application ("MTR Mobile") and sign up as Registered Users with email and mobile number via MTR Mobile in order to enjoy the offers under the promotion. Each valid email address and mobile number can only be registered once only.
4. Unless otherwise specified, the promotion is applicable to the following transactions made by the Eligible Cards during the Promotion Period at the shopping and dining outlets listed on the official MTR Malls website ("Designated Outlets") of designated malls of MTR ("MTR Malls"), including Telford Plaza, Maritime Square, PopCorn, The LOHAS, The Wai and Luk Yeung Galleria ("Participating Malls") ("Eligible Transactions"):
  - Posted retail transactions or contactless payment (including Apple Pay, Google Pay and Samsung Pay) retail transactions with original Eligible Card sales slips and original merchant sales receipts; and
  - Newly billed Merchant Installment Plan that are posted during the Promotion Period with original Eligible Card sales slips and original merchant sales receipts; and
  - NOT applicable to transactions made via any e-wallets (including but not limited to Alipay, Wechat Pay, Tap & Go and PayMe); and
  - The transactions are fully settled by Eligible Credit Cards and the spending amount of sales slip must be at least HK\$200; and
  - Citibank, Mastercard and MTR reserve the right to determine and change which purchases/payments/transactions qualify as Eligible Transactions at their absolute discretion from time to time; and
  - Only applicable to the final amount of Eligible Transactions charged to the Eligible Card after deduction of all applicable discounts, reductions and value of cash vouchers (if applicable) ("Net Spending Amount").
5. Receipts from the following shops or services or transactions are not counted as Eligible Transactions or entitled to earn MTR Points: Any non-designated electronic payment, temporary promotional booths, online shopping / takeaway order platform (including online shopping transaction which is paid at the physical shop) , online ticketing (excluding online purchase of movie tickets from Emperor Cinemas), online payment (including collect in store) or transfer, purchase and usage of cash coupons / gift vouchers / coupons / gift cards / stored value cards or cards of similar nature (Note: including without limitation the cost and non-refundable deposits of the concerned vouchers / coupons / gift cards / stored value cards which are all not entitled to earn MTR Points. Regardless of whether the concerned vouchers / coupons / gift cards and stored value cards are with or without pre-loaded value, they are not entitled to earn MTR Points), reload of stored value cards (except game centre), bill payments, autopay, bank, foreign currency exchanges, insurance and value-added services, property rental and sale, domestic services, other non-retail related spending (for instance: care and maintenance services, repair services, goods delivery, dismantling services, installation services), betting, school fees, purchase of travel or transport or entertainment related tickets fees or charges, 999.9 gold and gold savings club (not including decorated gold).
6. Cardholders must keep and submit the relevant original Eligible Card sales slips and original merchant sales receipts of Eligible Transactions for inspection upon request by Citibank. All relevant documents submitted to Citibank will not be returned.
7. Cardholders' Eligible Card accounts must be valid and with good credit record during the Promotion Period and at the time when the offers are awarded or used; otherwise, Citibank reserves the right to forfeit the offers without prior notice.
8. In case of any fraud/abuse/reversal/cancellation of the transactions used for the award of the offers, Citibank reserves the right to debit from Cardholder's Eligible Card account the equivalent value of the reward(s) without prior notice.
9. The offers are not exchangeable for cash or other items and is non-refundable.
10. The offers are subject to the availability of products or service and at absolute discretion of Citibank and the Designated Outlets. Photos, product specifications and prices are for reference only.
11. Citibank, Mastercard and MTR shall not be responsible for any matters in relation to the related products or services. The respective Designated Outlets are solely responsible for all obligations and liabilities related to such products or services and all auxiliary services.
12. Citibank, Mastercard, MTR and the respective Designated Outlets reserve the right to amend the Terms & Conditions without prior notice. All matters and disputes are subject to the final decision of Citibank, Mastercard, MTR and the respective Designated Outlets.
13. In the event of any discrepancy between the English and Chinese versions of these Terms & Conditions, the English version shall prevail.
14. The promotions, products and services mentioned in the referenced document are not offered to individuals residing in the European Union, European Economic Area, Switzerland, Guernsey and Jersey, Monaco, San Marino, Vatican, The Isle of Man, the UK,

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Brazil, New Zealand, Jamaica, Ecuador or Sri Lanka. The referenced document is not, and should not be construed as, an offer, invitation or solicitation to buy or sell any of the promotions, products and services mentioned therein to such individuals.

**“Spending Rewards” Terms and Conditions:**

15. The Cardholder with Eligible Card is entitled to MTR Malls eVouchers of designated amount upon reaching the designated cumulative Net Spending Amount on the same day at the same Participating Mall during the Promotion Period (“Spending Reward 1”). Details are as follows:

Same-day accumulated Net Spending Amount (HK\$) (Max. 3 same-day sales slips at the same Participating Mall)	MTR Malls eVoucher(s) entitled (HK\$)	Max. MTR Malls eVouchers entitled during the entire Promotion Period (HK\$)
\$1,500 - \$3,999	\$50	\$3,600
\$4,000 or above	\$250	

16. Cardholders with Eligible Cards who successfully redeem any tier under Spending Reward 1 are entitled to HK\$50 MTR Malls Dining eCoupon at the same Participating Malls during the Promotion Period (“Spending Reward 2”).
17. The original merchant sales receipts and corresponding payment sales slips of Eligible Cards issued by Designated Outlets at the same Participating Mall per Cardholder must be presented together with the Eligible Card and/or the respective mobile wallet’s account/card number under the same Eligible Card at below Self-redemption Kiosks within 7 days from the transaction date (as per the date stated on the machine-printed sale slips) on or before 31 Oct 2024 (whichever is earlier) in order to receive the Spending Rewards, overdue receipts will not be entertained. Each receipt must be HK\$200 or above. Details are as follows:

Participating Malls	Self-redemption Kiosk Location	Opening Hours
Telford Plaza	G/F, Telford Plaza 1 & 3/F, Telford Plaza 2 (near Customer Service Centre)	1pm – 9pm daily
Maritime Square	1/F Maritime Square 1 & G/F, Maritime Square 2 (near Customer Service Counter)	
PopCorn	G/F, PopCorn 1 & G/F, PopCorn 2 (near Customer Service Centre)	
The LOHAS	4/F The LOHAS (opposite Emperor Cinemas)	
The Wai	2/F, The Wai (next to Customer Service Counter) and L4 (Next to self service parking redemption counter)	
Luk Yeung Galleria	2/F Event Venue, Luk Yeung Galleria (near Ying Kee Tea House)	

18. Each Cardholder (including all principal and supplementary cards under his/her Eligible Card account) is entitled to each tier under Spending Reward 1 and Spending Reward 2 TWELVE TIMES respectively during the entire Promotion Period, amounting to a maximum value of HK\$3,600 in MTR Malls eVouchers and HK\$600 in MTR Malls Dining eCoupons.
19. Monthly quotas of Spending Reward 1 and Spending Reward 2 apply on a first-come-first-served basis while quotas last without prior notice.
20. The usage of MTR Malls eVouchers and MTR Malls Dining eCoupons is subject to the remaining balance of the transaction(s) (if applicable) to be settled by Eligible Cards.
21. MTR Malls eVouchers issued under Spending Reward 1 and MTR Malls Dining eCoupons issued under Spending Reward 2 are valid till November 29, 2024 and applicable to respective participating shops at the Participating Malls. Please refer to the Terms and Conditions on MTR Mobile for details through “My Reward” > “Gifts” > “Valid”.
22. HK\$50 / HK\$250 MTR Malls eVoucher are applicable to participating merchants at Participating Mall. A maximum of 10 eVouchers can be used each time.
23. HK\$50 MTR Malls Dining eCoupon applicable after 6pm from Monday to Friday at the participating dining outlets in the Participating Malls upon net spending of HKD500 or above on dine-in or takeaway with the Eligible Credit Card to enjoy this offer. A max of ONE eCoupon can be used each time. This eCoupon is not applicable to any transactions made by online payment via third-party platforms and any purchase of product voucher (for example: soup voucher, beverages voucher, food voucher or cake voucher etc.).
24. Additional terms and conditions apply to the use and redemption of eVoucher and eCoupon. Please refer to MTR Malls’ website for details and the list of participating merchants in the Participating Malls.
25. Only Machine printed sales receipts and corresponding electronic payment slip or screenshot of the electronic payment transaction must clearly showing the name of qualifying Merchants, shop address, invoice number, transaction date, amount of the transaction,

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product information and sales record will be accepted. All damaged or modified receipts will be forfeited. Receipts with the above mentioned information being masked, any receipts of cash or cash voucher payments, photocopied or handwritten receipts will not be accepted for this Promotion. Machine printed sales receipts and corresponding electronic payment slips or screenshot of the electronic payment transaction must be in the name of the Registered User of MTR Mobile account. Otherwise, MTR Points, eVoucher or eCoupon will not be granted.

26. For verification purposes, staff at the Self-redemption kiosk reserves the right to capture the images of original machine printed sales receipts and electronic payment slips provided by the Registered Users and will stamp on them. No alteration or change of the receipts will be allowed once verified.
27. Cardholders must keep the machine printed sales receipts and corresponding electronic payment slips or transaction record(s) in logged-in designated mobile payment app must be in the name of the registered user of MTR Mobile account and cardholder bearing the same credit card number for redemption, otherwise, eCoupon / eVoucher will not be granted. No alteration or change of the receipts will be allowed once verified. MTR Points, eVoucher and eCoupon will not be granted on any unregistered, voided or refunded transactions (whether partly or fully).
28. Staffs at the Self-redemption Kiosk at Participating Malls reserves the right to request you to present your proof of identity, and capture the images of machine-printed receipt(s) from outlet(s) and corresponding electronic payment slip(s) / transaction record(s) in logged-in MTR mobile payment App for verification, MTR Malls may not process the redemption if you refuse to provide the relevant information.
29. Cardholders should check the eVoucher / eCoupon upon rewards redemption. Once the eVoucher/ eCoupon redemption procedure is completed, it will not be returned or changed. Any cash vouchers or discount vouchers that may be redeemed as gifts/ rewards under the captioned Promotion shall not be refunded or redeemable for cash.
30. This program is subjected to the terms and conditions of MTR Point Scheme and MTR Malls eVoucher Scheme. Should there be any discrepancy, these terms and conditions shall prevail. For details of the MTR Points terms and conditions, please refer to the website of the Participating Malls the terms of use in the MTR Mobile app and send your enquiry to staff at the customer service counter.

**“Exclusive Merchant Privileges” Terms and Conditions:**

31. Cardholders can enjoy exclusive privileges provided by the designated merchants at Participating Malls. For offer details and the Terms and Conditions, please refer to official MTR Malls Website.
32. The designated merchants may refuse to accept the Eligible Card if their payment system does not support a certain type of card. Please contact the designated merchants for details.
33. Citibank shall not be responsible for any matters in relation to the related products or services provided by designated merchants. The designated merchants are solely responsible for all obligations and liabilities related to such products or services and all auxiliary services.
34. For any enquiries on the Exclusive Merchant Privileges, please check with designated merchants at Participating Malls.

