

Citibank Online Demo

Click on your desired function below to view the steps

a. Payment & Transfer

2

5

11

13

19

22

24

27

c. Citi Alerts

30

32

d. E-Statements/E-Advice

33

35

37

39

The screens and information displayed are for illustration purposes only . Please refer to the Citibank Online for actual screens.

Make Transfer to Non-Registered Account

Step 1 Click on "Payments & Transfers" in the top menu.

Welcome to Citibank Online! CHANTAI MAN | Last Login: Thursday 4/23/2015 10:45 AM | My Profile | 0 Messages

ACCOUNT SUMMARY [Manage Accounts Display](#) [GVA Registration](#)

Account Name	Account Type	Amount
Checking : xxxxxx6499 🕒 Recent Transactions	Checking	Available Now: HKD 0.00 On Deposit: HKD 0.00
Statement Savings : xxxxxx0734 🕒 Recent Transactions	Savings & Investments	On Deposit: HKD 0.00

USEFUL LINKS

- ★ Enroll e-Statement/ e-Advice
- ★ View & Download Statements
- ★ View Rewards Balance & Redeem
- ★ Pay Bills
- ★ Unmask Account Number
- ★ Activate Overseas ATM Withdrawal

FINANCIAL TOOL

- ★ Market Insight
- ★ FX Rates
- ★ Interest Rates

Note: Portfolio Financing facilities and Foreign Currency Leveraged Investment are not covered in the Account Summary. Should there be any Portfolio Financing products* or Foreign Currency Leveraged Investment in your portfolio, please refer to consolidated statements or contact your Relationship Manager for the loan details.
(*Portfolio Financing products including Investment Plus/ Treasury Plus/ Portfolio Power/Portfolio Power secured by Insurance/Premium Financing and Foreign Currency Leveraged Investment are loan facilities which provide extra capital for re-investment/provide liquidity for general purpose/finance premium payment of insurance plan.)

Step 2 Enter One-Time Password (OTP) and click "Continue".

Note: OTP can be generated from your Citi Mobile Token or physical security device or can be sent to your registered mobile phone number.

Please select your preferred way to receive OTP:

Authenticate via Citi Mobile Token in Citi Mobile® App

Tap Citi Mobile Token on the app's sign on screen. > Unlock it > Read the 6-digit OTP > Enter OTP: [input field] **Continue**

- ✓ Generate OTP with the Security Device
- ✓ Receive an OTP via SMS

Step 3 Click "Transfer to Non-Registered Account" on the left menu for instant transfer to a local bank. Please select to transfer with mobile no., email, FPS identifier, bank account no. or credit card no. Then, input the required information on the screen and click "Next".

PAYMENTS & TRANSFERS

MAKE A PAYMENT & TRANSFER
 MANAGE PAYEE LIST
 MANAGE PAYMENTS & TRANSACTIONS
 FPS ADDRESSING SERVICE
TRANSFER TO NON-REGISTERED ACCOUNT

Transfer To Non-Registered Account

Transfer to a non-registered account is subject to a maximum amount of HK\$10,000 daily. Step 1 of 3: Provide details

To Account:

From Account:

Currency:

Amount: ()

Transfer Date: 11/06/2018

Purpose of Transfer:

Message (Optional):

Notes:

- Please click [here](#) for daily transfer limit.
- Please ensure the information you input for the transaction is correct, complete and accurate.
- Your transaction will be submitted to FPS. If it fails, a notification will be sent.
- If non-HKD paying and/or receiving account is involved in this transaction, currency exchange will take place at prevailing exchange rates. You are reminded to take into account foreign exchange fluctuation when setting up the instruction to avoid any payment shortfall.

[Cancel](#) **NEXT**

Step 4 Verify the information and click "Confirm".

Transfer To Non-Registered Account

Please confirm the details of the following payment / transfer: Step 2 of 3: Verify Details

From Account: Statement Savings: XXXXXX9935

Payee Name: CHAN TAI MAN

To Account: +85260186305

Payee Bank Name: CITIBANK (HONG KONG) LIMITED

Currency: HKD

Amount: HKD 20.00

Transfer Date: 11/06/2018

Purpose of Transfer: Gift

Notes:

- Please click [here](#) for daily transfer limit.
- Please ensure the information you input for the transaction is correct, complete and accurate.
- Your transaction will be submitted to FPS. If it fails, a notification will be sent.
- If non-HKD paying and/or receiving account is involved in this transaction, currency exchange will take place at prevailing exchange rates. You are reminded to take into account foreign exchange fluctuation when setting up the instruction to avoid any payment shortfall.

[Back](#) [Cancel](#) **CONFIRM**

✓ Done Your payment is set up successfully.

Transfer To Non-Registered Account

Step 3 of 3: Confirmation

✓ The following transfer instruction has been successfully submitted.

Confirmation Number:	HBKFT181106X002981
New Balances:	HKD 80.09 On deposit HKD 80.09 Available now
From Account:	Statement Savings: XXXXXX9935
Payee Name:	CHAN TAI MAN
To Account:	XXXX1234
Payee Bank Name:	CITIBANK (HONG KONG) LIMITED
Currency:	HKD
Amount:	HKD 20.00
Transfer Date:	11/06/2018
Deduct From:	Statement Savings
To be Debit Amount:	HKD 20.00
Paid To:	Mobile Number: +85260186305
Amount:	HKD 20.00
Purpose of Transfer:	Gift

[▶ View Record](#)

[MAKE ANOTHER TRANSFER](#)

Add Payee/Merchant

Step 1 Click on "Payments & Transfers" in the top menu.

Welcome to Citibank Online! CHAN TAI MAN | Last Login: Thursday 4/23/2015 10:45 AM | My Profile | 0 Messages

ACCOUNT SUMMARY [Manage Accounts Display](#) [GVA Registration](#)

Account Name	Account Type	Amount
Checking : xxxxxx6499 Recent Transactions	Checking	Available Now: HKD 0.00 On Deposit: HKD 0.00
Statement Savings : xxxxxx0734 Recent Transactions	Savings & Investments	On Deposit: HKD 0.00

[MAKE A TRANSFER](#)

Note: Portfolio Financing facilities and Foreign Currency Leveraged Investment are not covered in the Account Summary. Should there be any Portfolio Financing products* or Foreign Currency Leveraged Investment in your portfolio, please refer to consolidated statements or contact your Relationship Manager for the loan details.
(*Portfolio Financing products including Investment Plus/ Treasury Plus/ Portfolio Power/Portfolio Power secured by Insurance/Premium Financing and Foreign Currency Leveraged Investment are loan facilities which provide extra capital for re-investment/provide liquidity for general purpose/finance premium payment of insurance plan.)

USEFUL LINKS

- ★ Enroll e-Statement/ e-Advice
- ⬇ View & Download Statements
- ★ View Rewards Balance & Redeem
- 💰 Pay Bills
- 🔒 Unmask Account Number
- ★ Activate Overseas ATM Withdrawal

FINANCIAL TOOL

- ★ Market Insight
- ★ FX Rates
- ★ Interest Rates

Step 2 Enter One-Time Password (OTP) and click "Continue".

Note: OTP can be generated from your Citi Mobile Token or physical security device or sent to your registered mobile phone number.

Please select your preferred way to receive OTP:

Authenticate via Citi Mobile Token in Citi Mobile® App

Tap Citi Mobile Token on the app's sign on screen. > Unlock it > Read the 6-digit OTP > Enter OTP: [Yellow input field] > Continue

Generate OTP with the Security Device

Receive an OTP via SMS

Step 3 Click "Add Payee" under "Manage Payee List".

PAYMENTS & TRANSFERS

MAKE A PAYMENT & TRANSFER

MANAGE PAYEE LIST (highlighted with a red box)

Add Payee (highlighted with a red box)

Manage Payee

MANAGE PAYMENTS & TRANSACTIONS

FPS ADDRESSING SERVICE

TRANSFER TO NON-REGISTERED ACCOUNT

Add A New Payee Step 1 of 3: Provide Details

Please enter the information about your new payee

Pay tax in a few easy steps! [Online Demo](#)

To pay Local Non-Citibank Account, please click [here](#) for the list of bank code for reference.

If you would like to pay to Local Non-Citibank Credit Card Account, please enter 000 for "Branch code".

Payee type: (highlighted with a red box)

Note for Credit Card Cardholders who do not have a Citibank Account:
For adding payee, please ONLY select 'merchant' as payee type.

Note:
Your registered payees without any transaction within 18 months will be removed from the system. If you have any payees that you wish to keep, please make a transaction to the payee within 18 months.

Email Address: Zxxxx@CITL.COM

Mobile Phone: xxxxxxx1234

Payee type dropdown menu (highlighted with a red box):

- Please select a payee type
- Local Payees ---
- Local Citibank Account
- Local Non-Citibank Account
- Proxy
- Merchants
- Overseas Payees ---
- Overseas Citibank Account (via Citibank Global Transfer)
- Other Overseas Account

Step 4 Select the payee type, input the required information on the screen and click "Next".

For Local Citibank Account

Payee type:

Payee name:

Account Nickname:

Payee account number:

Purpose Of Transfer:

Message (Optional):

[Back to top](#)

For Local Non-Citibank Account

Payee type:	Local Non-Citibank Account ▼	
Payee name:	<input type="text"/>	
Account Nickname:	<input type="text"/>	
To Account:	<input checked="" type="radio"/> Banking Account <input type="radio"/> Credit Card Account	
Bank :	Please select a Bank ▼	
Branch Code (Field 1) – Account No. (Field 2):	<input type="text"/>	<input type="text"/>
Purpose Of Transfer	Select purpose of transfer ▼	
Currency:	HKD ▼	

For FPS proxy

Payee type:	Proxy ▼	
Account Nickname:	<input type="text"/>	
Proxy type:	Please select proxy type ▼ ?	
Purpose Of Transfer	Please select proxy type ▼ Mobile Number Email Address FPS Identifier	
Currency:	<input type="text"/>	
Message (Optional)	<input type="text"/>	

For Merchant

Payee type:	Merchants ▼	
Payee name:	<input type="text" value="Inland Revenue Department"/>	<input type="button" value="SEARCH"/>
Account Nickname:	<input type="text"/>	
Bill payee account number (with merchant):	<input type="text"/>	
Bill Type:	<input type="text"/>	<input type="button" value="Get Description"/>

For Overseas Citibank Account (via Global Transfer)

Payee type:	Overseas Citibank Account (via Citibank Global Transfer) ▼
Payee name:	<input type="text"/>
Account Nickname:	<input type="text"/>
Payee account number:	<input type="text"/>
Destination:	Select a Destination ▼

For Overseas Non-Citibank Account

Payee type:	Other Overseas Account ▼
Payee name:	<input type="text"/>
Account Nickname:	<input type="text"/>
Address Line 1:	<input type="text"/>
Address Line 2:	<input type="text"/>
Address Line 3:	<input type="text"/>
Account Number:	<input type="text"/>
Payee Bank Name:	<input type="text"/> FIND...
Destination:	<input type="text"/>
Global Bank Code:	<input type="text"/>
Routing Method:	<input type="text"/>
Purpose Of Transfer	Select purpose of transfer ▼
Currency:	Select currency ▼

Click "Find" to find your payee bank name details. Once the payee bank is chosen, the destination, global bank code and routing method will be auto-filled up.

Step 5 Verify the payee information and click "Confirm".

Step 2 of 3: Verify Details

Add A New Payee

Please confirm set up for the following payee:

Payee type:	Local Citibank Account
Payee name:	CHAN TAI MAN
Account Nickname:	CHAN
Payee account number:	XXXX1234
Purpose Of Transfer	Savings

[Back](#)
[Cancel](#)
CONFIRM

Step 6 Input ① Challenge Code to Citi Mobile Token or physical security device to get a Transaction Authorization Code (TAC). Input the TAC to ② and click "Continue".

Citi Mobile Token

1 Tap Citi Mobile® Token on the sign-on screen of your Citi Mobile® App.

2 Enter Citi Mobile® Token Passcode

3 Enter below Challenge Code: ① into the Citi Mobile® Token and tap Generate. ②

4 Enter the 8-digit Transaction Authorization Code (TAC) and proceed with the transaction:

Physical Security Device

Please follow these steps to authorize this transaction:

1 Press and hold the button on your Online Security Device until you see a hyphen (-) appear on the screen.

2 Challenge Code : 1231254785
Enter the 10 digit numeric Challenge Code with the number keypad onto the Online Security Device.

3 Press the button again, and a 6-digit Transaction Authorization Code (TAC) will be generated.

4 Transaction Authorization Code (TAC):
Enter this 6-digit TAC (without any spacing) in the "Transaction Authorization Code (TAC)" field and proceed with the transaction.

Note: If you make any error while entering the Challenge Code onto the Online Security Device, press the button that also functions as backspace.

Challenge Code: ①

Transaction Authorization Code (TAC): ② Need Help?

✓ Done Your payee has been added successfully.

Step 3 of 3: Confirmation

Add A New Payee

✓ The following payee has been successfully added to your payee list:

Payee type:	Local Citibank Account
Payee name:	CHAN TAI MAN
Account Nickname:	CHAN
Payee account number:	XXXX1234
Purpose Of Transfer	Savings

[▶ Make Payment/Transfer](#) [▶ View Record](#) [ADD ANOTHER PAYEE](#)

Make Payment/Transfer

Step 1 Click on "Payments & Transfers" in the top menu.

Welcome to Citibank Online! CHAN TAI MAN | Last Login: Thursday 4/23/2015 10:45 AM | My Profile | 0 Messages

ACCOUNT SUMMARY [Manage Accounts Display](#) [GVA Registration](#)

Account Name	Account Type	Amount
Checking : xxxxxx6499 🕒 Recent Transactions	Checking	Available Now: HKD 0.00 On Deposit: HKD 0.00
Statement Savings : xxxxxx0734 🕒 Recent Transactions	Savings & Investments	On Deposit: HKD 0.00

[MAKE A TRANSFER](#)

USEFUL LINKS

- ★ Enroll e-Statement/ e-Advice
- 📄 View & Download Statements
- ★ View Rewards Balance & Redeem
- 💰 Pay Bills
- 🔍 Unmask Account Number
- ★ Activate Overseas ATM Withdrawal

FINANCIAL TOOL

- ★ Market Insight
- ★ FX Rates
- ★ Interest Rates

Note: Portfolio Financing facilities and Foreign Currency Leveraged Investment are not covered in the Account Summary. Should there be any Portfolio Financing products* or Foreign Currency Leveraged Investment in your portfolio, please refer to consolidated statements or contact your Relationship Manager for the loan details.
(*Portfolio Financing products including Investment Plus/ Treasury Plus/ Portfolio Power/Portfolio Power secured by Insurance/Premium Financing and Foreign Currency Leveraged Investment are loan facilities which provide extra capital for re-investment/provide liquidity for general purpose/finance premium payment of insurance plan.)

Step 2 Enter One-Time Password (OTP) and click "Continue".

Note: OTP can be generated from your Citi Mobile Token or physical security device or can be sent to your registered mobile phone number.

Please select your preferred way to receive OTP:

Authenticate via Citi Mobile Token in Citi Mobile® App

- ✓ Generate OTP with the Security Device
- ✓ Receive an OTP via SMS

Step 3 Input below details and click "Continue" on the next page, verify details and click "Confirm". Once successful, payment confirmation will be displayed.

Step 1 of 3: Provide Details

Payments & Transfers

Please provide the following information.

To Account:

[Please click here to Add a New Payee](#)

From Account:

Amount: (HKD)

Transfer Date:

- Today
- Future Date
- Set a recurring Transfer

Message

✓ Done Your payment is set up successfully.

Step 3 of 3: Confirmation

Make A Bill Payment

✓ I have set up the following payment:

Confirmation Number:	01002353000001
From Account:	MaxiSave: XXXXXX3377
Pay To:	CLP Power: 1234567890
Account Nickname:	CLP Power
Account No. With Payee:	1234567890
Bill Type:	2
Amount:	HKD 500.00
Payment Date:	10/25/2017

[Add to Favorites](#) [View Record](#) [MAKE ANOTHER PAYMENT/TRANSFER](#)

Make Overseas / Telegraphic Transfer

Step 1 Click on "Payments & Transfers" in the top menu.

Welcome to Citibank Online! CHAN TAI MAN | Last Login: Thursday 4/23/2015 10:45 AM | My Profile | 0 Messages

ACCOUNT SUMMARY [Manage Accounts Display](#) [GVA Registration](#)

Account Name	Account Type	Amount
Checking : xxxxxx6499 🔍 Recent Transactions	Checking	Available Now: HKD 0.00 On Deposit: HKD 0.00
Statement Savings : xxxxxx0734 🔍 Recent Transactions	Savings & Investments	On Deposit: HKD 0.00

USEFUL LINKS

- ★ Enroll e-Statement/ e-Advice
- 📄 View & Download Statements
- ★ View Rewards Balance & Redeem
- 💰 Pay Bills
- 🔍 Unmask Account Number
- ★ Activate Overseas ATM Withdrawal

FINANCIAL TOOL

- ★ Market Insight
- ★ FX Rates
- ★ Interest Rates

MAKE A TRANSFER

Note: Portfolio Financing facilities and Foreign Currency Leveraged Investment are not covered in the Account Summary. Should there be any Portfolio Financing products* or Foreign Currency Leveraged Investment in your portfolio, please refer to consolidated statements or contact your Relationship Manager for the loan details. (*Portfolio Financing products including Investment Plus/ Treasury Plus/ Portfolio Power/Portfolio Power secured by Insurance/Premium Financing and Foreign Currency Leveraged Investment are loan facilities which provide extra capital for re-investment/provide liquidity for general purpose/finance premium payment of insurance plan.)

Step 2 Enter One-Time Password (OTP) and click "Continue".

Note: OTP can be generated from your Citi Mobile Token or physical security device or sent to your registered mobile phone number.

Please select your preferred way to receive OTP:

Authenticate via Citi Mobile Token in Citi Mobile® App

Tap Citi Mobile Token on the app's sign on screen. > Unlock it > Read the 6-digit OTP > Enter OTP: [input field] > Continue

- Generate OTP with the Security Device**
- Receive an OTP via SMS**

Step 3 Click "Add Payee" under "Manage Payee List". Then, select "Other Overseas Account".

PAYMENTS & TRANSFERS

MAKE A PAYMENT & TRANSFER

MANAGE PAYEE LIST (highlighted)

Add Payee

Manage Payee

MANAGE PAYMENTS & TRANSACTIONS

FPS ADDRESSING SERVICE

TRANSFER TO NON-REGISTERED ACCOUNT

Add A New Payee Step 1 of 3: Provide Details

Please enter the information about your new payee

Pay tax in a few easy steps! [Online Demo](#)

Payee type: Please select a payee type

Note for Credit Card Cardholders who do
For adding payee, please ONLY select "merchant" in 'Manage Payee'.

Note:
Your registered payees without any transaction will be removed as 'Inactive Payee'. If there is no action within 18 months, your payee will be removed.

Email Address: xxxxxxxx@citi.com

Mobile Phone: XXXXXXXX6305

Please select a payee type

--- Local Payees ---

Local Citibank Account

Local Non-Citibank Account

Proxy

Merchants

--- Overseas Payees ---

Overseas Citibank Account (via Citibank Global Transfer)

Other Overseas Account (highlighted)

Step 4 Input the required information on the screen and click "Next".

? Note: Please get the SWIFT code of the receiving bank. Click "Find" > "Routing Method" and input the SWIFT code to "Routing Code" to search for your payee bank. Once the payee bank is chosen, Payee Bank Name, Destination, Global bank code and Routing method will be populated automatically.

Payee type: Other Overseas Account

Payee name:

Account Nickname:

Address Line 1:

Address Line 2:

Address Line 3:

Account Number:

Payee Bank Name: **FIND...** **?**

Destination:

Global Bank Code:

Routing Method:

Purpose Of Transfer: Select purpose of transfer

Currency: Select currency

Search Bank Codes ✕

You can locate your receiving bank using the following search options

Destination: Select a country.....

Bank Name: (at least the first 3 letters)

Routing Method: SWIFT

Routing Code: (at least the first 3 letters)

SEARCH

Search Results

Step 5 Verify the payee information and click "Confirm".

Add A New Payee

Please confirm set up for the following payee:

Step 2 of 3: Verify Details

Payee type:	Other Overseas Account
Payee name:	CHAN TAI MAN
Account Nickname:	CHAN TAI MAN
Payee Address Line 1:	QUEEN ROAD
Payee Address Line 2:	AUSTRALIA
Account Number:	12345678
Payee Bank Name:	AUSTRALIA AND NEW ZEALAND BANKING G
Destination:	AU
Global Bank Code:	ANZBAU2C
Routing Method:	SWIFT
BSB Code:	A12345678
Currency:	Australian Dollar
Purpose Of Transfer	Gift

[▶ Back](#)
[▶ Cancel](#)
CONFIRM

Step 6 Input ① Challenge Code to Citi Mobile Token or physical security device to get a Transaction Authorization Code (TAC). Input the TAC to ② and click "Continue".

Citi Mobile Token

① Tap Citi Mobile® Token on the sign-on screen of your Citi Mobile® App.

② Enter Citi Mobile® Token Passcode

③ Enter below Challenge Code: **5552496957** into the Citi Mobile® Token and tap Generate.

④ Enter the 8-digit Transaction Authorization Code (TAC) and proceed with the transaction:

Physical Security Device

Please follow these steps to authorize this transaction:

① Press and hold the button on your Online Security Device until you see a hyphen (-) appear on the screen.

② Enter the 10 digit numeric Challenge Code with the number keypad onto the Online Security Device.

③ Press the button again, and a 6-digit Transaction Authorization Code (TAC) will be generated.

④ Transaction Authorization Code (TAC): Enter this 6-digit TAC (without any spacing) in the "Transaction Authorization Code (TAC)" field and proceed with the transaction.

Note: If you make any error while entering the Challenge Code onto the Online Security Device, press the button that also functions as backspace.

Challenge Code: ① **5552496957**

Transaction Authorization Code (TAC): ② Need Help?

Step 7 Your payee has been added successfully.

Step 3 of 3: Confirmation

Add A New Payee

✓ The following payee has been successfully added to your payee list:

Payee type:	Other Overseas Account
Payee name:	CHAN TAI MAN
Account Nickname:	CHAN TAI MAN
Payee Address Line 1:	QUEEN ROAD
Payee Address Line 2:	AUSTRALIA
Account Number:	12345678
Payee Bank Name:	AUSTRALIA AND NEW ZEALAND BANKING G
Destination:	AU
Global Bank Code:	ANZBAU2C
Routing Method:	SWIFT
BSB Code:	A12345678
Currency:	Australian Dollar
Purpose Of Transfer	Gift

[▶ Make Payment/Transfer](#)
[▶ View Record](#)
[ADD ANOTHER PAYEE](#)

Step 8 Click on "Payments & Transfers" in the top menu.

My Citi
Payments & Transfers
Wealth Management
Services
Apply for New Services
Sign Off

Welcome to Citibank Online! CHAN TAI MAN | Last Login: Thursday 4/23/2015 10:45 AM | My Profile | 0 Messages

ACCOUNT SUMMARY

[▶ Manage Accounts Display](#) [▶ GVA Registration](#)

Account Name	Account Type	Available Now:	Amount
Checking : xxxxxx6499	Checking	Available Now:	HKD 0.00
Recent Transactions		On Deposit:	HKD 0.00
MAKE A TRANSFER			
Statement Savings : xxxxxx0734	Savings & Investments	On Deposit:	HKD 0.00
Recent Transactions			

Note: Portfolio Financing facilities and Foreign Currency Leveraged Investment are not covered in the Account Summary. Should there be any Portfolio Financing products* or Foreign Currency Leveraged Investment in your portfolio, please refer to consolidated statements or contact your Relationship Manager for the loan details.
(*Portfolio Financing products including Investment Plus/Treasury Plus/Portfolio Power/Portfolio Power secured by Insurance/Premium Financing and Foreign Currency Leveraged Investment are loan facilities which provide extra capital for re-investment/provide liquidity for general purpose/finance premium payment of insurance plan.)

USEFUL LINKS

- [★ Enroll e-Statement/ e-Advice](#)
- [★ View & Download Statements](#)
- [★ View Rewards Balance & Redeem](#)
- [★ Pay Bills](#)
- [★ Unmask Account Number](#)
- [★ Activate Overseas ATM Withdrawal](#)

FINANCIAL TOOL

- [★ Market Insight](#)
- [★ FX Rates](#)
- [★ Interest Rates](#)

Step 9 Please select "To Account" with your registered overseas account. Input transfer details and click "Next".

Step 1 of 3: Provide Details

Transfer To Other Overseas Bank Account

New FX trading platform that helps you catch market opportunities around the clock. [Experience now!](#)

To Account:	CHAN TAI MAN: 12345678
	Please click here to Add a New Payee
From Account:	CheckLink Savings: XXXXXX7124 HKD 14,179.94 Available now
Payee Name:	CHAN TAI MAN
Account Nickname:	CHAN TAI MAN
To Account	12345678
Destination:	AUSTRALIA
Bank Name:	AUSTRALIA AND NEW ZEALAND BANKING G
Global Bank Code:	ANZBAUC1XXX
Routing Method:	SWIFT Code
Amount	
<input checked="" type="radio"/> Remit in currency	Australian Dollar amount <input style="width: 100px;" type="text"/>
<input type="radio"/> Debit from my account	<input style="width: 100px;" type="text"/> HKD and remit in currency Australian Dollar
Debit Charges To	Select option
Purpose of Transfer:	Gift
Details of Payment / Message:	BSB-A12345678.

Disclaimer If select debit charge to "Our account", cable fee and correspondent bank's charges will be deducted from remitter. We are waiving the correspondent bank's charges for a limited period.
 If select debit charge to "Payee Account", cable fee and correspondent's bank charges will be deducted from payee.
 If select debit charge to "Shared between payee and our account", cable fee will be deducted from remitter and correspondent's bank charges will be deducted from payee.
 Please note your registered payees without activity in the last 12 months will be automatically de-registered. Please re-register the payees at Citibank Online via "Add a New Payee" as needed.

▶ Cancel
NEXT

✓ Done Verify details and click "Confirm". Your overseas/ telegraphic transfer is set up successfully.

Modify Scheduled Payment/Transfer

Step 1 Click on "Payments & Transfers" in the top menu.

Welcome to Citibank Online! CHAN TAI MAN | Last Login: Thursday 4/23/2015 10:45 AM | My Profile | 0 Messages

ACCOUNT SUMMARY [Manage Accounts Display](#) [GVA Registration](#)

Account Name	Account Type	Amount
Checking : xxxxxx6499 Recent Transactions	Checking	Available Now: HKD 0.00 On Deposit: HKD 0.00
Statement Savings : xxxxxx0734 Recent Transactions	Savings & Investments	On Deposit: HKD 0.00

USEFUL LINKS

- Enroll e-Statement/ e-Advice
- View & Download Statements
- View Rewards Balance & Redeem
- Pay Bills
- Unmask Account Number
- Activate Overseas ATM Withdrawal

FINANCIAL TOOL

- Market Insight
- FX Rates
- Interest Rates

[MAKE A TRANSFER](#)

Note: Portfolio Financing facilities and Foreign Currency Leveraged Investment are not covered in the Account Summary. Should there be any Portfolio Financing products* or Foreign Currency Leveraged Investment in your portfolio, please refer to consolidated statements or contact your Relationship Manager for the loan details. (*Portfolio Financing products including Investment Plus/ Treasury Plus/ Portfolio Power/Portfolio Power secured by Insurance/Premium Financing and Foreign Currency Leveraged Investment are loan facilities which provide extra capital for re-investment/provide liquidity for general purpose/finance premium payment of insurance plan.)

Step 2 Enter One-Time Password (OTP) and click "Continue".

Note: OTP can be generated from your Citi Mobile Token or physical security device or can be sent to your registered mobile phone number.

Please select your preferred way to receive OTP:

Authenticate via Citi Mobile Token in Citi Mobile® App

Tap Citi Mobile Token on the app's sign on screen. > Unlock it > Read the 6-digit OTP > Enter OTP: [Continue](#)

- Generate OTP with the Security Device**
- Receive an OTP via SMS**

Step 3 Click on “View/Amend Scheduled Transactions” under “Manage Payments & Transactions”.

PAYMENTS & TRANSFERS

MAKE A PAYMENT & TRANSFER

MANAGE PAYEE LIST

MANAGE PAYMENTS & TRANSACTIONS

Citi Payments Due

View/ Amend Scheduled Transactions

My Favourites

View/ Amend Scheduled Transactions

Payee Account Number	Frequency	Amount	Date	Status
Citibank VISA: XXXXXXXXXXXX1234	Once	HKD 2,834.75	03/29/2018	Active <input type="checkbox"/>
Citibank VISA: XXXXXXXXXXXX1234	Once	HKD 500.00	03/29/2018	Active <input type="checkbox"/>

Step 4 Select the scheduled transaction and click on button on the right to view the transaction details. Then, click on “Edit”.

Payee Account Number	Frequency	Amount	Date	Status
Citibank VISA: XXXXXXXXXXXX1234	Once	HKD 2,834.75	03/29/2018	Active <input type="checkbox"/>

Here are the transfer details.

Draw funds from: Checking: XXXXXX2468

To Account: Citibank VISA: XXXXXXXXXXXX1234

Amount: HKD 2,834.75

Date: 03/29/2018

Confirmation Number: 0000000000017003377344HKIM0100018

Step 5 Modify the payment details and click “Next”.

Payee Account Number	Frequency	Amount	Date	Status
Citibank VISA: XXXXXXXXXXXX1234	Once	HKD 2,834.75	03/29/2018	Active

Please change the transfer details. Step 1 Of 3 : Edit details

Draw funds from: Checking: XXXXXX1234

To Account: Citibank VISA: XXXXXXXXXXXX1234

Amount: HKD

Next Transfer Date: (MM/DD/YYYY)

Disclaimer :

▶ Cancel **NEXT**

Step 6 Verify the payment details and click “Confirm”. Once successful, confirmation will be displayed.

Payee Account Number	Frequency	Amount	Date	Status
Citibank VISA: XXXXXXXXXXXX1234	Once	HKD 2,834.75	03/29/2018	Active

I'm ready to change this transfer as follows: Step 2 Of 3 : View Details

Draw funds from: Checking: XXXXXX2468

To Account: Citibank VISA: XXXXXXXXXXXX1234

Amount: HKD 2,850.00

Date: 03/29/2018

Disclaimer : default phrase for GeneralDisclosuresForChangeFutureTransfers_Recap - OneTime

▶ Back ▶ Cancel **CONFIRM**

Disclaimer : default phrase for GeneralDisclosuresForChangeFutureTransfers_Recap - OneTime

✓ Done Your scheduled transaction has been modified successfully.

Payee Account Number	Frequency	Amount	Date	Status
Citibank VISA: XXXXXXXXXXXX1234	Once	HKD 2,834.75	03/29/2018	Active

I have changed the following transfer: Step 3 Of 3 : Conformation

Confirmation Number: 0000000000017003377344HKIM0100018

Draw funds from: Checking: XXXXXX2468

To Account: Citibank VISA: XXXXXXXXXXXX1234

Amount: HKD 2,850.00

Date: 03/29/2018

Disclaimer : default phrase for GeneralDisclosuresForChangeFutureTransfers_Confirmation - OneTime

▶ View Record **DONE**

Delete Scheduled Payment/Transfer

Step 1 Click on "Payments & Transfers" in the top menu.

Welcome to Citibank Online! CHAN TAI MAN | Last Login: Thursday 4/23/2015 10:45 AM | My Profile | 0 Messages

ACCOUNT SUMMARY [Manage Accounts Display](#) [GVA Registration](#)

Account Name	Account Type	Amount
Checking : xxxxxx6499 🕒 Recent Transactions	Checking	Available Now: HKD 0.00 On Deposit: HKD 0.00
Statement Savings : xxxxxx0734 🕒 Recent Transactions	Savings & Investments	On Deposit: HKD 0.00

USEFUL LINKS

- ★ Enroll e-Statement/ e-Advice
- ★ View & Download Statements
- ★ View Rewards Balance & Redeem
- ★ Pay Bills
- ★ Unmask Account Number
- ★ Activate Overseas ATM Withdrawal

FINANCIAL TOOL

- ★ Market Insight
- ★ FX Rates
- ★ Interest Rates

Note: Portfolio Financing facilities and Foreign Currency Leveraged Investment are not covered in the Account Summary. Should there be any Portfolio Financing products* or Foreign Currency Leveraged Investment in your portfolio, please refer to consolidated statements or contact your Relationship Manager for the loan details.
(*Portfolio Financing products including Investment Plus/ Treasury Plus/ Portfolio Power/Portfolio Power secured by Insurance/Premium Financing and Foreign Currency Leveraged Investment are loan facilities which provide extra capital for re-investment/provide liquidity for general purpose/finance premium payment of insurance plan.)

Step 2 Enter One-Time Password (OTP) and click "Continue".

Note: OTP can be generated from your Citi Mobile Token or physical security device or can be sent to your registered mobile phone number.

Please select your preferred way to receive OTP:

Authenticate via Citi Mobile Token in Citi Mobile® App

Tap Citi Mobile Token on the app's sign on screen. > Unlock it > Read the 6-digit OTP > Enter OTP: [input field] > Continue

- ✓ Generate OTP with the Security Device
- ✓ Receive an OTP via SMS

Step 3 Click on “View/Amend Scheduled Transactions” under “Manage Payments & Transactions”.

PAYMENTS & TRANSFERS

MAKE A PAYMENT & TRANSFER

MANAGE PAYEE LIST

MANAGE PAYMENTS & TRANSACTIONS

Citi Payments Due

View/Amend Scheduled Transactions

My Favourites

View/ Amend Scheduled Transactions

Payee Account Number	Frequency	Amount	Date	Status
Citibank VISA: XXXXXXXXXXXXX1234	Once	HKD 2,834.75	03/29/2018	Active
Citibank VISA: XXXXXXXXXXXXX1234	Once	HKD 500.00	03/29/2018	Active

Step 4 Select the scheduled transaction and click on **+** button on the right to view the transaction details. Then, click on “Delete”.
When the pop-up window appears, click “OK”.

Payee Account Number	Frequency	Amount	Date	Status
CLP Power	Once	HKD 500.00	10/25/2017	Active

Here are the payment details

Draw funds from: CheckLink Savings: xxxxxx3377

Merchant: CLP Power

Amount: HKD 500.00

Payment Date: 10/25/2017

Confirmation Number: 0000000000017003377344HKIM0100235

SUSPEND **DELETE** EDIT

✓ Done Your scheduled transaction has been cancelled successfully.

Payee Account Number	Frequency	Amount	Date	Status
CLP Power	Once	HKD 400.00	10/25/2017	Active

✓ I have cancelled the following payment:

Confirmation Number: 0000000000017003377344HKIM0100235

Draw funds from: CheckLink Savings: XXXXXX3377

Merchant: CLP Power

Amount: HKD 400.00

Payment Date: 10/25/2017

Disclaimer :

View Record **DONE**

Disclaimer :

FPS Addressing Service

Step 1 Click on "Payments & Transfers" in the top menu.

Welcome to Citibank Online! CHANTAI MAN | Last Login: Thursday 4/23/2015 10:45 AM | My Profile | 0 Messages

ACCOUNT SUMMARY [Manage Accounts Display](#) [GVA Registration](#)

Account Name	Account Type	Amount
Checking : xxxxxx6499 🕒 Recent Transactions	Checking	Available Now: HKD 0.00 On Deposit: HKD 0.00
Statement Savings : xxxxxx0734 🕒 Recent Transactions	Savings & Investments	On Deposit: HKD 0.00

USEFUL LINKS

- ★ Enroll e-Statement/ e-Advice
- ★ View & Download Statements
- ★ View Rewards Balance & Redeem
- ★ Pay Bills
- ★ Unmask Account Number
- ★ Activate Overseas ATM Withdrawal

FINANCIAL TOOL

- ★ Market Insight
- ★ FX Rates
- ★ Interest Rates

Note: Portfolio Financing facilities and Foreign Currency Leveraged Investment are not covered in the Account Summary. Should there be any Portfolio Financing products* or Foreign Currency Leveraged Investment in your portfolio, please refer to consolidated statements or contact your Relationship Manager for the loan details.
(*Portfolio Financing products including Investment Plus/ Treasury Plus/ Portfolio Power/Portfolio Power secured by Insurance/Premium Financing and Foreign Currency Leveraged Investment are loan facilities which provide extra capital for re-investment/provide liquidity for general purpose/finance premium payment of insurance plan.)

Step 2 Enter One-Time Password (OTP) and click "Continue".

Note: OTP can be generated from your Citi Mobile Token or physical security device or can be sent to your registered mobile phone number.

Please select your preferred way to receive OTP:

Authenticate via Citi Mobile Token in Citi Mobile® App

Tap Citi Mobile Token on the app's sign on screen. > Unlock it > Read the 6-digit OTP > Enter OTP: [input field] > Continue

- ✓ Generate OTP with the Security Device
- ✓ Receive an OTP via SMS

Step 3 Click “FPS Addressing Service” on the left menu. Select to link up your mobile no., email address or FPS Identifier and click “Register”.

PAYMENTS & TRANSFERS

MAKE A PAYMENT & TRANSFER

MANAGE PAYEE LIST ▶

MANAGE PAYMENTS & TRANSACTIONS ▶

FPS ADDRESSING SERVICE

TRANSFER TO NON-REGISTERED ACCOUNT

FPS Addressing Service

Set Up

Wish to receive funds in a much faster way? Link up your Mobile Number, Email Address with your accounts to receive funds now!

Mobile Number

Your **Mobile Number** xxxxxxxx1234 is not linked to any Citibank account.

REGISTER

Email Address

Your **Email Address** TEST@TEST.COM is not linked to any Citibank account.

REGISTER

If this is not your email address, please [click here](#) to change it.

FPS Identifier ?

You do not have a FPS Identifier yet.

REGISTER

Step 4 Select the account to link up and click “Confirm”.

FPS Addressing Service

Set Up

Wish to receive funds in a much faster way? Link up your Mobile Number, Email Address with your accounts to receive funds now!

Mobile Number

Link your **Mobile Number** xxxxxxxx1234 to an account:

Please select an account ▼

Set Citibank as default receiving bank (Ticking this box will replace your previous selection on default receiving bank.)

Notes:

(1) If you update your mobile number or email address in Citibank’s record, your addressing service records based on previous mobile number or email address will be removed automatically once the update is completed, and you will have to re-register the updated mobile number or email address for the addressing service.

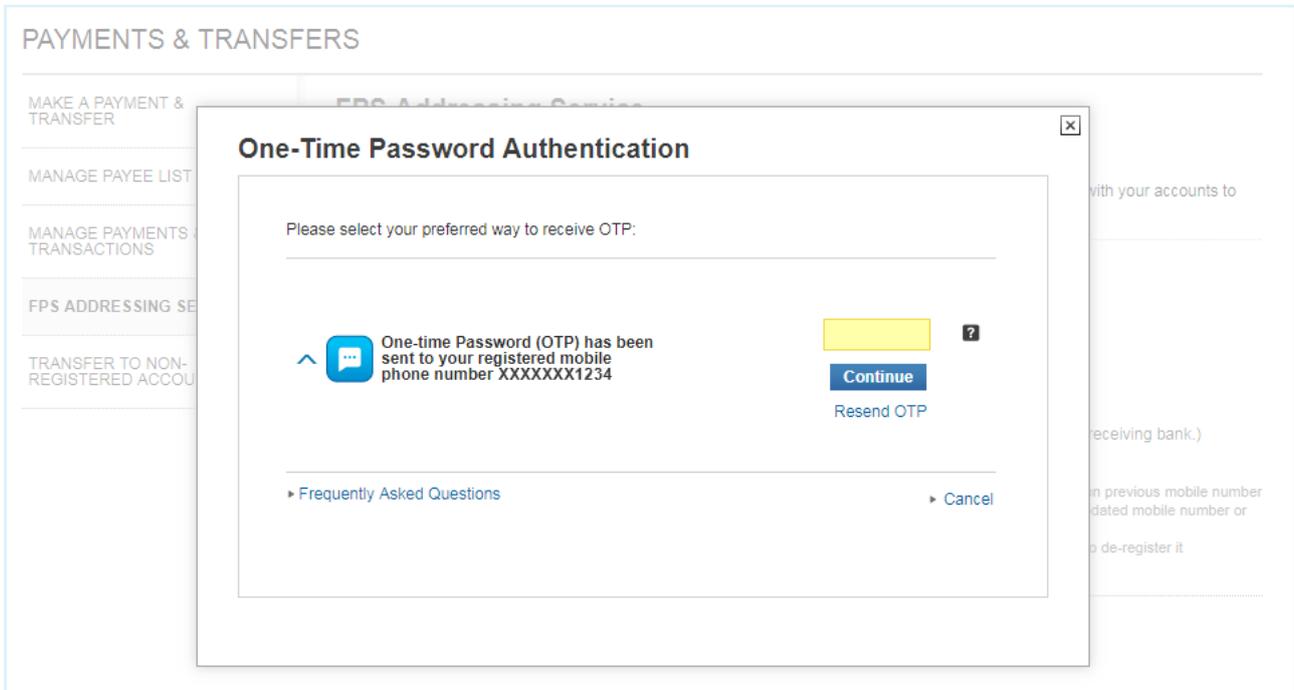
(2) If you notice your mobile number or email address registered for addressing service is not up-to-date, you have to de-register it immediately to avoid any potential loss arising from any payment error.

CONFIRM

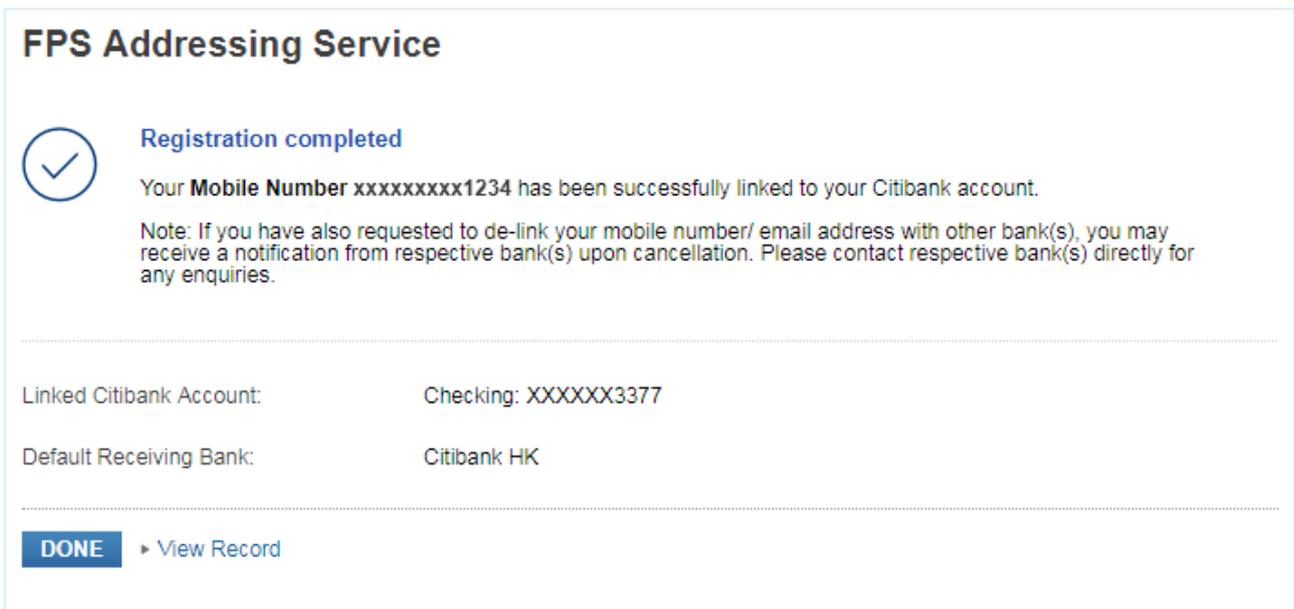
▶ Cancel

Step 5 Enter the OTP that sent to your registered mobile phone number.

Note: If you select to link up your email address, you will receive an email with a Verification code. Please input the verification code before proceeding to this step.

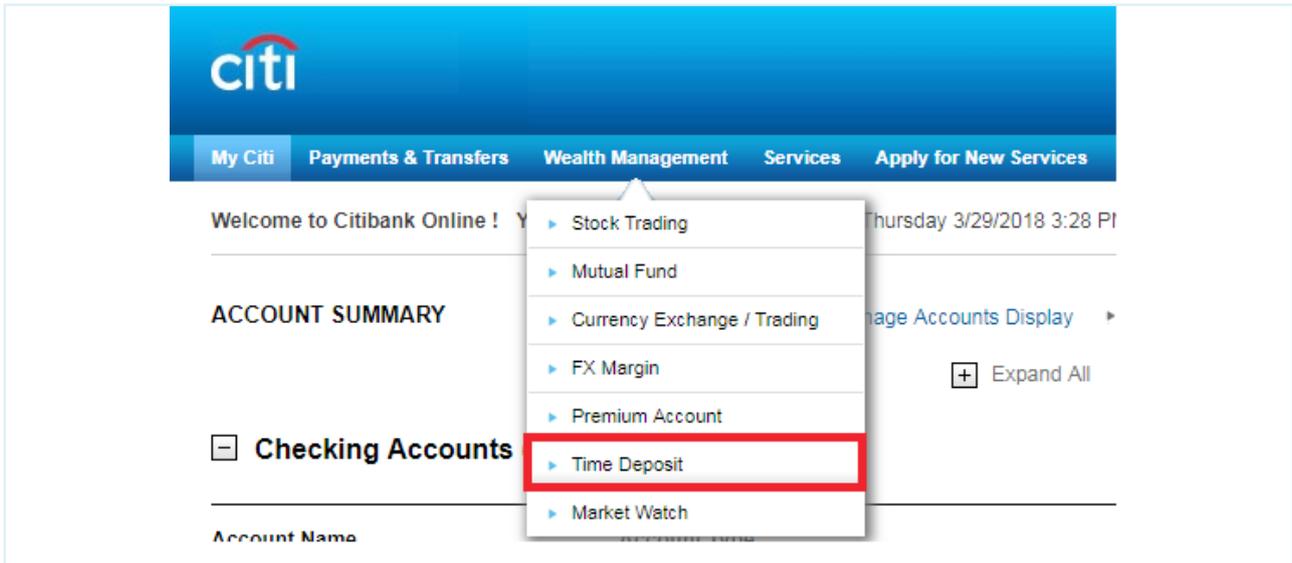


Step 6 Your FPS addressing service registration is completed.



Time Deposit

Step 1 Select "Time Deposit" under the "Wealth Management" tab.



Step 2 Input details below and click "View Rates".

TIME DEPOSIT

SET UP TIME DEPOSIT | DEPOSIT SUMMARY

Step 1 of 3 : Provide Details

SET UP A TIME DEPOSIT

Please provide details to set up a Time Deposit.

Currency Manager Account : XXXXXX0427

Deposit Type : REGULAR TIME DEPOSIT

Transfer From :

Debit Amount : HKD

VIEW RATES

Step 3 Choose a tenor and currency. Select renewal instruction. Then, click "Next".

	HKD	USD	CNY	AUD	NZD	CAD
FX Conversion Rate	1 HKD = 1.0000 HKD	1 USD = 7.8557 HKD	1 CNY = 1.2509 HKD	1 AUD = 6.0355 HKD	1 NZD = 5.6635 HKD	1 CAD = 6.0890 HKD
Converted Amount	HKD 10,000.00	USD 1,272.96	CNY 7,993.69	AUD 1,656.85	NZD 1,765.67	CAD 1,642.28
Rate Details	Details					
Tenor / Interest Rate(% p.a.)	HKD	USD	CNY	AUD	NZD	CAD
7 Days	<input type="radio"/> 0.2000	<input type="radio"/> 1.7300	<input type="radio"/> 2.8000	<input type="radio"/> 1.3000	<input type="radio"/> 1.4200	<input type="radio"/> 0.7500
14 Days	<input type="radio"/> 0.2000	<input type="radio"/> 1.7800	<input type="radio"/> 3.1000	<input type="radio"/> N.A.	<input type="radio"/> N.A.	<input type="radio"/> N.A.
1 Month	<input type="radio"/> 1.0300	<input type="radio"/> 1.8800	<input type="radio"/> 3.3000	<input type="radio"/> 1.4000	<input type="radio"/> 1.6100	<input type="radio"/> 0.9100
2 Months	<input type="radio"/> 1.1300	<input type="radio"/> 2.0000	<input type="radio"/> 3.6000	<input type="radio"/> 1.5100	<input type="radio"/> 1.7500	<input type="radio"/> 1.0200
3 Months	<input type="radio"/> 1.2000	<input type="radio"/> 2.3000	<input type="radio"/> 3.9000	<input type="radio"/> 1.5100	<input type="radio"/> 1.9300	<input type="radio"/> 1.2000
6 Months	<input type="radio"/> 0.9300	<input type="radio"/> 2.2800	<input type="radio"/> 3.9000	<input type="radio"/> 1.5100	<input type="radio"/> 1.9400	<input type="radio"/> 1.2600
12 Months	<input type="radio"/> 1.0700	<input type="radio"/> 2.3600	<input type="radio"/> 4.0000	<input type="radio"/> 1.5200	<input type="radio"/> 1.9500	<input type="radio"/> 1.3600

[More Currencies](#)

Renewal Instruction:

Please note:
 Interest rates and foreign exchange rates quoted above are for reference only and are not guaranteed, and are subject to market fluctuation. The Deposit Amount may be deviated from the calculation based on the foreign exchange rate quoted above. Your actual interest rate and actual Deposit Amount will be shown on the confirmation page. Relevant terms and conditions apply.

Real-time Booking Hours:
 Mon to Fri 09:00 A.M. - 08:00 P.M.
 Sat (HKD & RMB deposits only) 09:00 A.M. - 08:00 P.M.

For time deposit setup instruction submitted outside real-time booking hours, your instruction will be executed on the next business day.

Example:
 For Time Deposit set up after 08:00 P.M. on Aug 16, 2014 (Saturday), the value date & interest calculation will only be started on Aug 18, 2014 (Monday).

For further assistance, please contact 24-Hour CitiPhone Banking (852) 2860 0333.

NEXT

✓ Done

Verify details and click "Open This Time Deposit". Once processed, a confirmation will be displayed.

SET UP A TIME DEPOSIT

Step 2 of 3 : Verify Details

Currency Manager Account :	XXXXXX0427
Transfer From :	Checking XXXXXX3377 HKD 49,077.71 Available Now
Debit Amount :	HKD 10,000.00
FX Rate:	1 CNY = 1.2500 HKD
Principal Amount:	CNY 7,999.49
Tenor:	12 Months
Interest Rate:	3.8000% p.a.
Value Date:	04/04/2018
Maturity Date:	04/04/2019
Maturity Amount:	CNY 8,303.47
Maturity Instruction:	Renew Principal and Interest
Renewal Tenor:	12 Months

Please note:

Interest rates and foreign exchange rates quoted above are for reference only and are not guaranteed, and are subject to market fluctuation. The Deposit Amount may be deviated from the calculation based on the foreign exchange rate quoted above. Your actual interest rate and actual Deposit Amount will be shown on the confirmation page. Relevant terms and conditions apply.

Real-time Booking Hours:
 Mon to Fri 09:00 A.M. - 08:00 P.M.
 Sat (HKD & RMB deposits only) 09:00 A.M. - 08:00 P.M.

For time deposit setup instruction submitted outside real-time booking hours, your instruction will be executed on the next business day.

Example:
 For Time Deposit set up after 08:00 P.M. on Aug 16, 2014 (Saturday), the value date & interest calculation will only be started on Aug 18, 2014 (Monday).

For further assistance, please contact 24-Hour CitiPhone Banking (852) 2860 0333.

▶ Back
OPEN THIS TIME DEPOSIT

To modify your Time Deposit and check related information, go to Deposit Summary at the Time Deposit page.

SET UP TIME DEPOSIT

DEPOSIT SUMMARY

Deposit Summary

Current Time Deposits

Account Number	Value Date	Deposit Currency	Deposit Amount	Maturity Date	Interest Rate	Maturity Amount	Interest Amount	Tenor	Action
XXXXXX9299RGPL000015	08/30/2019	HKD	10,000.00	09/20/2019	0.2100%	10,001.21	1.21	7 Days	Modify
XXXXXX9299RGPL000016	08/30/2019	USD	51,118.21	09/20/2019	0.0200%	51,118.81	0.60	7 Days	Modify

Enroll in/Modify Citi Alerts

Step 1 Click on "My Profile".

The screenshot shows the Citibank Online dashboard. At the top, there is a navigation bar with links: My Citi, Payments & Transfers, Wealth Management, Services, and Apply for New Services. On the right of the navigation bar is a 'Sign Off' button. Below the navigation bar, the user is logged in as TAI MAN CHAN. The 'My Profile' link is highlighted with a red box. To the right of the 'My Profile' link is a 'Messages' icon. Below the navigation bar, there is a 'ACCOUNT SUMMARY' section with links for 'Manage Accounts Display' and 'GVA Registration'. There are also expand/collapse buttons. Under 'Checking Accounts (1)', a table is shown with columns for Account Name, Account Type, and Amount. The table contains one entry: 'Checking : xxxxxx1234' with 'Checking' as the account type and 'Available Now: HKD 49,077.71' as the amount. To the right of the account summary is a 'USEFUL LINKS' section with several links: Enroll e-Statement/ e-Advice, View & Download Statements, View Rewards Balance & Redeem, Pay Bills, Unmask Account Number, and Activate Overseas ATM Withdrawal.

Step 2 At the left-hand side menu, click "Manage Alerts" under "Citi Alerts". Then, click on "Edit Alerts" at the right-hand side.

The screenshot shows the 'MY PROFILE' page. On the left-hand side, there is a navigation menu with the following items: MY PROFILE, ACCOUNT NICKNAME, GLOBAL VIEW OF ACCOUNTS, CITI ALERTS (with a dropdown arrow), E-STATEMENTS AND E-ADVICE, MY MESSAGE, and DEMOGRAPHIC UPDATE. The 'CITI ALERTS' dropdown menu is open, and the 'Manage Alerts' option is highlighted with a red box. The main content area is titled 'CITI ALERTS' and contains 'My Personal Details' with the following information: Email Address: TEST@TEST.COM, Mobile Phone Number: *****1234, Language Selection: English, and Activate my Citi Alerts Service: . Below this, it says 'These are the alerts that I have set up.' There are two sections: 'Banking Alerts' and 'Credit Card Alerts'. The 'Banking Alerts' section has a 'Mode' column with 'Push Notifications' for all alerts: Account Overdrawn Alert, Online Payments and Transfers Alert (Equal or above HKD 1.00 (edit amount)), Debit via Interbank Autopay / Standing Instruction Alert, and ATM Card Transaction Alert (real-time alert) (Equal or above HKD 1.00 (edit amount)). The 'Credit Card Alerts' section also has a 'Mode' column with 'SMS' for 'Credit Card Transaction Alert (real-time alert) (Equal or above HKD 1.00 (edit amount))' and 'Push Notifications' for '90% Credit Limit Reached Alert (real-time alert)', 'Statement Notification Alert', 'Payment Due Alert', and 'Payment Posted Alert'. At the bottom right of the 'CITI ALERTS' section, there are links for 'Update Email', 'Update Mobile Phone Number', and a red-bordered 'EDIT ALERTS' button.

Step 3 Activate your Citi Alerts Service or modify alerts. Check details and click "Confirm".

My Citi Alerts Profile

Language Selection: English

I would like to activate my Citi Alerts Service

[Note: By opting out from receiving the Trade Execution/ Instruction Confirmation Alert, I understand that I will not be promptly informed when a trade is executed/ instruction is confirmed and I will bear the possible hacking risk associated with Internet Trading without your prompt notification. I will be notified by the respective executed trade/ order confirmation advice or monthly statement.]

Manage Your Alerts

You can view all the alerts that you have set up, and register/modify the alerts you wish to receive on this page.

Banking Alerts

Alert Type	Mode
<input checked="" type="checkbox"/> Card-not-present Transaction Alert (real-time alert) Notification on transaction where the cardholder is not physically present (e.g. online purchase) at the merchant when the payment is made Less or Equal HKD 0.01 (maximum amount you can enter is 4,999.99)	<input type="checkbox"/> SMS <input checked="" type="checkbox"/> Push Notifications
<input checked="" type="checkbox"/> Point-of-sale Transaction Alert (real-time alert) Notification on point-of-sale transactions done through merchant terminal Equal or above HKD 0.01 (edit amount)	<input type="checkbox"/> SMS <input checked="" type="checkbox"/> Push Notifications
<input checked="" type="checkbox"/> Account Overdrawn Alert Notification on debit transactions (payments or transfers) done through Citibank Online/Citi Mobile? Application that have reached the amount you have specified Equal or above HKD 1.00 (edit amount)	<input type="checkbox"/> SMS <input checked="" type="checkbox"/> Push Notifications
<input checked="" type="checkbox"/> Debit via Interbank Autopay / Standing Instruction Alert Notification on debit transactions to your Checking/Savings account via local Interbank Autopay or standing instruction	<input type="checkbox"/> SMS <input checked="" type="checkbox"/> Push Notifications
<input type="checkbox"/> Account Balance Alert (Weekly alert on Friday) Notification on your Checking/Savings account balance. You will receive one alert for each account weekly on Friday	<input type="checkbox"/> SMS <input type="checkbox"/> Push Notifications
<input type="checkbox"/> Credit via Interbank Autopay Alert Notification on credit transactions to your Checking/Savings account via local Interbank Autopay	<input type="checkbox"/> SMS <input type="checkbox"/> Push Notifications
<input checked="" type="checkbox"/> ATM Card Transaction Alert (real-time alert) Notification when there is a cash withdrawal or transfer made on your account from an ATM machine worldwide that has reached the amount you have specified Equal or above HKD 1.00 (edit amount)	<input type="checkbox"/> SMS <input checked="" type="checkbox"/> Push Notifications
<input checked="" type="checkbox"/> Time Deposit Maturity Alert	<input type="checkbox"/> SMS <input checked="" type="checkbox"/> Push Notifications
<input checked="" type="checkbox"/> Online Payments and Transfers Alert for Gold Transactions By opting out from receiving the Payment or Transfer Alert for Gold Transactions, I understand that I will not be promptly informed when a Gold Transactions is conducted and I will bear the possible hacking risk associated with Internet Trading.	<input type="checkbox"/> Email <input checked="" type="checkbox"/> SMS <input checked="" type="checkbox"/> Push Notifications

Investment Alerts

Alert Type	Mode
<input type="checkbox"/> FX Order Watching / FX Margin Order Execution Alert Notification when your FX Margin order or FX order is executed	<input type="checkbox"/> SMS <input type="checkbox"/> Push Notifications
<input type="checkbox"/> FX Margin Account Activation Alert Notification on the activation of your newly opened FX Margin account	<input type="checkbox"/> SMS <input type="checkbox"/> Push Notifications
<input type="checkbox"/> FX Leverage Credit Monitoring Alert Notification to monitor the leverage level of your FX Leverage account	<input type="checkbox"/> SMS <input type="checkbox"/> Push Notifications
<input type="checkbox"/> FX Margin Credit Monitoring Alert Notification to monitor the margin level of your FX Margin Account	<input type="checkbox"/> SMS <input type="checkbox"/> Push Notifications
<input type="checkbox"/> Order Instruction - Mutual Fund	<input type="checkbox"/> Email <input type="checkbox"/> SMS <input type="checkbox"/> Push Notifications

Credit Card Alerts

Alert Type	Mode
<input checked="" type="checkbox"/> Credit Card Transaction Alert (real-time alert) Notification to the principal cardholder each time a credit card transaction reaches your specified amount Equal or above HKD 1.00 (edit amount)	<input type="checkbox"/> SMS <input checked="" type="checkbox"/> Push Notifications
<input checked="" type="checkbox"/> 90% Credit Limit Reached Alert (real-time alert)	<input type="checkbox"/> SMS <input checked="" type="checkbox"/> Push Notifications
<input checked="" type="checkbox"/> Statement Notification Alert	<input type="checkbox"/> SMS <input checked="" type="checkbox"/> Push Notifications
<input checked="" type="checkbox"/> Payment Due Alert	<input type="checkbox"/> SMS <input checked="" type="checkbox"/> Push Notifications
<input checked="" type="checkbox"/> Payment Posted Alert	<input type="checkbox"/> SMS <input checked="" type="checkbox"/> Push Notifications

Premium Account Alerts

Alert Type	Mode
<input type="checkbox"/> Premium Account Payment Currency Alert	<input type="checkbox"/> Email <input type="checkbox"/> SMS <input type="checkbox"/> Push Notifications

Cancel **CONFIRM**

- 1 Select your language.
- 2 Check the box to activate the service.
- 3 Register new alerts or modify existing alerts.

Note: If you would like to update your enrollment for Citi Alerts Push Notification, please log on to Citi Mobile App > Settings > Manage Push Notifications.

Alerts History

Step 1 Click on "My Profile".

Step 2 At the left-hand side menu, click "Manage Alerts" under "Citi Alerts". The last 30 days of alerts history will be displayed on the right hand side. Click on the alert to view the details.

Enroll in e-Statement/e-Advice

Step 1 Click on “Enroll e-Statement/ e-Advice” under Useful Links on the right hand side.

Welcome to Citibank Online ! TAI MAN CHAN | Last Login: Wednesday 4/11/2018 9:52 AM | My Profile | Messages

ACCOUNT SUMMARY [Manage Accounts Display](#) [GVA Registration](#)
[Expand All](#) [Collapse All](#)

Checking Accounts (1)

Account Name	Account Type	Amount
Checking : xxxxxx:1234	Checking	Available Now: HKD 36,356.91

USEFUL LINKS

- Enroll e-Statement/ e-Advice**
- View & Download Statements
- View Rewards Balance & Redeem
- Pay Bills
- Unmask Account Number
- Activate Overseas ATM Withdrawal

Step 2 Enter One-Time Password (OTP) and click “Continue”.

Note: OTP can be generated from your Citi Mobile Token or physical security device or can be sent to your registered mobile phone number or generated from physical security device.

Please select your preferred way to receive OTP:

Authenticate via Citi Mobile Token in Citi Mobile® App

Generate OTP with the Security Device

Receive an OTP via SMS

Step 3 Select the e-Statement/e-Advice that you want. View and agree to the Terms and Conditions. Then, click "Next".
 On next screen, check the details and click "Confirm" to complete the enrollment. The service will be effective immediately.

Step 1 of 3: e-statement/e-advice Enrollment

Enrollment Enquiry, Update Or Cancellation

Please choose one or more of following options

- All Banking Statements
- All Credit Card Statements
- All Diners Card Statements
- All Loan Statements
- Portfolio Review Report
- All e-advice (Please click [here](#) for a full listing of paper advice with an e-Advice version.)

Service Type: Statement/Advice Via Citibank Online

The email address(es) that you have registered:

Primary Email Address: TEST@TEST.COM

Note: The details above are displayed based on the email address you registered with us. Please click [here](#) if you need to update your email address.
 Disclaimer : A record of this instruction/activity will be saved in the temporary file folder of your browser if you choose to save or print this record. For your security, please clear your browser's cache after viewing.

Preferred Email Address: Primary Email Address:

▶ Back ▶ Cancel **NEXT**

View e-Statements

Step 1 Click on “View & Download Statements” under Useful Links on the right hand side.

Welcome to Citibank Online ! TAI MAN CHAN | Last Login: Wednesday 4/11/2018 9:52 AM | My Profile | Messages

ACCOUNT SUMMARY [Manage Accounts Display](#) [GVA Registration](#)
[Expand All](#) [Collapse All](#)

Checking Accounts (1)

Account Name	Account Type	Amount
Checking : xxxxxx1234	Checking	Available Now: HKD 36,356.91

USEFUL LINKS

- Enroll e-Statement/ e-Advice
- View & Download Statements**
- View Rewards Balance & Redeem
- Pay Bills
- Unmask Account Number
- Activate Overseas ATM Withdrawal

Step 2 Enter One-Time Password (OTP) and click “Continue”.

Note: OTP can be generated from your Citi Mobile Token or physical security device or can be sent to your registered mobile phone number.

Please select your preferred way to receive OTP:

Authenticate via Citi Mobile Token in Citi Mobile® App

Generate OTP with the Security Device

Receive an OTP via SMS

Step 3 Select the statement type you want to view and the year and date of the statement. Click "Continue" at the next pop up window. E-Statement will be opened as a PDF document.

View Statement

Software Requirements

Acrobat Reader 5.0 or above with Asian Font pack installed.

To download Acrobat Reader, please visit Adobe webpage.

You may have to temporarily disable the "Block pop-up windows" feature in your browser to view e-Statement.

 To view your banking statement, first select the statement and then the relevant period.

Statement:	Year	Date:
XXXXX8142: CHAN TAI MAN	2018	03/07/18

 **IMPORTANT:** You have to fulfill these requirements to view e-Statement.

View e-Advice

Step 1 Click on "My Profile".

Welcome to Citibank Online! TAI MAN CHAN | Last Login: Wednesday 4/4/2018 11:37 AM | **My Profile** | Messages

ACCOUNT SUMMARY ▶ Manage Accounts Display ▶ GVA Registration
+ Expand All - Collapse All

Checking Accounts (1)

Account Name	Account Type	Amount
Checking : xxxxxx1234 Recent Transactions	Checking	Available Now: HKD 49,077.71

USEFUL LINKS

- ★ Enroll e-Statement/ e-Advice
- ★ View & Download Statements
- ★ View Rewards Balance & Redeem
- ★ Pay Bills
- ★ Unmask Account Number
- ★ Activate Overseas ATM Withdrawal

Step 2 Click "View e-Advice" under "E-Statements and E-Advice".

MY PROFILE

- MY PROFILE
- ACCOUNT NICKNAME
- GLOBAL VIEW OF ACCOUNTS
- CITI ALERTS
- E-STATEMENTS AND E-ADVICE**
 - View e-statement
 - Enroll/Edit e-statement and e-advice
 - View e-advice**
 - Order Paper Statement

Change Password

Overseas ATM Withdrawal Services Activation

Step 3 Enter One-Time Password (OTP) and click “Continue”.

Note: OTP can be generated from your Citi Mobile Token or physical security device or can be sent to your registered mobile phone number or generated from physical security device.

Please select your preferred way to receive OTP:

^

Authenticate via Citi Mobile Token in Citi Mobile® App

Tap Citi Mobile Token on the app's sign on screen.

Unlock it

Read the 6-digit OTP

Enter OTP:

Continue

v

Generate OTP with the Security Device

v

Receive an OTP via SMS

Step 4 Select the advice type and period that you want. Advice will be shown immediately.

View e-advice

Advice:

Customer Personal Advice (Non-account related)
v

Period:

Feb-2021
v

Redeem Rewards with Points

Step 1 Click on “View Rewards Balance & Redeem” under Useful Links on the right hand side.

Welcome to Citibank Online! TAI MAN CHAN | Last Login: Wednesday 4/11/2018 9:52 AM | My Profile | Messages

ACCOUNT SUMMARY [Manage Accounts Display](#) [GVA Registration](#)

[+](#) Expand All [-](#) Collapse All

Checking Accounts (1)

Account Name	Account Type	Amount
Checking : xxxxxx1234	Checking	Available Now: HKD 36,356.91

USEFUL LINKS

- Enroll e-Statement/ e-Advice
- View & Download Statements
- View Rewards Balance & Redeem**
- Pay Bills
- Unmask Account Number
- Activate Overseas ATM Withdrawal

Step 2 Click on “Visit Rewards”.

VIEW REWARDS BALANCES

Account Name	Available Points	
Citibank PremierMiles Card - XXXXXXXXXXXXX2906	235,927	▶ Visit Rewards
Citibank Rewards Card - XXXXXXXXXXXXX5678	0	▶ Visit Rewards

You will be leaving the Citibank Hong Kong website and entering a rewards site managed by a third party for Citibank. The information you provide will be subject to confidentiality and security terms of the applicable third party site and you are responsible for information you provide at such third party sites.

Step 3 Enter One-Time Password (OTP) and click “Continue”.

Note: OTP can be generated from your Citi Mobile Token or physical security device or can be sent to your registered mobile phone number.

Please select your preferred way to receive OTP:

Authenticate via Citi Mobile Token in Citi Mobile® App

Tap Citi Mobile Token on the app's sign on screen. > Unlock it > Read the 6-digit OTP > Enter OTP: [input field] [Continue]

Generate OTP with the Security Device

Receive an OTP via SMS

Step 4 Redeem rewards with your credit card points.

thankyou from citi

Merchandise Vouchers and Cash Travel Shop at Partners Offers and Privileges Search Rewards

1 Hi CHAN TAI MAN 14,252 Points Sign Off

Enjoy an exclusive Cash Rebate with Points.

Redeem Cash Rebate online with Discounted Points using Citi® Prestige Card or Citi Premier Miles Card.

REDEEM NOW

Do even more with your points.

FEATURED CATEGORIES | SEE ALL >

Cash Rebate Gift Vouchers Home and Garden Kitchen

1 Select your card and check your total points here.