



## General Terms and Conditions:

1. Unless otherwise specified, the promotion applies to cardholders (“Cardholders”) of Citi Credit Cards issued by Citibank (Hong Kong) Limited (“Citibank”) (“Eligible Card”). The merchant may reject an Eligible Card if their payment system cannot handle some of the Eligible Card type, please contact the Merchant for details.
2. Cardholders are required to state their intention to enjoy the offers before ordering and settle the whole payment by Eligible Cards to enjoy the offers.
3. Citibank and the Merchant will determine the eligibility of Cardholders to participate in this promotion as well as the transactions based on Citibank’s and the Merchant’s records.
4. Eligible Card accounts of Cardholders must be valid and with good credit record during the Promotion Period in order to be eligible to receive or enjoy the promotion, otherwise Citibank reserves the right to forfeit the Offer without prior notice.
5. Unless otherwise specified, the offers cannot be used in conjunction with other special promotions, discounts or promotional coupons, nor be transferred or exchanged for cash or other offers.
6. Cardholders must keep and submit the relevant original credit card sales slips and original merchant sales receipts and/or other documents in respect of the relevant transactions for inspection upon request by Citibank. All documents submitted to Citibank will not be returned.
7. Availability of the promotion is subject to offer or service availability, account status checking and final acceptance by Citibank and the Merchant’s absolute discretion. Photos, product specifications and prices are for reference only.
8. Citibank shall not be responsible for any matters in relation to the related products or services provided by the Merchant. Merchant is solely responsible for all obligations and liabilities relating to such products or services and all auxiliary services provided by the Merchant. Merchant shall not be responsible for any matters in relation to the related products or services provided by Citibank. Citibank is solely responsible for all obligations and liabilities relating to such products or services and all auxiliary services provided by Citibank.
9. Citibank and Merchant reserve the right to suspend, amend and/or terminate the offer(s) and change these terms and conditions from time to time without prior notice. Citibank and the Merchant accept no liability for such suspension, amendment and/or termination.
10. All matters and disputes are subject to the final decision of Citibank and the Merchant.
11. In the event of any discrepancy between the English and Chinese versions of these terms and conditions, the English version shall prevail. If there is any discrepancy between the promotional materials and these terms and conditions, these terms and conditions shall apply and prevail.
12. Other terms and conditions apply, please inquire the details with the Merchant.
13. Citibank and the Merchant reserve the right to amend the terms and conditions without prior notice. All matters and disputes are subject to the final decision of Citibank and the Merchant.
14. (a) The referenced document/these materials provide information about, and access to accounts and financial services provided by Citibank (Hong Kong) Limited and/or Citibank, N.A. Hong Kong Branch in Hong Kong. It does not, and should not be construed as, an offer, invitation or solicitation of services to individuals residing

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outside of Hong Kong. This reference document/these materials are not intended for distribution to, or use by, any person in any country where such distribution or use would be contrary to local law or regulation, and none of the services or investments or offers referred to in this referenced document/these materials are available to persons resident in any country where the provision of such services or investments or offers would be contrary to local law or regulation.

(b) Without prejudice to the generality of sub-clause (a), the Promotion/Offer is not applicable to:

(i) Individuals resident in the European Union, European Economic Area, Switzerland, Guernsey, Jersey, Monaco, San Marino, Vatican, The Isle of Man, United Kingdom, Brazil, New Zealand, Jamaica, Ecuador, Sri Lanka, Peru, Turkey, and United Arab Emirates;

(ii) Individuals with permanent residency in the European Union, European Economic Area, Switzerland, Guernsey, Jersey, Monaco, San Marino, Vatican, The Isle of Man, and United Kingdom.

15. In case of any fraud/abuse/reversal or cancellation of transactions in respect of which any offer was awarded, Citibank and the Merchant reserve the right to cancel or reverse the offer/award without prior notice.
16. No person other than Citibank, the Merchant and eligible Cardholders will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of these terms and conditions.
17. These terms and conditions are governed by and construed in accordance with the laws of the Hong Kong Special Administrative Region.

#### **Terms and Conditions for "Smart Charge Year-Round Promotion ":**

1. Smart Charge (HK) Limited ("Smart Charge") is the relevant merchant of this Smart Charge Year-Round Promotion. Unless otherwise specified, the promotion period for this promotion is from April 1, 2026 to March 31, 2027 (both dates inclusive) ("Promotion Period"). All Eligible Single Net Transactions (based on transaction dates) must be conducted during the Promotion Period.
2. The promotion applies to Citi The Club Credit Card ("Eligible Card") issued by Citibank (Hong Kong) Limited ("Citibank").
3. An Eligible Single Net Transaction only includes the final amount of a single net transaction by Eligible Card after deducting all discounts and the value of any cash coupons used on one single original merchant sales receipt issued by Smart Charge in Hong Kong during the Promotion Period. Other transactions including, but without limitation to spending at Smart Charge outside Hong Kong (including the Macau Special Administrative Region and the Mainland China), or unposted / cancelled / refunded / falsified / unauthorized transactions are excluded.
4. Customers subscribing to Designated Smart Charge's Subscription Plan under this offer will be entitled to two months' waiver of service fee of the Subscription Plan, whereas customers subscribing to Designated Smart

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Charge's Rental Wallbox Service Plan under this offer will be entitled to one month's waiver of service fee of the Rental Wallbox Service Plan.

5. To be eligible to this offer, customers must call Smart Charge's hotline [2888 0088] and successfully subscribe to Designated Smart Charge's Subscription Plan (with a minimum of 36 months' commitment period) at residential estates currently served, or soon to be served, by Smart Charge during the Promotion Period or Designated Smart Charge Rental Wallbox Service Plan (with a minimum of 36 months' commitment period) at designated residential estates, agree to the relevant terms and conditions of the Smart Charge service, pay for their Smart Charge service with their Citi The Club Credit Card issued by Citibank and allow Smart Charge to complete all service installation by 30 June 2026.
  - a. Designated Smart Charge's Subscription Plan - Customers must pay, at the time of the subscription of this plan (i) one month of service fee as pre-payment; and (ii) a deposit of HK\$4,500 or more (as designated by Smart Charge), which deposit will be refunded in full upon expiry of the commitment period of the plan, provided that there is no breach of the customer's Smart Charge service contract. Upon successful installation of the Smart Charge electric vehicle charging equipment at customer's designated parking lot by the designated deadline, the customer will enjoy two months of service fee waiver in the 34th and 35th months of the commitment period (valued up to HK\$3,000 for Standard Plan and HK\$2,346 for Lite Plan in total). Extra usage or service upgrades available at additional charge.
  - b. Designated Smart Charge's Rental Wallbox Service Plan - Monthly service fee does not include supply of electricity. Customers are required to apply for electricity from the power company and be liable for all associated electricity costs. In addition to the monthly service fee, customers shall pay installation fee (if applicable) and prepay one month of service fee. Upon successful installation of the service under this plan at a customer's designated parking lot, the customer will enjoy one month of service fee waiver in the last month of the commitment period (valued at HK\$230 for service plan with 60-month commitment period and HK\$280 for service plan with 36-month commitment period). Extra usage or service upgrades available at additional charge.
6. If a customer terminates his/her Smart Charge service or contract before expiry of the commitment period of the Smart Charge Subscription Plan or Smart Charge Rental Wallbox Service Plan, the customer will no longer entitle to the benefits under this offer, and the customer is liable to pay an early termination charge for the Smart Charge service (equivalent to monthly service fee within the commitment period x remaining month(s) of the commitment period, whereby less than one month shall be regarded as one whole month for calculation purpose) and any other charges payable in accordance with his/her Smart Charge service contract.
7. This promotion is solely for consumer use. Split transactions will not be accepted. In case there is any suspected fraud or abuse, Citibank reserves the absolute right to charge the equivalent value of offers awarded under this promotion directly from the credit card account, forfeit the Cardholder's eligibility to be entitled to the offers, and/or suspend the credit card account for investigation without prior notice.

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8. Smart Charge's services are subject to the relevant terms and conditions. For details, please see Smart Charge website: [www.smartcharge.com.hk](http://www.smartcharge.com.hk). All applications to Smart Charge services are subject to Smart Charge's approval at its discretion, which may include conducting technical feasibility study and obtaining the necessary third party's approval.
9. Other terms and conditions apply to the promotion. Please inquire with the merchant for more details.

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