



General Terms and Conditions:

1. The offer is valid from January 1 to December 31, 2019.
2. The offer only applies to Citigold Private Client ("CPC")/ Citigold clients ("Client"), including single name CPC/ Citigold account holders or primary CPC/ Citigold account holders of joint accounts.
3. To enjoy the privileges, client is required to spend the designated amount at Lotte Duty Free Shop in Seoul ("Lotte DFS") by the time he/she checks out of the designated Lotte hotels. Details is as following:

	Spending Requirement	
	USD 2,000 and/ or above	USD 5,000 and/ or above
Privileges	<ul style="list-style-type: none"> • Complimentary 2 nights stay at Lotte City Hotel (worth USD 200) • Complimentary Lotte DFS Prepaid Card worth KRW 100,000 and up to KRW 300,000 extra with additional spending • Complimentary entrance to the Gyeongbokgung and Hanbok experience • Premium Membership at Lotte with Star Lounge Access, Personal Shopper service and up to 20% at Lotte DFS • Exclusive event invitations from Lotte 	<ul style="list-style-type: none"> • Complimentary 2 nights stay at Lotte Hotel (worth USD 400) • Complimentary airport transfer (return Airport – Hotel) with 11- seater limo (worth USD240) • Receive up to KRW 500,000 Lotte DFS Prepaid Card with additional spending • Complimentary entrance to Grevin Museum, Gyeongbokgung and Hanbok experience • Premium Membership at Lotte with Star Lounge Access, Personal Shopper service and up to 20% at Lotte DFS. • Exclusive event invitations from Lotte

4. All reservation should be made at least 7 days prior to his/her arrival in Seoul by submitting the form to designated email address, citivip@lotte.net.
5. Only the purchases made at offline Lotte Duty Free Shop using the client's passport number before he/she checks out of the designated Lotte hotels will be counted. If customer fails to meet the spending condition, he/she must pay for the costs at the time of check-out.
6. Clients cannot change any of the privileges of the package, including an upgrade or extension of the hotel room.
7. In the case of an absence on the scheduled arrival date, unless a reasonable proof is provided, the client must settle the expenses incurred.
8. Citibank (Hong Kong) Limited ("Citibank") shall not be responsible for any matters in relation to the related products or services. Lotte DFS is solely responsible for all obligations and liabilities relating to such offer and services.
9. Citibank and Lotte DFS reserve the right to amend the Terms & Conditions without prior notice.
10. All matters and disputes are subject to the final decision of Citibank and Lotte DFS.
11. The English version of these Terms and Conditions shall prevail wherever there is a discrepancy between the English and the Chinese versions.

Citi Privacy Policy: citibank.hk/privacye
 Terms & Conditions: citibank.hk/disclaimere

