

Citibank



Press Release
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Citibank Announces Senior Appointments

(Hong Kong) Citibank Global Consumer Group today announced the appointments of Ms. Maggie Ng as Director of Cards and Unsecured Lending, and Ms. Hatti Cheung as Director of Risk Management with immediate effect.

Maggie Ng, Director of Cards and Unsecured Lending, Citibank Global Consumer Group

Ms. Maggie Ng has taken up a new role as Director of Cards and Unsecured Lending, responsible for business strategy formulation, sales and marketing, product development and management, brand promotion of Citibank credit cards, co-brand cards and Diners Club cards, as well as development and management of unsecured lending products, including personal loans and revolving facilities.

Maggie joined Citibank in 1998 as Quality Manager and became Customer Service Director in 1999. She then joined the Risk Management department in 2000 and was appointed Director of Risk Management in 2007. Maggie has extensive experience in risk management of both secured and unsecured consumer products.

Prior to joining Citibank, Maggie held senior positions with Ernst & Young Australia and Broken Hill Proprietary (HK) Ltd. She holds a degree in Accounting and Information Technology from The University of New South Wales. She also holds an MBA from California State University.

Hatti Cheung, Director of Risk Management, Citibank Global Consumer Group

Ms. Hatti Cheung succeeded Ms. Maggie Ng as Director of Risk Management, overseeing risk management for Citibank's consumer banking business of Hong Kong.

Hatti joined Citibank in 1991 as Management Associate and has held senior leadership positions for different functions across the bank including Service Quality, Credit Card Service Hotline, Strategic Analytics and Score Modeling, Risk Management for Credit Cards, Mortgage, Revolving Loan Products and Personal Installment Loan in Hong Kong.

In addition to her country role, Hatti is also a Regional Score Specialist and often leads regional projects for risk management in Asia.

Hatti holds a degree in Social Sciences from the University of Hong Kong.

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