



**For Immediate Release
November 3, 2015**

Citibank Statement on Fraudulent Email

(Hong Kong) Citibank would like to alert the public to an email being sent from cbdepositdepartment@accountant.com. The sender, who purports to be a Citibank staff named Scott Lynn, requests the recipient to contact a third party about money transfer matters.

Citibank wishes to make clear that the email was not issued by Citibank or its staff.

In addition, we would like to reiterate the following:

- When contacting our clients, Citibank always addresses clients by their name. Citibank staff will also state the client's relationship with the bank, if needed.
- Citibank will under no circumstances request clients to perform fund transfers via email.

Should the public have any doubts regarding the identity of a caller or an email sender claiming to be from Citibank, they should obtain the individual's full name and direct contact number, and contact the 24-hour CitiPhone Banking 2860 0333 (press*2#0#) to verify the person's identity. If clients are concerned that they may have disclosed their personal details to a suspicious third party, please report to the Hong Kong Police.

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About Citi

Citi, the leading global financial services company, has approximately 200 million customer accounts and does business in more than 160 countries and jurisdictions. Citi provides consumers, corporations, governments and institutions with a broad range of financial products and services, including consumer banking and credit, corporate and investment banking, securities brokerage, transaction services, and wealth management.

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