



## 「Citi 復活節限定：Get More 數彩蛋有獎遊戲」一般條款及細則：

- 「Citi 復活節限定：Get More 數彩蛋有獎遊戲」（「推廣活動」）推廣日期為 2023 年 4 月 6 日至 11 日（「推廣期」）。
- 本推廣活動只適用於持有任何花旗銀行（香港）有限公司（「花旗銀行」）之儲蓄戶口、支票戶口、港元月月增息支票儲蓄戶口的個人或第一戶口持有人或由花旗銀行所發行之 Citi 信用卡（「指定交易戶口」）之基本卡客戶（「客戶」），並符合以下條件（「合資格客戶」）：
  - 於推廣日期當日年滿 18 歲或以上；及
  - 於花旗銀行持有有效香港通訊地址；及
  - 於花旗銀行持有有效電郵地址；及
  - 於花旗銀行持有有效電話號碼；及
  - 必須成功於推廣期內登入 Citi Mobile<sup>®</sup>流動理財手機程式並透過「Get More」成功登記此推廣活動
- 此推廣活動不適用於 (a) 美國人士或 (b) 於歐盟及歐洲經濟區國家居住之人士。
- 此推廣活動按照以下細節進行：
  - 客戶須於推廣活動之推廣期內，(i) 登入 Citi Mobile<sup>®</sup> App 並透過「Get More」選擇正確答案以成功登記「推廣活動」（「成功登記」），(ii) 「推廣活動」得獎者將由電腦隨機抽出並獲得於「推廣活動」所列明的獎賞乙份。
  - 若未持有「推廣活動」所指定類別之「指定交易戶口」，需先申請「指定交易戶口」，並於「推廣活動」之條款及細則於指定期間執行條款 4a，方可成為「合資格客戶」並有機會獲取「推廣活動」獎賞。
- 花旗銀行將會根據儲存於花旗銀行之紀錄，以決定客戶是否合資格參加此推廣優惠或客戶會否於 Citi Mobile<sup>®</sup> App 內看見此推廣優惠。
- 得獎者若於獲得獎賞之前取消其相關合資格戶口，則會被取消獲取獎賞的資格。
- 得獎者之指定信用卡戶口必須於獲發獎賞時保持有效、無欠繳款項及信用狀況良好（由花旗銀行全權酌情決定），方可獲發獎賞。花旗銀行保留取消獎賞之權利而毋須另行通知。
- 所有得獎禮品不得更換、轉讓或兌換現金或其他產品 / 服務及只可於香港特別行政區（「香港」）範圍使用。
- 花旗銀行保留更換任何不合抽獎資格之得獎者的權利。
- 參加者同意所有關於參加本推廣活動的責任及風險須由參加者承擔及負責；花旗銀行將不會承擔任何因參加者或得獎者參加本推廣活動或所引致的任何傷害、損失、申索、訴訟及其他的法律責任。
- 花旗銀行不承擔任何不完整、丟失、延誤、損壞、字跡模糊或含誤導成份的電子郵件/短訊溝通之責任。如因任何電訊網絡的通訊或技術問題、故障、意外或其它原因，致使參加者未能參與此推廣活動，花旗銀行概不負責。
- 花旗銀行保留最後權利決定客戶是否合資格獲得獎賞。如花旗銀行有理由相信任何客戶使用或教唆他人使用不正當或欺詐方法干擾本推廣活動的運作，造成本推廣活動任何部份受到干擾、技術難題或故障，或任何危害、破壞或影響本推廣的舉辦、誠信、公平或順利進行或偵察到任何不正常的數據傳送，花旗銀行有權終止該客戶參加本推廣活動的資格，並保留向客戶追究的權利。
- 花旗銀行保留隨時終止此推廣活動及修改其條款及細則之權利而無須另行通知。

**借定唔借？還得到先好借！**

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14. 如有任何爭議，花旗銀行保留最終決定權。
15. 本條款及細則受香港特別行政區法律所管轄，並按照香港特別行政區法律詮釋。客戶茲不可撤銷地服從香港特別行政區法院的非專屬管轄權。
16. 如中英文條款有所差異，一概以英文版本為準。

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**「Citi 復活節限定：Get More 數彩蛋有獎遊戲」（「推廣活動」）條款及細則：**

1. 此推廣日期為 2023 年 4 月 6 日至 11 日（「推廣期」）。
2. 此推廣只適用於獲取該推廣宣傳資料之花旗銀行（香港）有限公司及/或花旗銀行（「花旗銀行」）之特選客戶（「客戶」）。
3. 客戶需持有任何花旗銀行之有效港元及/或人民幣儲蓄、支票及/或通知存款戶口持有人、花旗銀行所發行之 Citibank 萬事達卡扣賬卡、Citi ULTIMA、Citi Prestige 信用卡、Citi Plus<sup>®</sup> 信用卡、Citi PremierMiles 信用卡、Citi Cash Back 信用卡、Citi Rewards 信用卡、Citi Clear 信用卡、Citi HKTVmall 信用卡、Citi 八達通信用卡、Citi The Club 信用卡、Citi 金卡及 Citi 普通卡（「認可卡」）之主卡參加推廣。
4. 客戶需完成以下要求方可參加「推廣活動」及有機會獲得 **Häagen-Dazs HK\$100 現金券**（「獎賞」）：
  - a. 於 2023 年 4 月 6 日早上 12 時至 4 月 11 日晚上 11 時 59 分期間（香港時間，GMT 8），登入 Citi Mobile<sup>®</sup> App 並成功透過「Get More」選擇正確答案以成功登記「推廣活動」（「成功登記」）（只需登記一次）；及
  - b. 「推廣活動」得獎者將由電腦隨機抽出，得獎者名單將會在 2023 年 5 月 12 日於推廣活動網頁上 [citibank.hk/easterhunt9](http://citibank.hk/easterhunt9) 公布。
5. 此推廣獎賞名額有限，只適用於 100 名推廣得獎者。
6. 每位合資格客戶只可獲得獎賞一次。
7. 有關交易如獲花旗銀行核實後確認為合資格獲取獎賞，確認通知將於 2023 年 5 月 12 日透過 Citi Mobile<sup>®</sup> App 推送通知/ 短訊發送到合資格推廣得獎者於銀行記錄上的登記聯絡方式，獎賞換領信亦會郵寄到合資格推廣得獎者於銀行記錄上的地址。合資格推廣得獎者須於指定時間內到指定換領中心出示此獎賞換領信及用作合資格交易之相關資料以領取獎賞，詳情請參閱獎賞換領信內容。
8. 於此推廣所獲得之獎賞不可轉讓予其他人、不可退回、不可兌換現金或換取其他優惠。如有遺失/損壞，恕不補發。
9. 貨品或服務之供應，需依花旗銀行及指定商戶之最終決定權而定。圖片、產品資料及價錢只供參考。
10. 合資格推廣得獎者之賬戶必須於推廣期內及獲取獎賞時保持有效及信用狀況良好。花旗銀行保留取消獲享獎賞之權利而無須另行通知。
11. 如有任何舞弊/欺詐成分或取消用作計算獲享獎賞之有關合資格簽賬，花旗銀行有權從合資格推廣得獎者之認可卡賬戶內扣取相等於獎賞之價值而無須另行通知。
12. 此推廣活動不適用於 (a) 美國人士或 (b) 於歐盟及歐洲經濟區國家居住之人士。
13. 花旗銀行保留隨時修改此條款及細則之權利而無須另行通知。如有任何爭議，花旗銀行保留最終決定權。
14. 如中英文條款有所差異，一概以英文版本為準。

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15. 如「Citi 復活節限定：Get More 數彩蛋有獎遊戲」一般條款及細則跟「Citi 復活節限定：Get More 數彩蛋有獎遊戲」條款及細則有所差異，一概以「Citi 復活節限定：Get More 數彩蛋有獎遊戲」條款及細則版本為準。

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## “Easter Exclusive Game: Count the Easter Eggs to Get More” Program General Terms and Conditions:

1. The promotion period of the “Easter Exclusive Game: Count the Easter Eggs to Get More” (the “Program”) is from April 6-11, 2023 (the “Promotion Period”).
2. This Program is exclusive to personal customers who are the sole or principal account holders (the “Customers”) of any savings, checking, step-up interest accounts of Citibank (Hong Kong) Limited (“Citibank”) or principal Cardholders of Citibank Credit Cards issued by Citibank (“Designated Account”) and fulfil the following requirements (the “Eligible Customers”):
  - a. aged 18 or above on that date of the Program; AND
  - b. have a valid Hong Kong correspondence address in Citibank’s record; AND
  - c. have a valid email address in Citibank’s record; AND
  - d. have a valid telephone number in Citibank’s record; AND
  - e. must successfully register for the Program through “Get More” using the Citi Mobile® App within the Promotion Period.
3. The Program is not applicable to (a) U.S. Persons or (b) The European Union (EU) and European Economic Area (EEA) residents.
4. The Program will be conducted with the following details:
  - a. In “Program” reward, the customer needs to complete below (i) Successfully select the correct answer for the Program in “Get More” using the Citi Mobile® App (the “Successful Registration”) (ii) Program Winners will be drawn randomly by the computer to enjoy the Program reward (the “Eligible Customers”) as mentioned in the Program.
  - b. If customers have not yet hold a Designated Account mentioned in the Program, they must apply for it and complete the Clause 4a according to the Program Terms & Conditions to be Eligible Customers and may receive the Program reward.
5. Citibank will determine the eligibility of customers to participate in this promotion, as well as customer to see the banners of this promotion in Citi Mobile® App, based on Citibank’s records.
6. Eligible Customers who terminate their accounts at or before the time of offer fulfilment will be disqualified for the Program.
7. In order to receive the Reward, the Eligible Customer's Designated Cards Accounts must be valid, not in default and in good standing (as determined by Citibank at its sole discretion) at the time Citibank gives the reward. Otherwise, Citibank reserves the right to forfeit the reward without prior notice.
8. All reward awarded cannot be transferable or exchangeable for cash or kind and must be claimed in Hong Kong.
9. Citibank reserves the right to replace any winner(s) subsequently found to be disqualified.
10. Each customer agrees that he/she shall enter this Program at his/her own risk and shall be responsible for all risks of participating in this Program. Citibank shall not be liable for any damages, losses, claims, costs or proceedings incurred or suffered by the Customers and the winners of this Program as a result of their participation.
11. Citibank assumes no responsibility for incomplete, lost, late, damaged, illegible or misdirected forms or email/SMS communication, for technical hardware or software failures of any kind, lost or unavailable network connections, or failed, incomplete, garbled or delayed electronic transmission which may limit a participant's ability to participate in this Program.
12. Citibank has the sole and absolute discretion in determining a Customer's eligibility to receive the reward. If Citibank reasonably believes that any Customer has been using or abetting others to use inappropriate methods or committing fraud to interrupt operation and interfere with any part of the

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Program, causing technical problems, disorders, jeopardizing, damaging or affecting the running of the Program, its accuracy, fairness or smooth operation or Citibank detects any invalid or incomplete data entry at the back-end or front-end, Citibank reserves all right to disqualify the Customer from participating in the Program and claim for any damage and loss arising from or in connection with any of the above suffered by Citibank from such Customer.

13. Citibank reserves the right to terminate this Program or amend its terms and conditions at any time without prior notice.
14. In the event of any dispute, Citibank's decision shall be final and conclusive.
15. These terms and conditions shall be governed in accordance with the laws of the Hong Kong SAR and the customers irrevocably submit to the non-exclusive jurisdiction of the competent court of the Hong Kong SAR.
16. In the event of any discrepancy or inconsistency between the Chinese and English versions of these terms and conditions, the English version shall apply and prevail.

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**“Easter Exclusive Game: Count the Easter Eggs to Get More” (the “Program”) Terms and Conditions:**

1. The Program period is on April 6-11, 2023 ("Promotion Period").
2. The Program is only applicable to selected clients of Citibank (Hong Kong) Limited and / or Citibank, N.A. (the “Bank”) who receive the Reward’s communication material(s) (the “Client”).
3. The Clients must be holding valid and active HKD and/or RMB checking / savings / Call Deposit account of Citibank (Hong Kong) Limited and / or Citibank, N.A. (the “Bank”), the principal cardholders of Citibank Debit Mastercard, Citi ULTIMA, Citi Prestige Card, Citi Plus® Credit Card, Citi PremierMiles Card, Citi Cash Back Card, Citi Rewards Card, Citi Clear Card, Citi HKTVmall Card, Citi Octopus Credit Card, Citi The Club Credit Card, Citi Gold Card and Citi Classic Card (“Eligible Cards”) issued by Citibank.
4. The Clients will be eligible for a chance to win the **Häagen-Dazs HK\$100 Voucher** (the “Reward”) by completing all of the following requirements:
  - a. Successfully select the correct answer for the Program in “Get More” (Register once only) using the Citi Mobile® App between April 6, 12am to April 11, 11:59pm (Hong Kong time, GMT 8) (“Successful Registration”); and
  - b. Eligible Winners will be drawn randomly by the computer, and will be announced on Campaign webpage [citibank.hk/easterhunt9](http://citibank.hk/easterhunt9) on May 12, 2023. [citibank.hk/easterhunt](http://citibank.hk/easterhunt)
5. The Program is with limited quotas and only eligible to 100 Promotion winners.
6. Each Eligible Winner is entitled to receive the Reward once only.
7. If transactions are confirmed to be qualified for the Reward after verification by Citibank at its sole and absolute discretion, a confirmation will be sent to each Winner’s registered contact information according to Citibank’s record via Citi Mobile® App Push Notification/ SMS on May 12, 2023; and a prize redemption letter will be sent to Eligible Winner’s registered address according to Bank’s record. Eligible Winners are required to present this prize redemption letter and the relevant supporting used for the Eligible Transaction at designated redemption center to collect the Reward within designated period. For further details, please refer to the prize redemption letter.
8. Reward received from this Program cannot be returned, exchanged or traded for cash or other offers and are not replaceable in the event of any loss or damage.
9. The Reward is subject to the availability of products or service and at absolute discretion of Citibank and the Designated Outlets. Photos, product specifications and prices are for reference only.
10. Eligible Winners' Eligible Card accounts must be valid and with good credit record during the Program Period and the fulfillment period in order to be eligible to receive the Reward; otherwise, Citibank reserves the right to forfeit the Reward without prior notice.
11. In case of any fraud/abuse/reversal or cancellation of Eligible Transaction in respect of which the Reward was awarded, Citibank reserves the right to debit from the Eligible Winner's designated card account the equivalent amount of the Reward rewarded without prior notice.
12. The Program is not applicable to (a) U.S. Persons or (b) The European Union (EU) and European Economic Area (EEA) residents.
13. Citibank reserves the right to amend the terms & conditions without prior notice. All matters and disputes are subject to the final decision of Citibank.
14. In the event of any discrepancy between the English and Chinese versions of these Terms & Conditions, the English version shall prevail.
15. In the event of any discrepancy between “Easter Exclusive Game: Count the Easter Eggs to Get More” Program General Terms and Conditions and “Easter Exclusive Game: Count the Easter Eggs to Get More”

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Terms and Conditions, the "Easter Exclusive Game: Count the Easter Eggs to Get More" Terms and Conditions shall prevail.

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